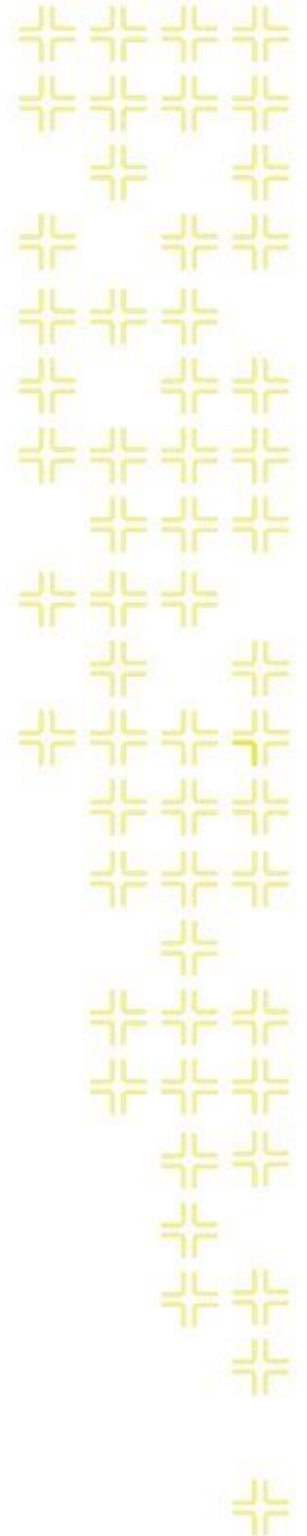




TRAINING GUIDE

ArcGIS Enterprise Administration Part 1



ArcGIS Enterprise Administration- Part 1

Here at Lucity, we understand that our software is requiring more skills in ESRI technology and these Esri systems can be difficult to manage without training. In this workshop, we will explore the nature of ArcGIS Enterprise v10.6.1, touch on key principles and techniques, as well as explore best practices for integration into Lucity. We will cover some key administration best practices for: design, setup, maintenance, and optional editing workflow. Even though we won't be covering the full gamut of ESRI technologies, we will be focused on the administration of ArcGIS Enterprise, how this relates to the IT and GIS administrators and what are some basic principles for enabling ArcGIS Enterprise to be compatible with Lucity.

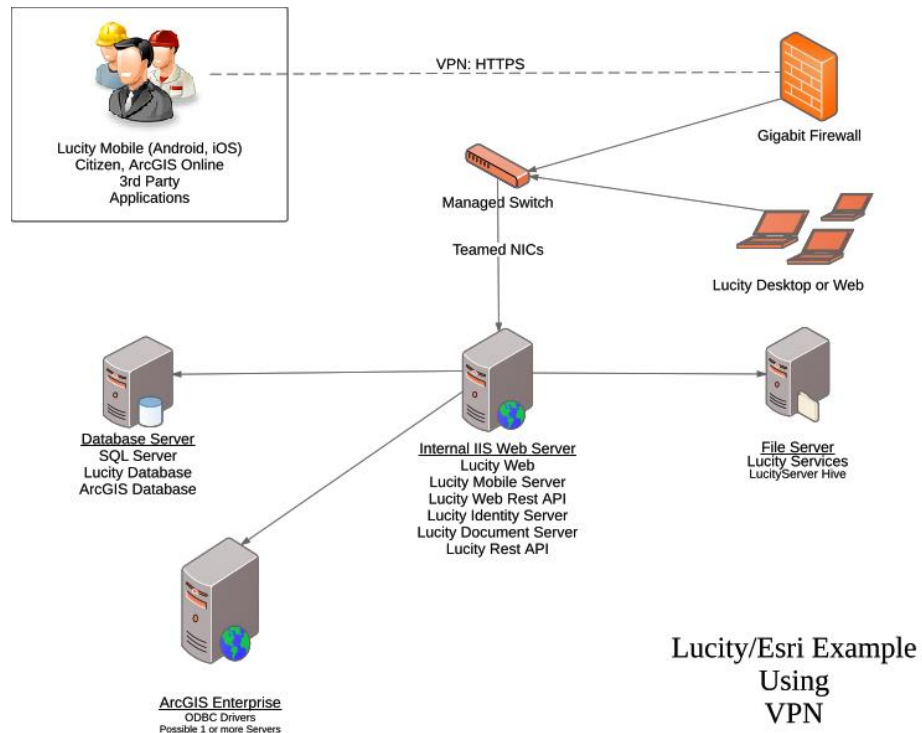
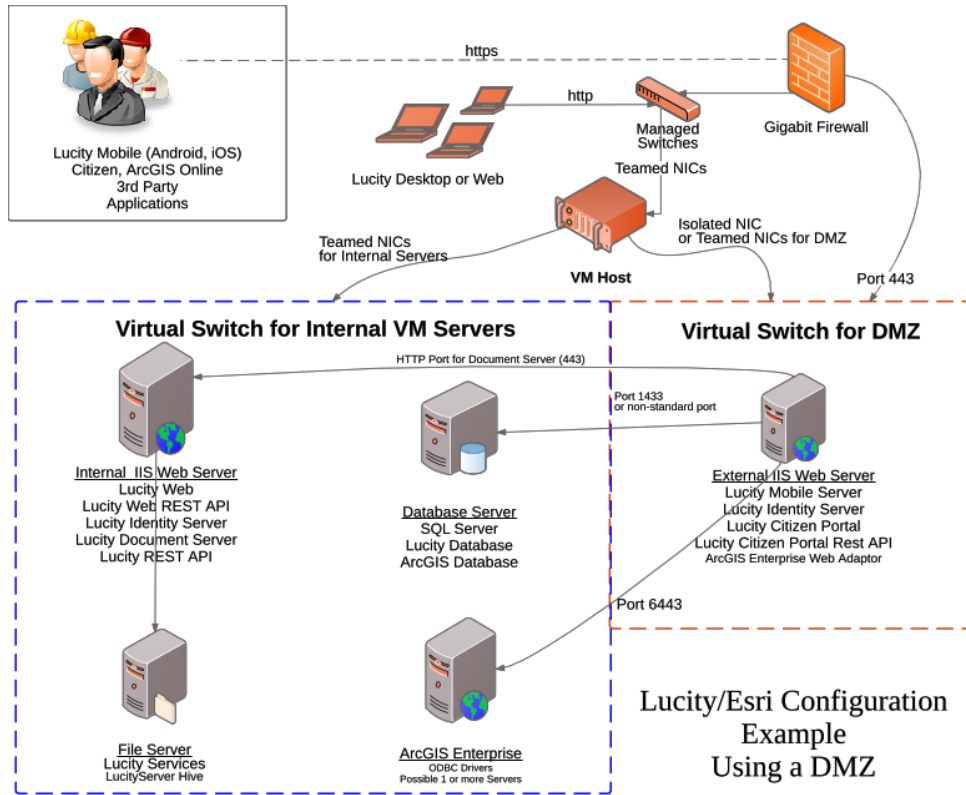
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Setup

ArcGIS Server Design

- ArcGIS Server 10.2.2 and higher are supported for Lucity; however, some functionality won't be available prior to ArcGIS 10.4.1.
- Support Windows Server 2008 R2 sp1 or higher
 - For Virtualization, recommend Windows Server 2012 R2 or higher
- Server should have 2 cores minimum and 4GB of RAM per core. For a 4-core system, you should have at least 16GB of RAM.
- SQL Server 2012 sp3, 2014, 2016 and 2017 are supported
- If using ODBC drivers for SQL Server 2016 and higher, use ODBC Driver v17. Otherwise, use ODBC Driver v11.
- If you have virtual servers, make sure you dedicate resources and have the latest VMware or Hyper-V software available. Based on ESRI's testing, Virtual software is the key to many performance issues. Make sure in VMware environments that you subtract overhead of two cores for the Virtual Environment so ArcGIS Server map services doesn't pool across the Virtual overhead cores. If you don't, you will see a significant performance decrease in ArcGIS Server.
- Try to limit map services to utilize 4 pools per core maximum. Anything more than that, you could allow ArcGIS Server crashes when many people are simultaneously hitting your server.
- If you have a dedicated system for ArcGIS Server, try creating a RAID 1 SSD configuration for your hard drives. Also, use the latest version of SSD standards as this will increase performance and reliability. For all new SSD cards, it will take at least 40 years before they reach their read/write maximum. This benchmark test was performed on a 24/7 continuous read/write routine. If SAS drives, use RAID 10 with a good RAID controller. However, SSD is now the current standard of the industry.
- Space depends on caching. If you plan to cache imagery, please account for large image files. Remember, each scale in the cache will have separate tiles for each scale. If you have 9 scales within a cache, you will have nine separate tiles of cache. Smaller scale images will be smaller in size and the larger scale images will be larger in size.
- 10.6.1 installation automatically configures HTTP and HTTPS Secure Design for new installations. Upgrades stay the same as previous versions.
- For Lucity, we use ArcGIS Tokens for authentication mode. **Do not use Web Tier Authentication as Lucity doesn't support it.**
Lucity Web, Lucity Services, Lucity Mobile Server servers and mobile devices need access to the map service rest endpoints to function.



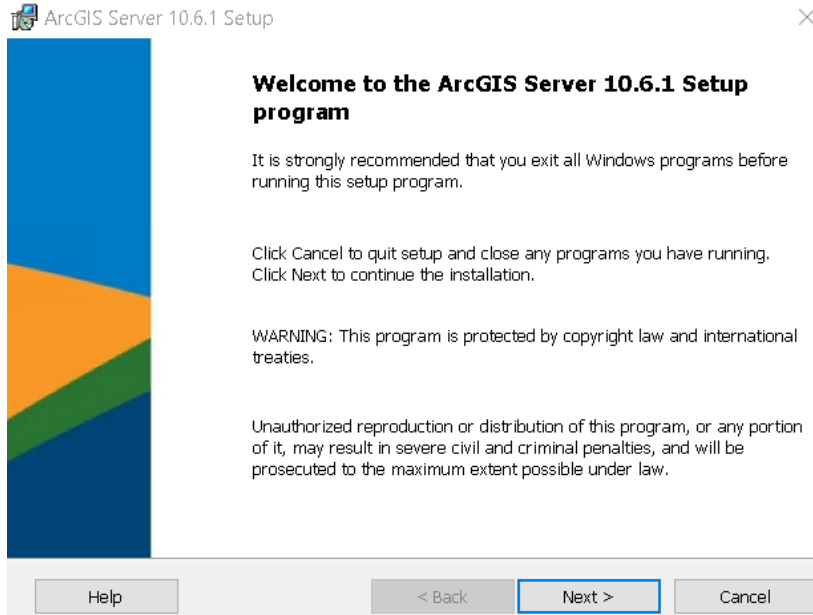
ArcGIS Server Setup

1. Download the ArcGIS Server program. You may also want to download the ArcGIS Server Web Adaptor for IIS as well. The web adaptor can be placed on internal and external web servers.

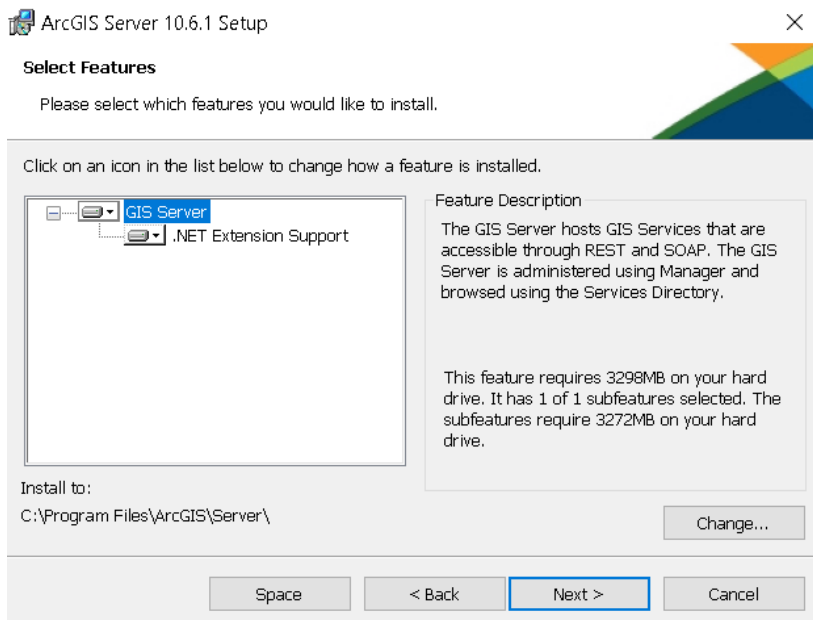
Note: When installing ArcGIS Server on a separate server than your SQL Server 2012 sp3 or higher instance, you need the ODBC drivers supplied at [MyEsri](#).

Files		File Size	Action
ArcGIS Server ArcGIS Enterprise (Windows)	Additional Information	2.13 GB	Download
Portal for ArcGIS ArcGIS Enterprise (Windows)	Additional Information	1.90 GB	Download
ArcGIS Data Store ArcGIS Enterprise (Windows)	Additional Information	454.91 MB	Download
ArcGIS Web Adaptor (IIS) ArcGIS Enterprise (Windows)	Additional Information	23.00 MB	Download
ArcGIS Web Adaptor (Java Platform) ArcGIS Enterprise (Windows)	Additional Information	32.82 MB	Download
ArcGIS Enterprise Builder (Windows) ArcGIS Enterprise (Windows)	Additional Information	4.86 GB	Download
Database Server (Workgroup) ArcGIS Enterprise (Windows)	Additional Information	188.45 MB	Download
ArcGIS GeoEvent Server ArcGIS Enterprise (Windows)	Additional Information	281.31 MB	Download
ArcGIS Data Interoperability for Server ArcGIS Enterprise (Windows)	Additional Information	841.79 MB	Download
ArcGIS Data Reviewer for Server ArcGIS Enterprise (Windows)	Additional Information	42.82 MB	Download
ArcGIS Workflow Manager for Server ArcGIS Enterprise (Windows)	Additional Information	14.54 MB	Download
ArcGIS Enterprise Cloud Builder on Amazon Web Services (Windows) ArcGIS Enterprise (Windows)	Additional Information	81.11 MB	Download
ArcGIS Enterprise Cloud Builder for Microsoft Azure Web Services ArcGIS Enterprise (Windows)	Additional Information	12.00 KB	Download
ArcGIS License Manager (Windows) ArcGIS Enterprise (Windows)	Additional Information	22.46 MB	Download
ArcGIS License Manager (Linux) ArcGIS Enterprise (Windows)	Additional Information	126.86 MB	Download

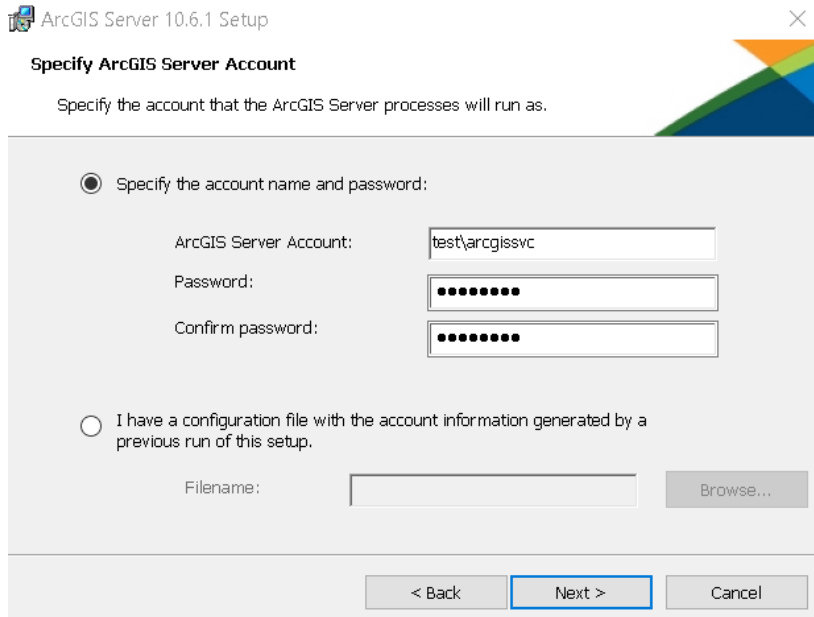
2. Start the install for ArcGIS Server Windows after program extracts
3. Once installation starts click next.



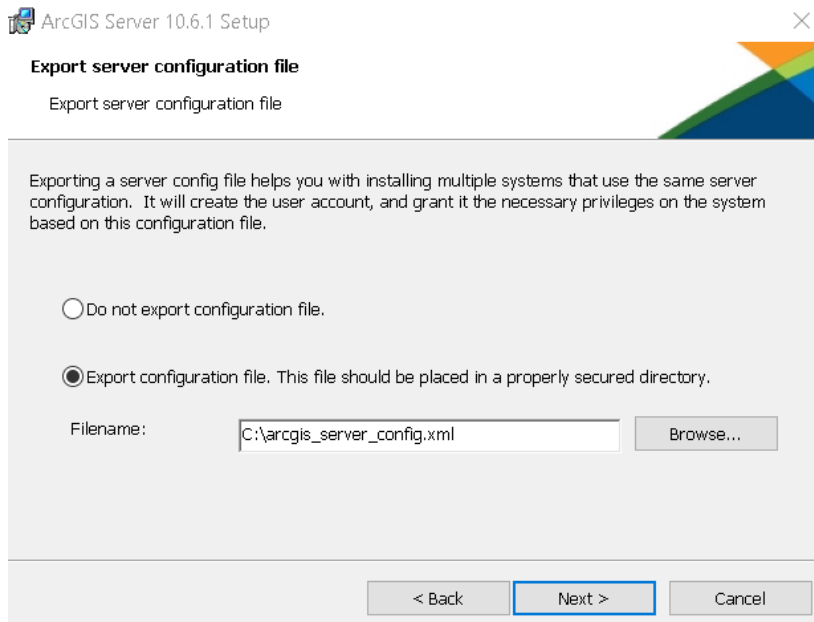
4. In the next dialog, click on 'I Accept' and click next.
5. In the next dialog, accept the default features and click next.



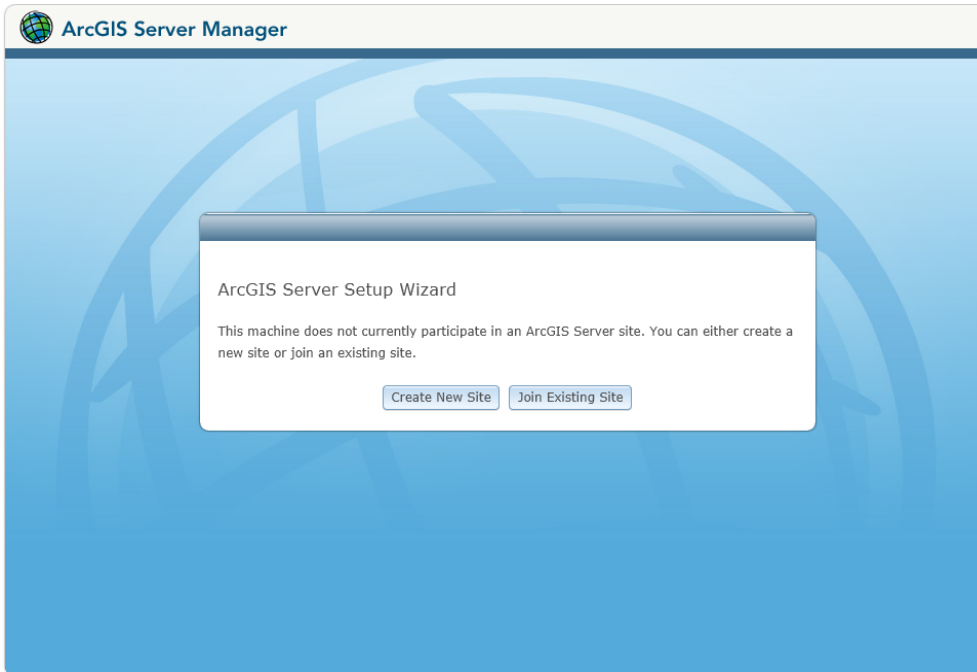
6. For python, this is needed for geoprocessing and click next.
7. In the 'Specify ArcGIS Server Account name and password', create a username and passwords for ArcGIS. Recommend adding 'arcgissvc' as a user within Active Directory and add this to ArcGIS Server Account information <domain>\<user>.



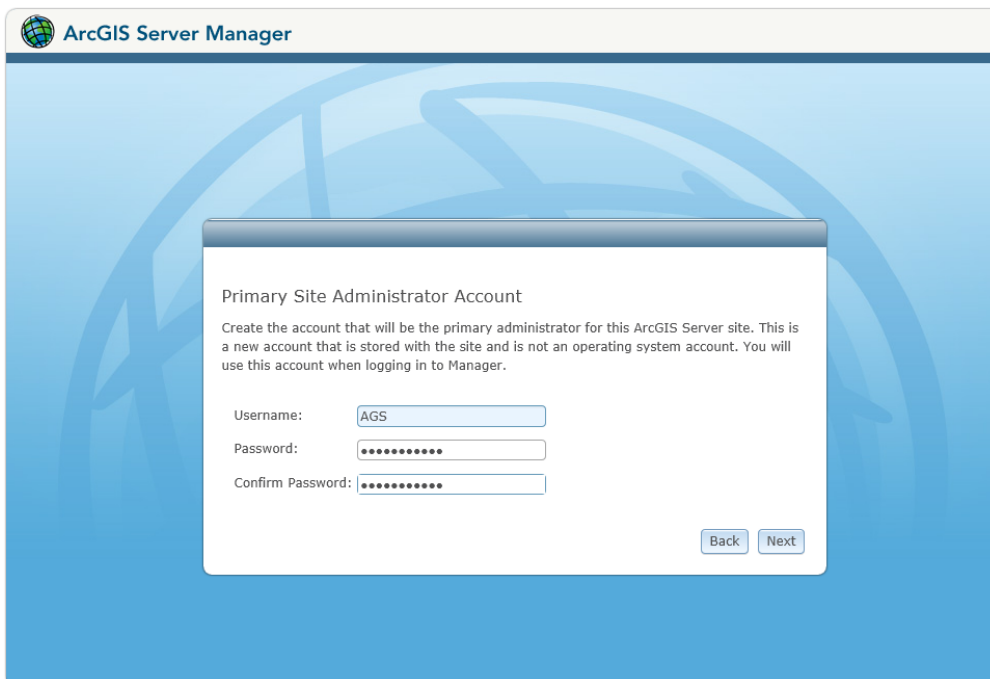
8. In the next screen, you will be given the option to export your configuration; this is recommended and will be helpful during upgrades. Click next and install.



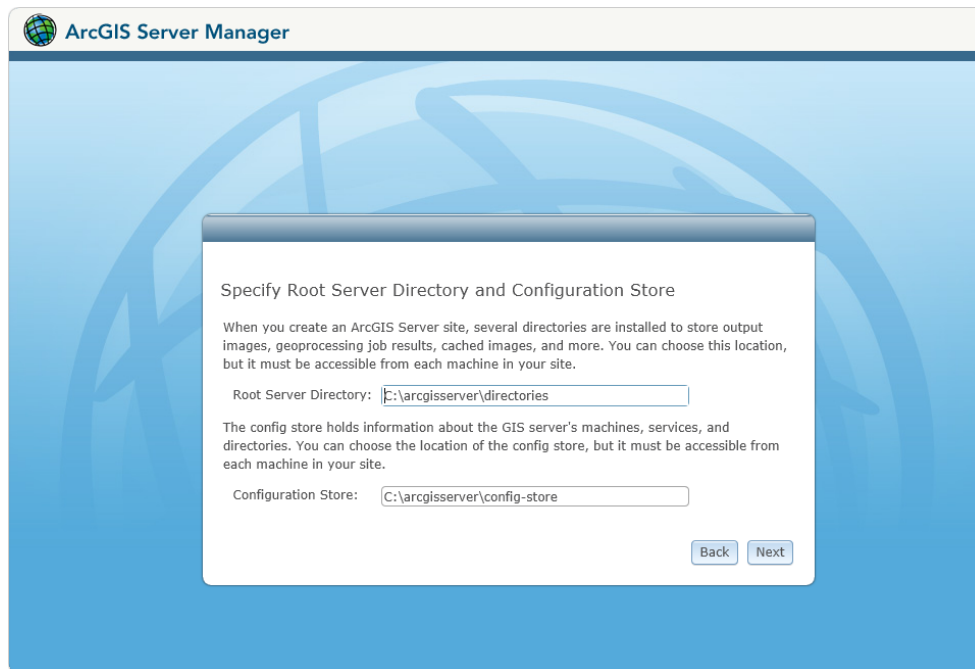
9. When finished, you will need to activate.
10. When finished activation, you will be prompted to create a new site.



11. Click on create a new site and supply the username and password for the site administrator account. Click next.



12. Specify the root server directory and configuration storage. Your server configuration is stored in the config-store directory and your working directories are stored in directories (arcgiscache, arcgisjobs, arcgisoutput, arcgissystem). In this example we will take the defaults.

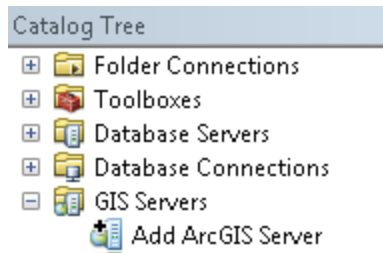


13. Click next and finish when done.

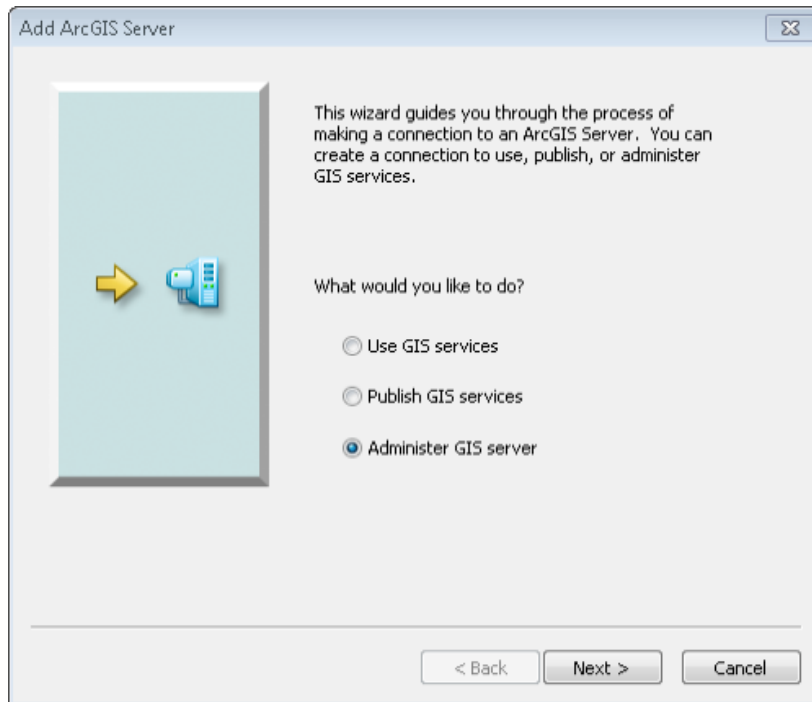
ArcGIS Server does not need a web client to run. ESRI chose to use Tomcat as the servlet engine for ArcGIS Server and can be a stand-alone system if used internally. However, if you want to serve webpages out through IIS, consider installing a Web Adaptor. ArcGIS Server web adaptor will act as a proxy server that will pass requests to and from ArcGIS Server. Web Adaptor will also be able to create an alias URL location for your ArcGIS Server. ArcGIS Server by itself needs to have port 6080 or 6443 as the rest service endpoint for the URL. For example: `http://<internalservername>:6080/arcgis/rest/services` or `https://<internalservername>:6443/arcgis/rest/services` is the URL without the Web Adaptor. When using the Web Adaptor, requests can be masked through an alias URL designation `http://<URLname>/<virtualdirectory>/rest/services`. The Web Adaptor takes care of the requests to and from ArcGIS Server using port 6080 or 6443 and translates it to the user. The Web Adaptor for ArcGIS Server can be located on ArcGIS Server machine running IIS or on a different server within the LAN or a DMZ. For internet and intranet based ArcGIS Server services, it's recommended to use a DMZ with the firewall open from DMZ web server to the internal ArcGIS Server on port 6443. The Web Adaptor will be installed on the DMZ web server. Also, it is highly recommended that the Web Adaptor uses HTTPS as the protocol within a secure design as well as running ArcGIS Server as HTTPS and HTTP. By default, new ArcGIS Server 10.6.1 installs http and https protocols automatically. In ArcGIS Server design section, we have added a diagram of what this actually looks like.

Connect to ArcGIS Server from ArcCatalog

1. Open ArcCatalog and go to the TOC. Expand GIS Servers.



2. Click on Add ArcGIS Server and choose Administer GIS Server. As a note, you can add users to be able to publish gis services without having administrative rights.




3. In the general dialog, you need to add the URL and the username and password for administrating the server. Make sure you use the exact case for your username and password as ArcGIS Server is now case sensitive. If Web Adaptor is installed, you can use the Web Adaptor URL to connect to ArcGIS Server if it is setup to accept management. Because 10.6.1 installs http and https, you may need to accept certificates when connecting.

General ×

Server URL:
ArcGIS Server: http://gissserver.domain.com:6080/arcgis

Server Type:

Staging Folder: 
 Use ArcGIS Desktop's staging folder

Authentication

User Name:

Password:

Save Username/Password

[About ArcGIS Server connections](#)

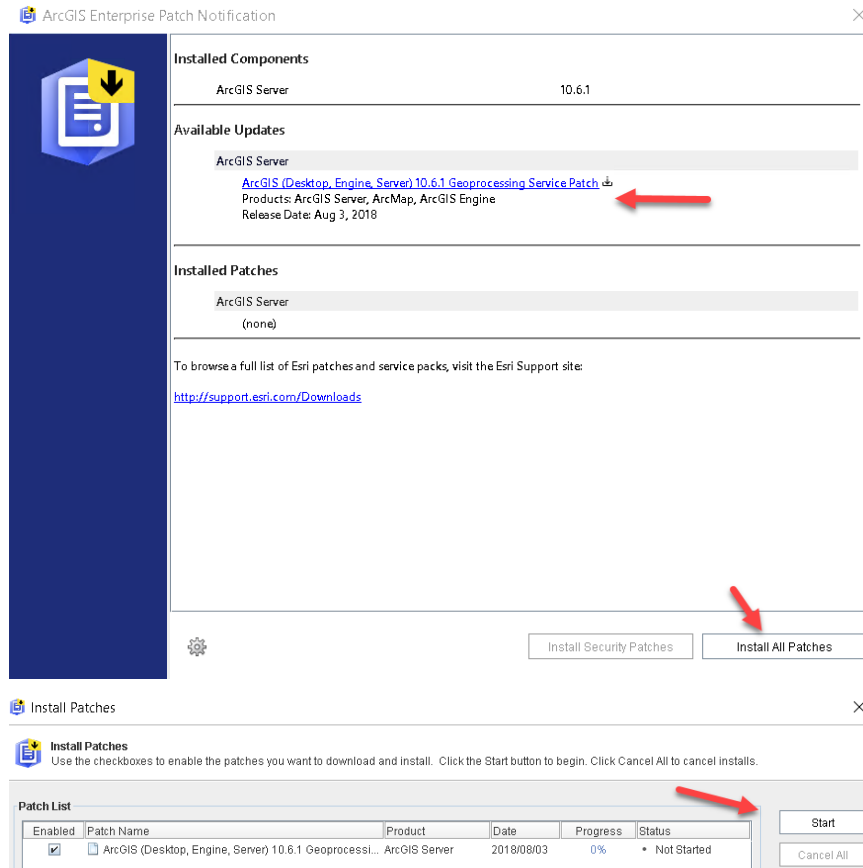
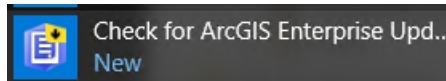
< Back **Finish** Cancel

4. Click finish.

ArcGIS Enterprise Updates

It is recommended to keep your enterprise security and service patches up to date.

5. Go to the Start Menu/All Programs/ArcGIS app folder and choose Check for Updates to check for ArcGIS Server patches. Click on Install All Patches at the bottom right corner and start.

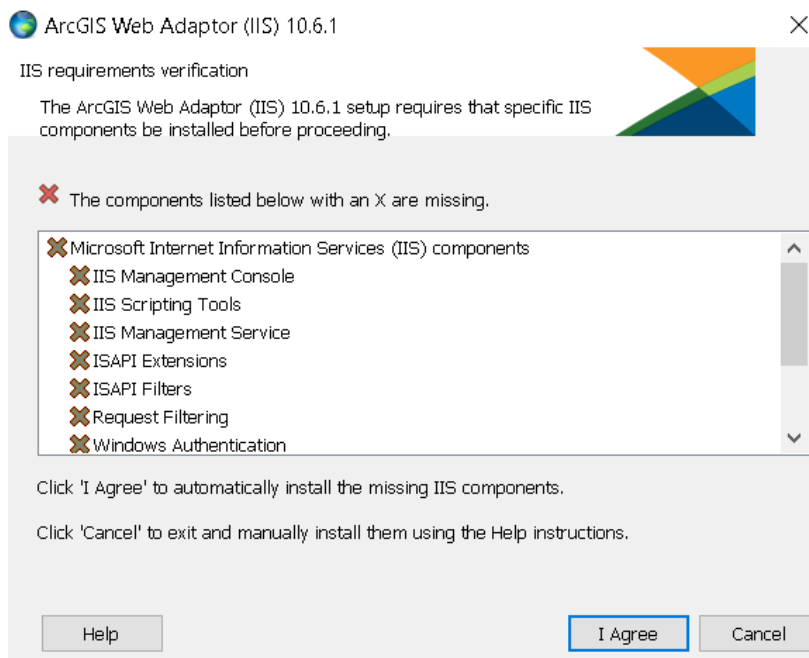


Installing and Configuring ArcGIS Server Web Adaptor

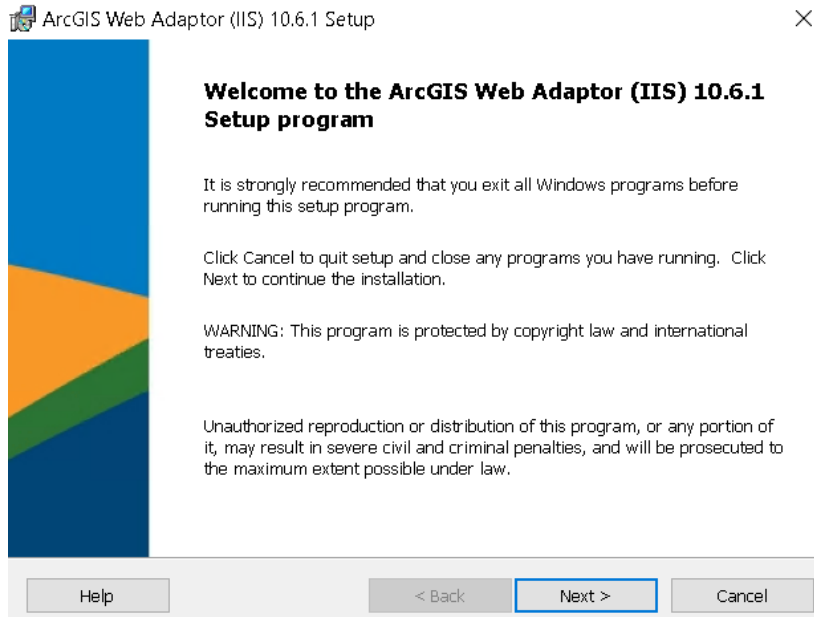
1. Download the ArcGIS Web Adaptor (IIS) and install. If IIS is not setup with features, ArcGIS Server Web Adaptor will configure IIS for you with the features necessary to run the Web Adaptor.

Files	Guides	File Size	Select
ArcGIS for Server	Install guide	1.62 GB	Download
Portal for ArcGIS	Install guide	981.93 MB	Download
ArcGIS Web Adaptor (IIS)	Install guide	22.58 MB	Download
ArcGIS Web Adaptor (Java Platform)	Install guide	25.02 MB	Download
ArcGIS Data Store for Server	Install guide	211.66 MB	Download
ArcGIS GeoEvent Extension for Server	Install guide	221.48 MB	Download
ArcGIS Data Interoperability for Server		658.35 MB	Download
ArcGIS Data Reviewer for Server	Install guide	53.01 MB	Download
ArcGIS Workflow Manager for Server	Install guide	12.69 MB	Download
ArcGIS Server Cloud Builder on Amazon Web Services (Windows)		80.91 MB	Download
ArcGIS Server Cloud Builder for Microsoft Azure Web Services (Windows)	Install guide	16.00 KB	Download
ArcGIS License Manager (Windows)	Reference guide	19.13 MB	Download
ArcGIS License Manager (Linux)	Reference guide	126.56 MB	Download
ArcObjects SDK for the Microsoft .NET Framework		387.63 MB	Download
ArcObjects SDK for Java (Windows)		438.88 MB	Download

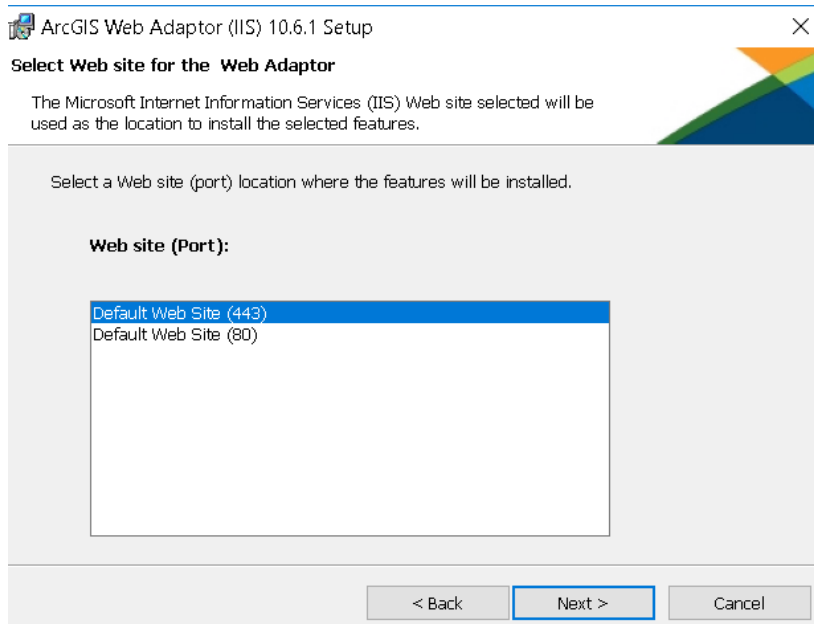
2. Start the installation of the web adaptor. If IIS is not configured, the installation will enable the features for you. Click I agree and watch the magic happen.



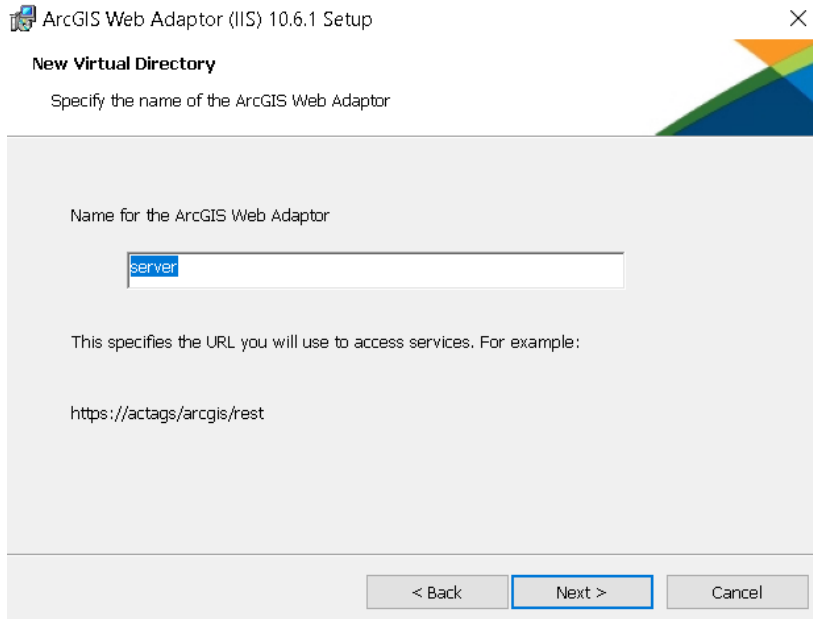
3. After features have been enabled in IIS, you may want to add a signed ssl certificate. If so, bind the cert to IIS and recommend enabling only tls 1.2. You can use [IISCrypto](#) to enable only the tls 1.2 function including the ciphers. Once complete, click next to start the installation process of the web adaptor. Click Next and accept the master agreement.



4. If asked, choose the port assignment you wish to use.




5. Creating a new virtual directory will allow you to add a name to the URL path. By default, Esri uses 'arcgis'. If you want you can change the virtual directory name to be specific to your organization. In the example below, we'll choose 'server'. Click Next and Install.



After install is finished, you will be rerouted to a site that will allow you to configure your ArcGIS Web Adaptor. Enabling administrative access to your site through the web adaptor is good for **internal use only** but discuss this option with your network engineer before enabling it to make sure the vulnerability is acceptable.



 **ArcGIS Web Adaptor**

To configure the Web Adaptor, specify the URL and an administrator account for your server.

ArcGIS Server URL: **FQDN** [?](#)
Example: https://serverhost.domain.com:6443

Administrator Username: [?](#)

Administrator Password: [?](#)

Enable administrative access to your site through the Web Adaptor. [?](#)
Internal Only: Don't recommend for outside firewall purposes

The following servers are configured with your Web Adaptor:

- ACTAGS.TEST.LOCAL

Last updated on 8/29/2018 8:01:48 AM

Use the following URL to access the Services Directory:
<https://actags.test.local/server/rest/services>

[< Back](#) [Configure](#)

6. Once configured, you should see a change in the green section of the web adaptor page.

SQL Server Specifications

- Server should have 2-4 cores minimum and 4GB of RAM so that SQL Server can use at least 2GB dedicated for the instance (sql server express can only use up to 1GB RAM per instance). For a Lucity and an Enterprise Geodatabase SQL Instance configuration, I would suggest 4 cores minimum with at least 8GB dedicated to SQL Server of RAM. Training, Development or Test servers can have less; 2 cores with at least 4GB of RAM which 1GB is dedicated to the SQL Server instance.
- RAID 10 configurations have become a standard RAID best practice. Please don't use onboard RAID controllers as they are not performance based.
- M.2 SSDs are now hardware standards in the industry and recommended.
- Don't load ArcGIS Enterprise on a database server. ArcGIS Server and Portal is a memory hog and will fight for computer resources.
- Plan for data scalability 5 years out. If you have imagery that consumes 20GB and you know you will acquire a new image at least once within the 5 years, scale out four times the consumption rate. Space is cheap and there is no need to be caught in a low memory situation. Remember, digital imagery space is higher as they have a smaller focal length per image. If you acquired analog images in the past, digital images can be 2-3 times the memory size.
 - **Case study:** *Pocatello used 70GB 2012 Aerial for storage space. In their 2015 Aerial delivery, the database grew by 400GB. Higher resolution is becoming cheaper to purchase.*
- If in a virtual environment, make sure you have enough RAM and storage space for your servers. You could have as much as three to four servers minimum depending on your system design.

[*note: Compare Microsoft SQL Server versions](#)

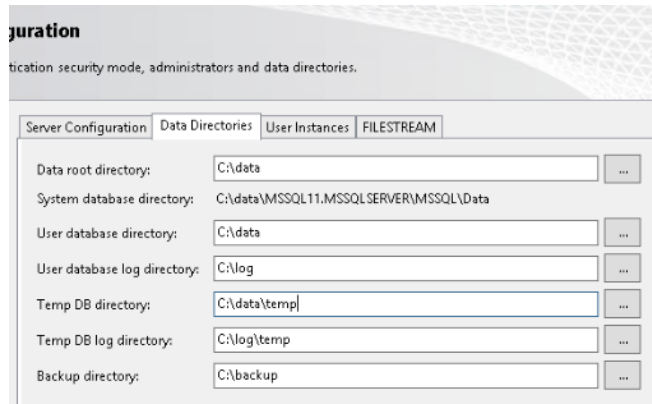
[*note: Editions and supported features of SQL Server 2017](#)

SQL Instance Setup

SQL Server Setup Recommendations

1. For Server Configuration, it is good to enabled mixed mode. This is the case where you have an administrator and you would like to have SA as an admin user that is constant. Windows authentication only is bad if the person that administrates ever leaves and you disable their active directory account by accident. It's not the end of the world, but this is an IT assurance issue. For me, it's better to be safe than sorry. Store your SA password in a safe location that can be accessed in case of administrative role changes. Again, vulnerability and stability assurance measures are the key to a healthy working server environment. Reduce the number of server admins so you have a single point of entry into the database as an administrator. For those using AD domain or LDAP, please change the account name to include a domain user so you can browse the local server when added in a domain. SQL Server Browser, SQL Server Agent and the database engine is necessary to be network aware if using backup maintenance plans (database maintenance plans are enabled for SQL Server Standard, Developer or Enterprise only).

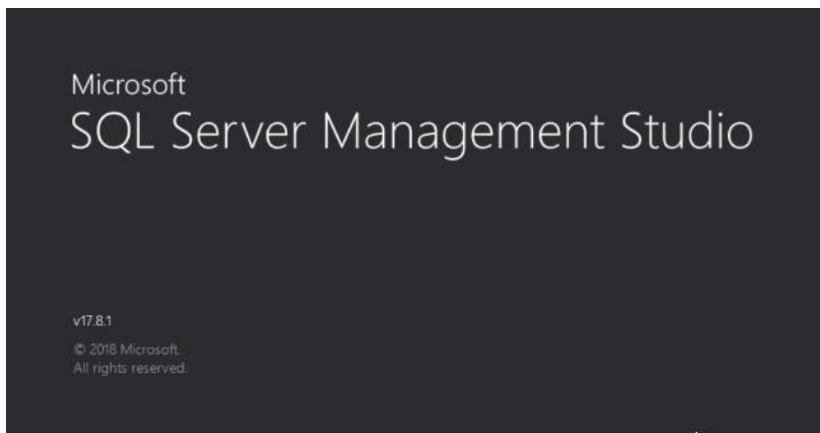
2. On the data directories tab, it is good to change the location for easy backup queries and administration. However, system tables will use the Microsoft default location within the root directory of the databases. I would not recommend enabling user instances on the user instance tab as well as filestreaming unless you plan on loading large documents outside of the Geodatabase as BLOBs.



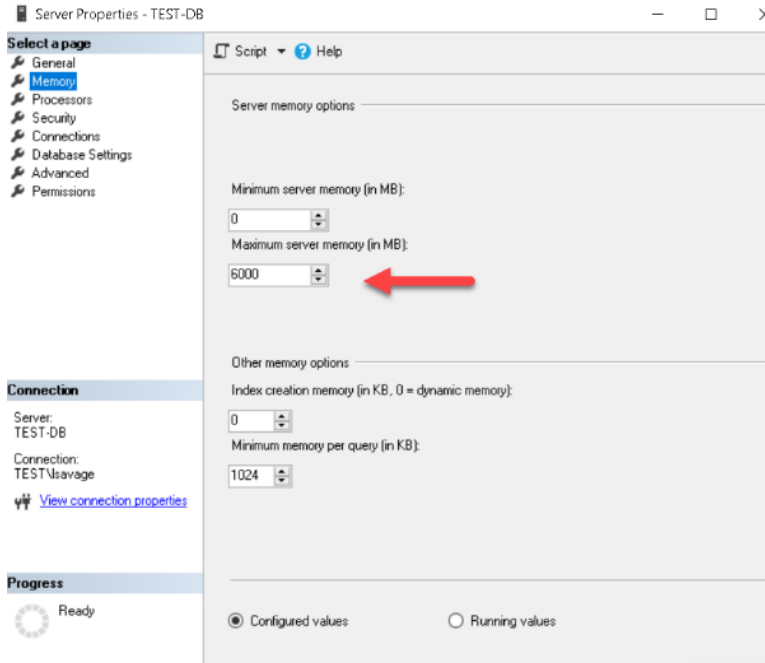
SQL Server Management Studio

3. Microsoft is now deploying SQL Server Management Studio (SSMS) as a standalone install. This package supports versions SQL Server 2008 through SQL Server 2017 and is used to support both on-premise and cloud sql instances. Use this package instead of the built-in SSMS from the SQL Server installer.

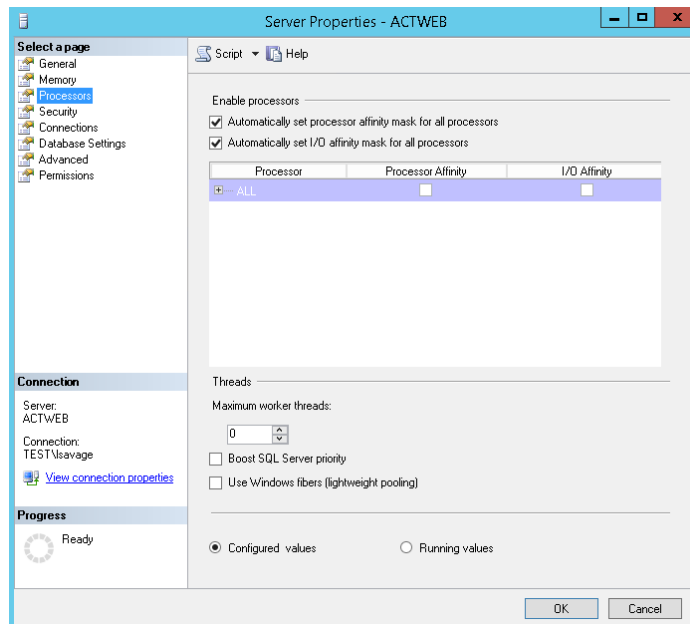
[SSMS Download](#)



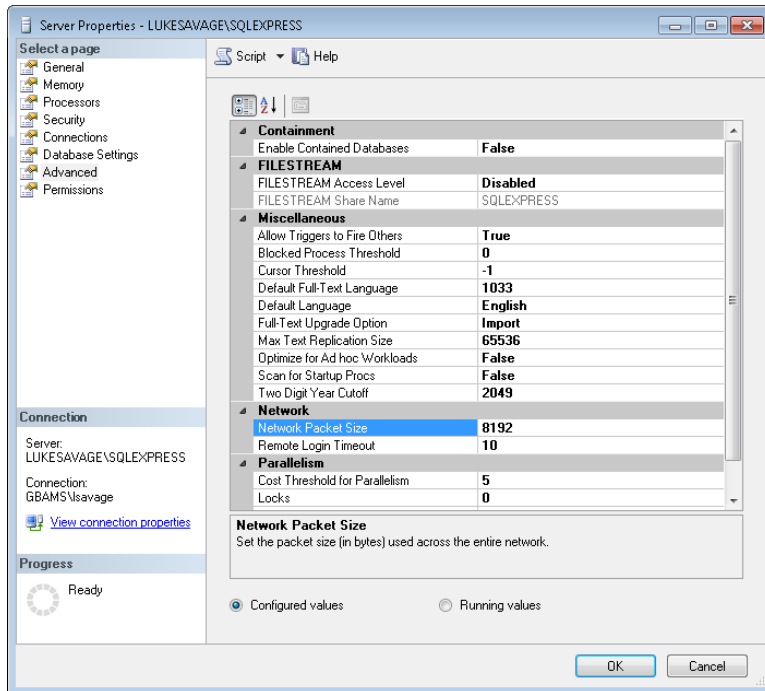
- When in the properties of the SQL Instance in SSMS, go to the memory tab and click on maximum server memory. You will want this to be a realistic number as the default puts an ungodly amount of maximum ram that will far exceed your server limit. Because we are treating this as a production server, you will want to dedicate resources to SQL Server. For the operating system, at least give the operating system 512 GB of RAM and for SQL Server adjust appropriately. Below is an example.



- Tab down to Processors in the TOC, **do not** check Boost SQL Server Priority for a VM Host using VMWare or Hyper-V. **DO NOT ENABLE WINDOWS FIBERS (lightweight pooling)!** This is for older technologies and ArcSDE from v10 and higher uses XML calls to the SQL Server database so keep windows fibers disabled.



6. Double the network packet size for the Enterprise Geodatabase connections in the advanced menu item (from 4096 to 8192). For network traffic and performance, the Geodatabase network packets need the additional size increase.

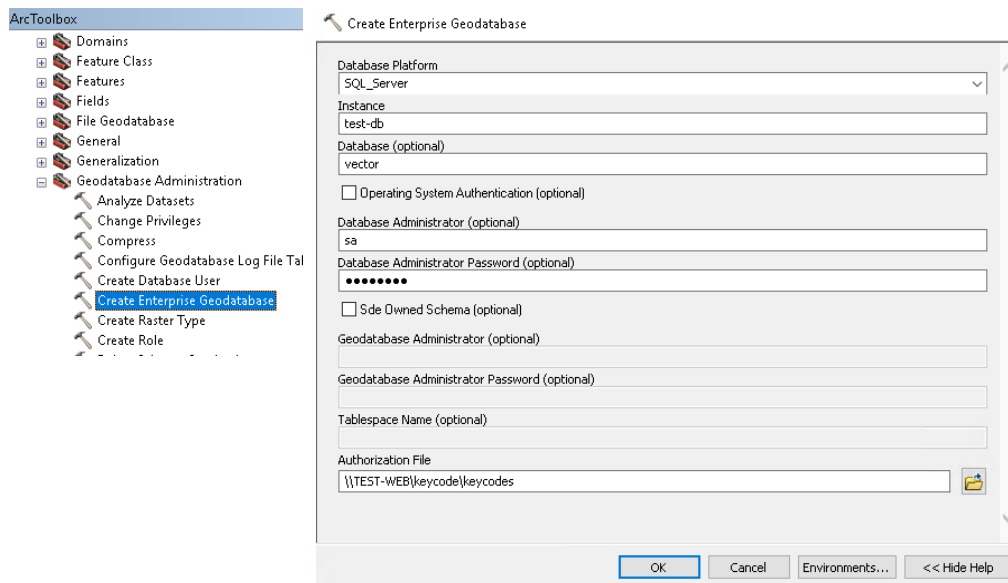


Install ODBC drivers

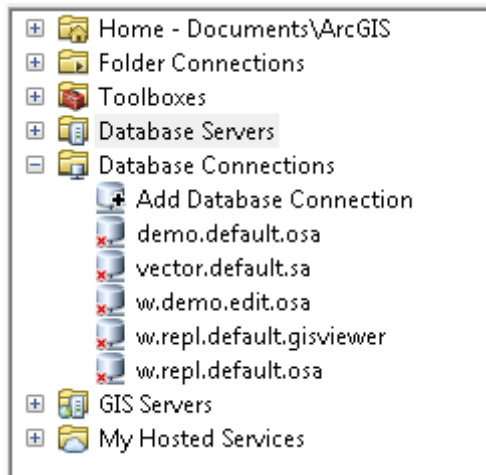
You will need to install the ODBC drivers listed in the previous sections on each workstation that will connect using ArcMap, ArcGIS Pro or ArcCatalog for the Geodatabase. Make sure the ODBC drivers are installed on ArcGIS Server as well.

Create Enterprise Geodatabase (formerly ArcSDE)

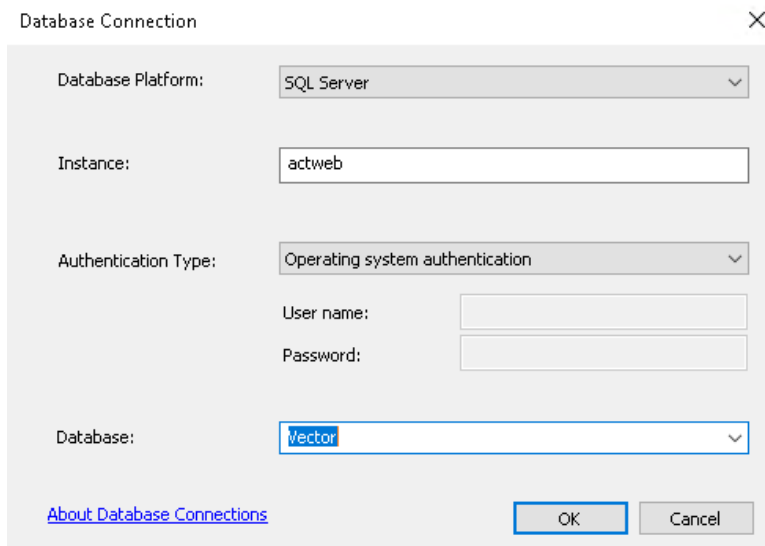
1. Choose the database platform you will be connecting to. Since Lucity is SQL Server friendly, this will demonstrate the sql server platform type.
2. Within SQL Server, an instance is the container or the repository of the databases.
3. Database would be a name given to the database. In SQL Server's case, you will be specifying a name of the database. In this example, we will be creating a database called "vector".
4. Since I have mixed mode turned on for sql authentication, I chose to use the sa account. As the sysadmin, I could have created a database using my OSA account; however, for organizations that have changes, I would recommend creating the database using the SA as this will tag the database to be owned by sa. For most cases, a mixed mode sql instance is the best practice. This gives your organization the flexibility of using both the sa account and OSA when managing databases. **If a DBA is let go and they have created databases using their credentials and the SQL Server instance is set to only use OSA credentials, you will not like the outcome.**
5. Uncheck sde owned schema as this was the old way ESRI used for the ArcSDE setup and configuration. DBO schemas are much preferred as they have the most flexibility within a windows environment.
6. Authorization file is the file created after authenticating ArcGIS Server (i.e. c:\program files\ESRI\ License10.6\sysgen\keycodes)



- For your users who edit and publish maps, you will want them to create a connection to the database. You can add database connections using the database connection utility as well. This is a primary connection for anyone running full versions of SQL Server. Go to the TOC of ArcCatalog again and expand Database Connections.



- Click on 'Add Database Connection'. Add instance and the database to the connection strings. You have the choice of authenticating using the operating system or SQL Server user accounts. In this example, we are going to use the OSA method. Click ok.

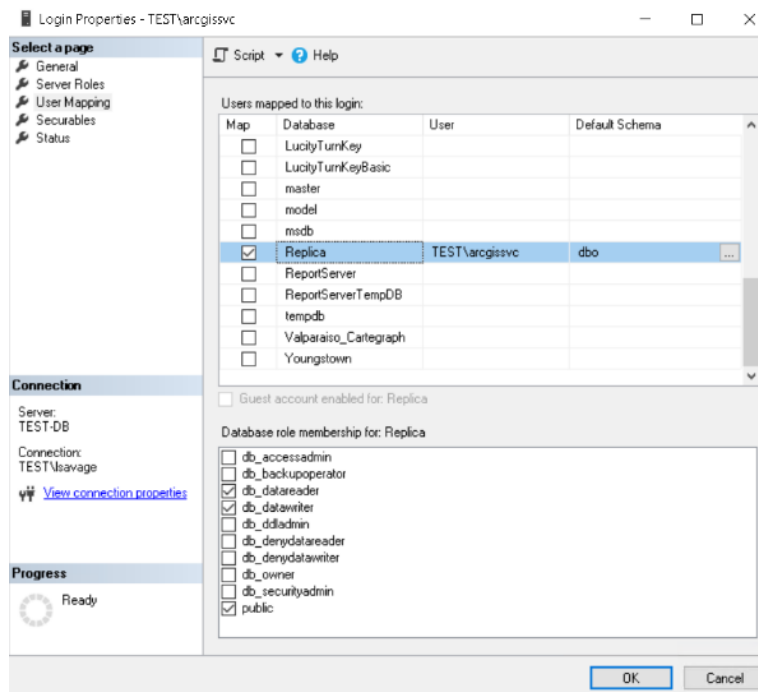


- The connection string for the name of the connection is always arbitrary. Recommend using the following naming convention.
 - <instance if more than one instance; if not skip>.<database>.<version>.<OSA or SQL user>
 - For this example, we will be renaming the connection to vector.default.osa.
 - Right click on the new connection and select rename. Type in the new name.

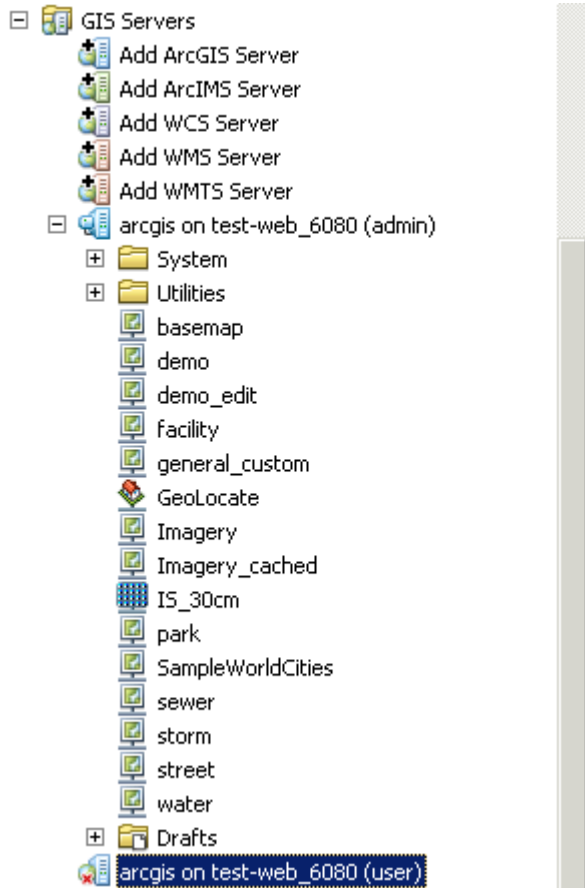


Registering the Geodatabase in ArcGIS Server

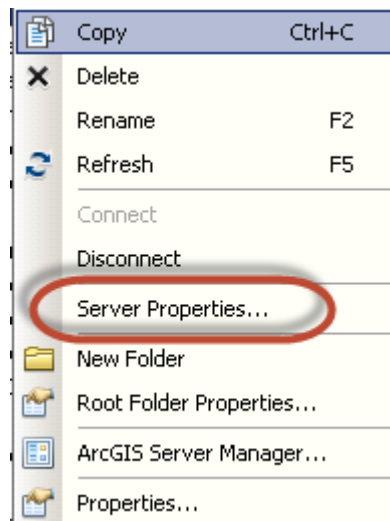
1. If you are using Operating System Authentication to publish map services and in order for ArcGIS Server to connect to your database, you need to add ArcGIS Server service user as read or read/write depending on your uses. Otherwise, use a SQL Server user so you don't need to add ArcGIS Server service user in the database.
2. You can either grant permissions to ArcGIS Server service user through the Geodatabase Administration toolset in ArcCatalog or you can add the user in SQL Server and then grant permissions of the data to the user. In this exercise, we'll go through and add ArcGIS Server user to SQL Server. This exercise is beneficial for GIS workflow scenarios. We will be assigning ArcGIS Server service user that has read/write access to the database with no DBO or other special privileges.
3. Go to SQL Server Management Studio and add the new user to your Geodatabase or Geodatabases. Open Security within the SSMS TOC and right click on logins. Select new login. Add ArcGIS Server Service user to the Geodatabase. Recommend assign a default database to general groups or users other than master.
4. Go to User Mapping and select on the appropriate databases you want ArcGIS Server service user to connect to. Make sure it has db_datareader or db_datawriter enabled depending on the functionality you want. You may still need to assign privileges within ArcCatalog in an enterprise setup.



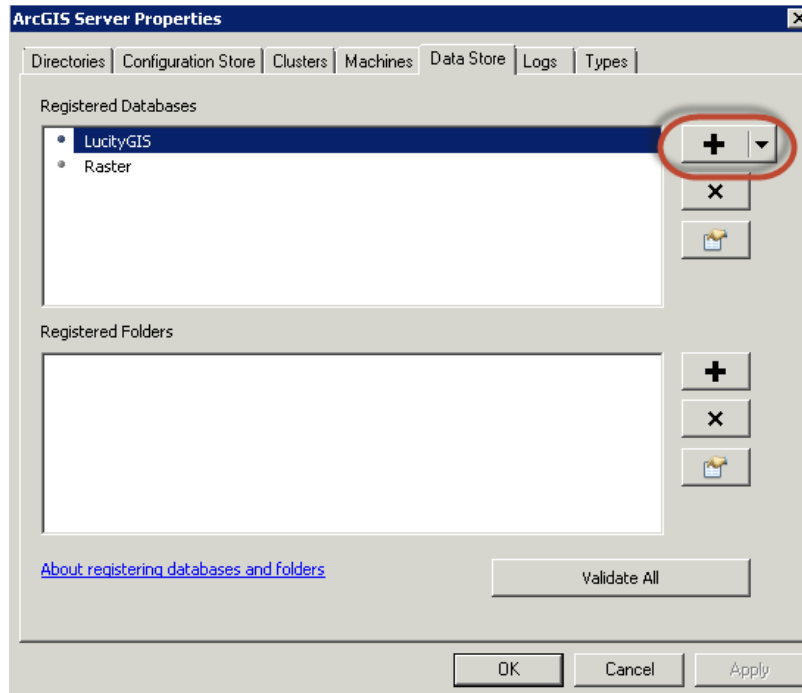
Click ok and go to your workstation and open ArcCatalog. Go to the GIS Servers section within the TOC of ArcCatalog. Connect to the administration connection by double clicking the connection or right click and choose connect.



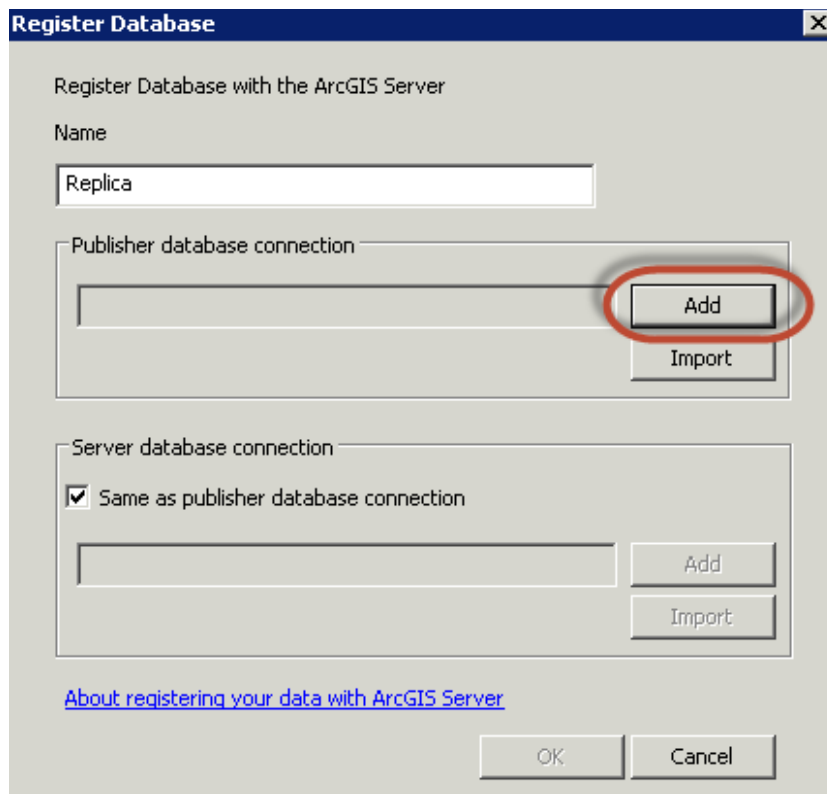
5. Once connected, right click on the connection and choose server properties.



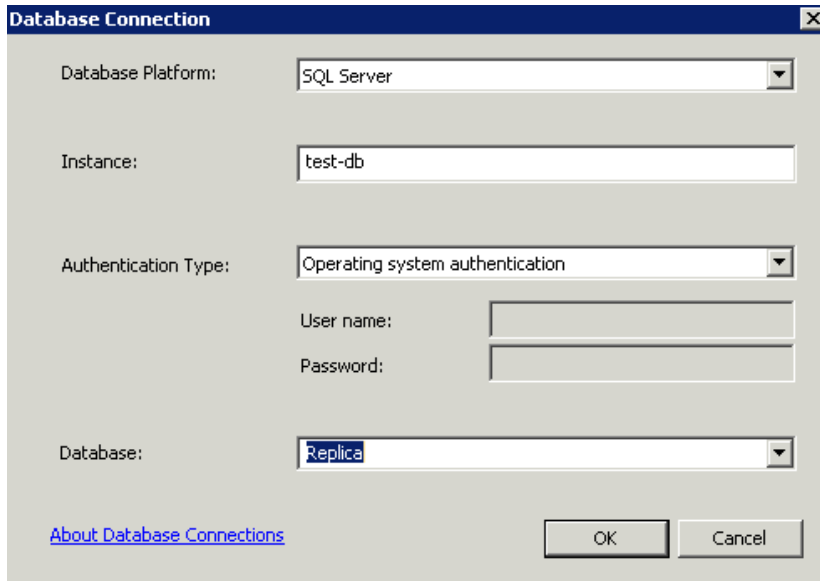
6. Go to the data store tab and click the plus button.



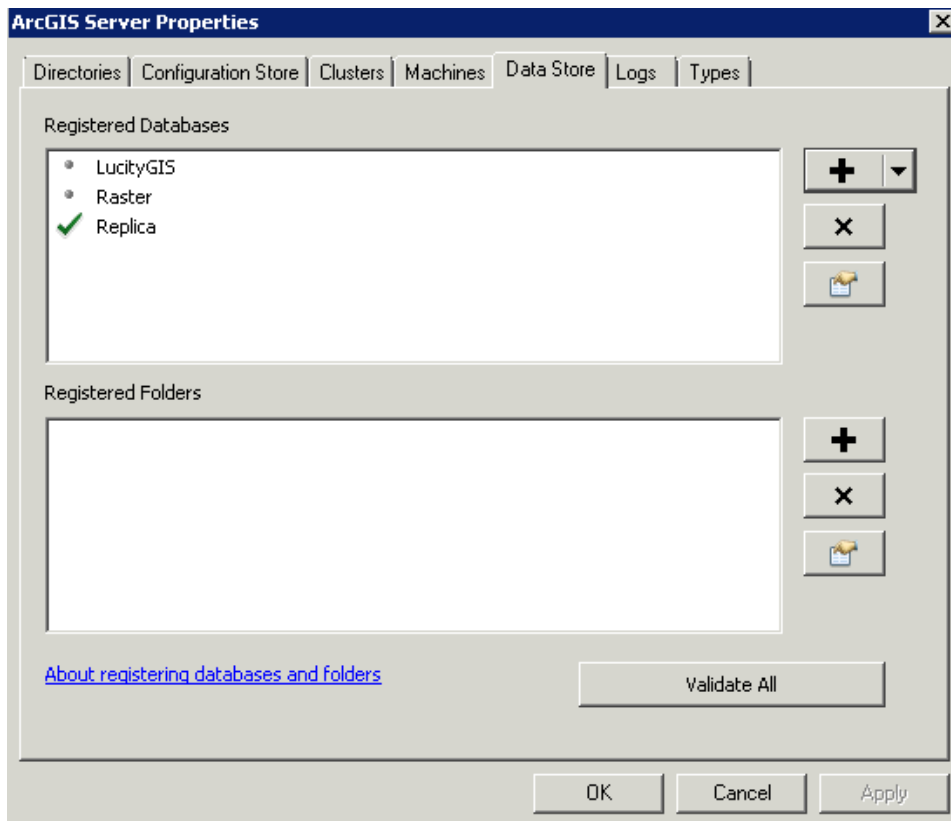
7. Notice there is already a LucyGIS and Raster database inside of my data store and now I want to connect to the Replica. Add the replica name and click add for publisher database connection.



8. Add the appropriate information in instance and database. Click ok and ok.



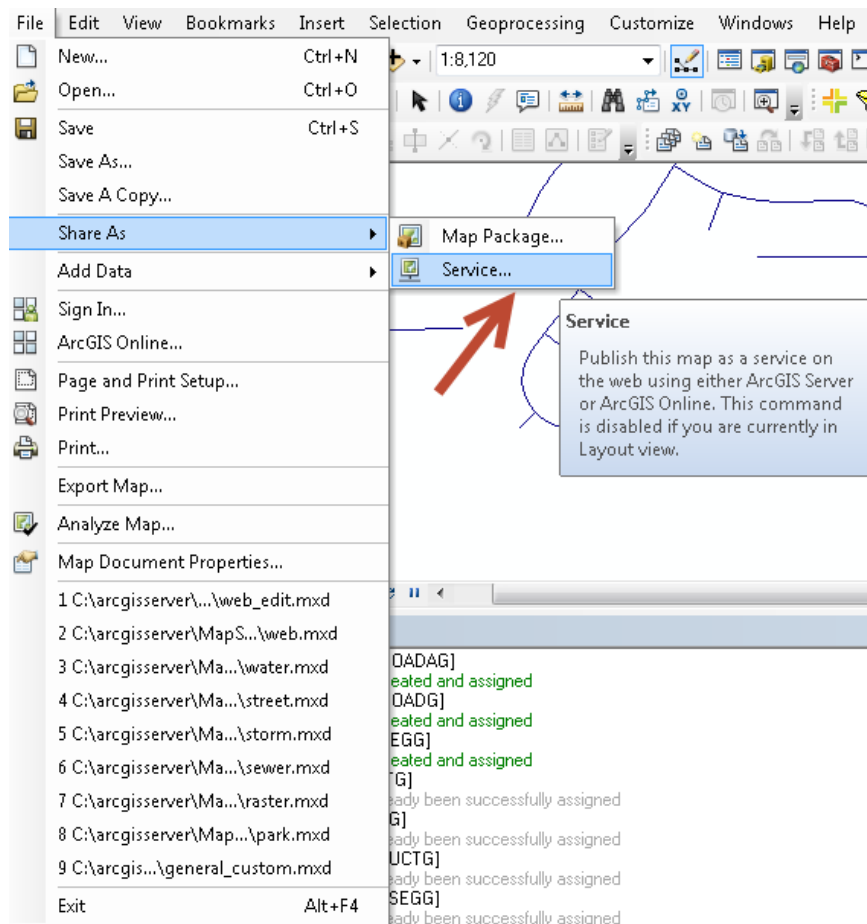
9. Your database should have a green check next to it to signify completed successfully.



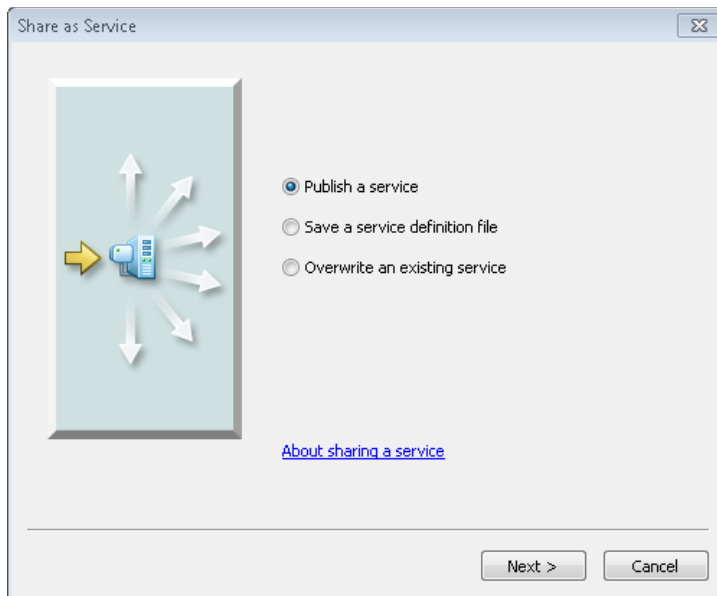
10. Now you are ready to publish map services from connections to the SQL Server Enterprise Geodatabase.

Publishing and Configuring Map Services

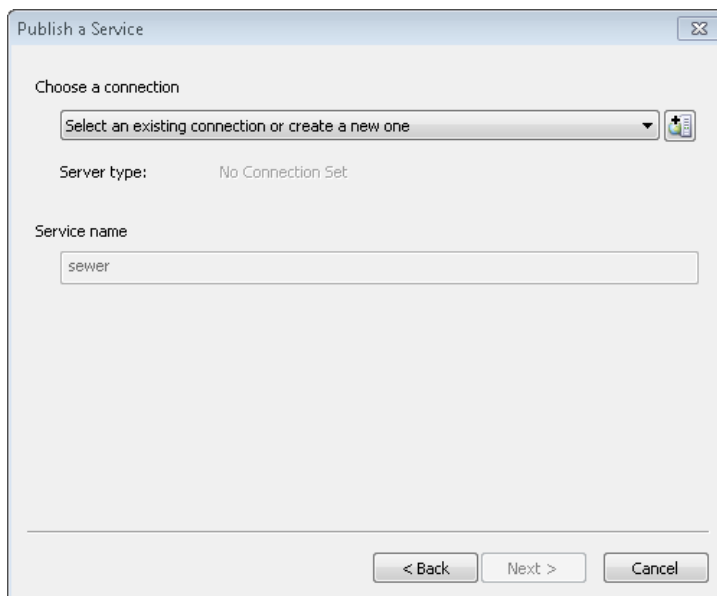
1. Open ArcMap and locate your .mxd to publish to ArcGIS Server
 - Recommend: If you have an image, recommend separating the image from the vector map services for performance reasons.
 - Recommend: Cached Image Service
 - Recommend: Converting dynamic labels to Annotation and scale.
 - Recommend: Make your map services scale dependent so not everything shows up in a small scale extent.
 - Recommend: Use ArcGIS Server Web Adaptor if using a DMZ. Please consult your IT Administrator for setting up a DMZ.
 - Recommend: Make sure your Symbols are bigger if using map services for Mobile tablet applications.
2. When cartographic and scaling operations are complete, go to the file menu and click on 'Share As/Service'.



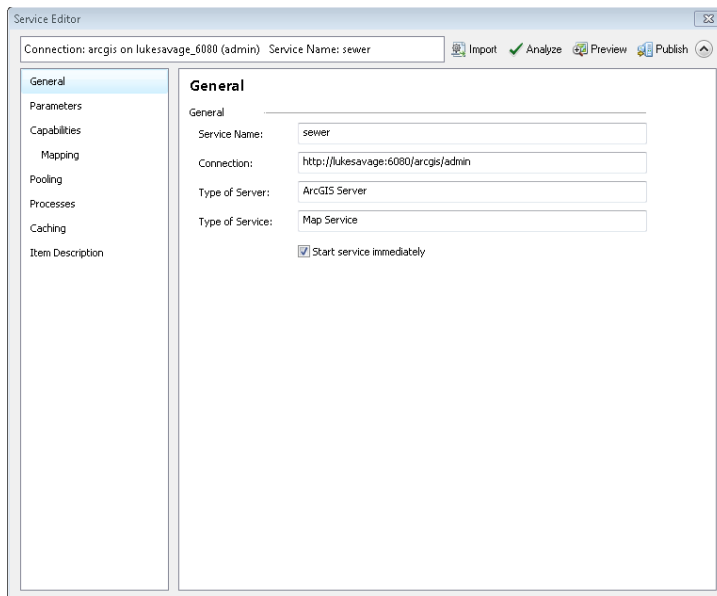
3. Share as Service dialog prompts. There are three choices. Choose Publish a service and click next.



4. Publish a Service dialog appears and give it a name. Click Next.



- Service Editor dialog will appear and this is where you add your settings for your map service.



- Click on Analyze at the top of the dialog. After the analyze tool has completed, it will list errors, warnings and messages letting you know if there are any issues with the performance of the data being rendered to ArcGIS Server.

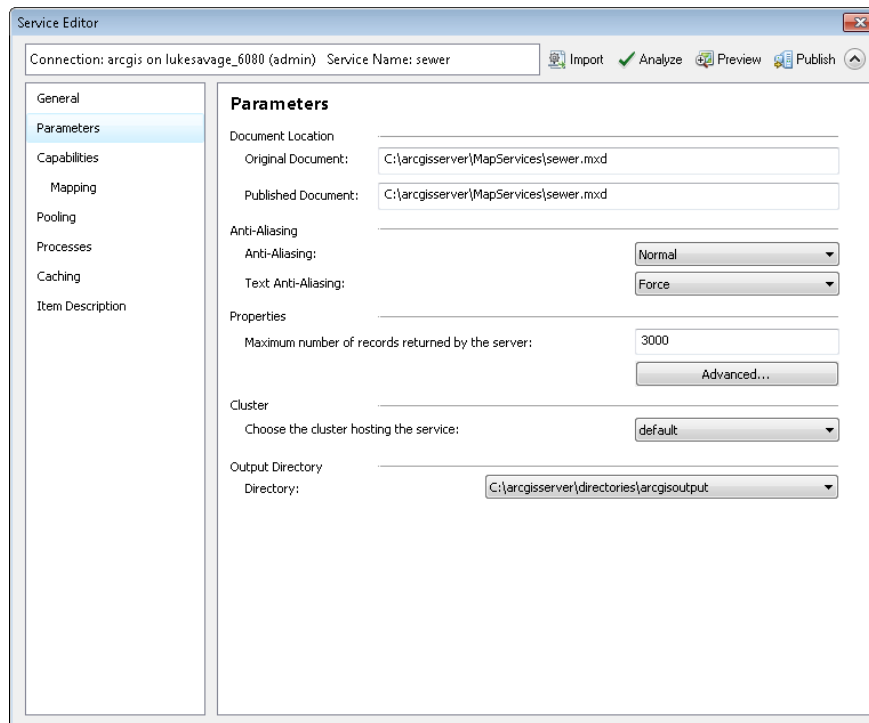
Severity	Status	Code	Description	Name	Type	Data Frame
Medium	Resolved In Map Service Definition	10009	Enabling the option to convert layer transparency to colo...	Street Light	Layer	Layers
Medium	Resolved In Map Service Definition	10009	Enabling the option to convert layer transparency to colo...	Facility Building	Layer	Layers
Medium	Resolved In Map Service Definition	10009	Enabling the option to convert layer transparency to colo...	Park Path	Layer	Layers
Medium	Resolved In Map Service Definition	10009	Enabling the option to convert layer transparency to colo...	Park Landscape	Layer	Layers
Medium	Resolved In Map Service Definition	10009	Enabling the option to convert layer transparency to colo...	Parks	Layer	Layers
Medium	Resolved In Map Service Definition	10009	Enabling the option to convert layer transparency to colo...	Street Median	Layer	Layers
Medium	Resolved In Map Service Definition	10009	Enabling the option to convert layer transparency to colo...	Parcels	Layer	Layers
Medium	Unresolved	10016	Layer uses symbol level drawing with a transparent color	Park Path	Layer	Layers
Medium	Unresolved	10016	Layer uses symbol level drawing with a transparent color	Park Landscape	Layer	Layers
Medium	Unresolved	10017	Layer uses symbol level drawing with a picture marker sy...	Street Sign	Layer	Layers
Medium	Unresolved	10017	Layer uses symbol level drawing with a picture marker sy...	Street Sign	Layer	Layers
Medium	Unresolved	10017	Layer uses symbol level drawing with a picture marker sy...	Street Sign	Layer	Layers
Medium	Unresolved	10017	Layer uses symbol level drawing with a picture marker sy...	Street Sign	Layer	Layers

- If errors, you need to resolve before proceeding.
 - If warnings, you may or may not address these issues but ESRI highly recommends fixing these issues.
 - Messages are helpful hints on low priority performance issues. Most of the time, these do not need to be addressed as issues as they are intended.
- Go to parameters in the TOC for the Service Editor dialog and change the anti-aliasing to Normal. Not all map services will show artifacts but if so normal is a good place to start.

Note: Anti-Aliasing: A graphics technique that blends foreground and background pixels near edges of objects to trick your eye into seeing smoother borders. You can use this option if unwanted artifacts appear in your map displays, for example, jagged lines, wavy lines or bands, and moiré patterns.

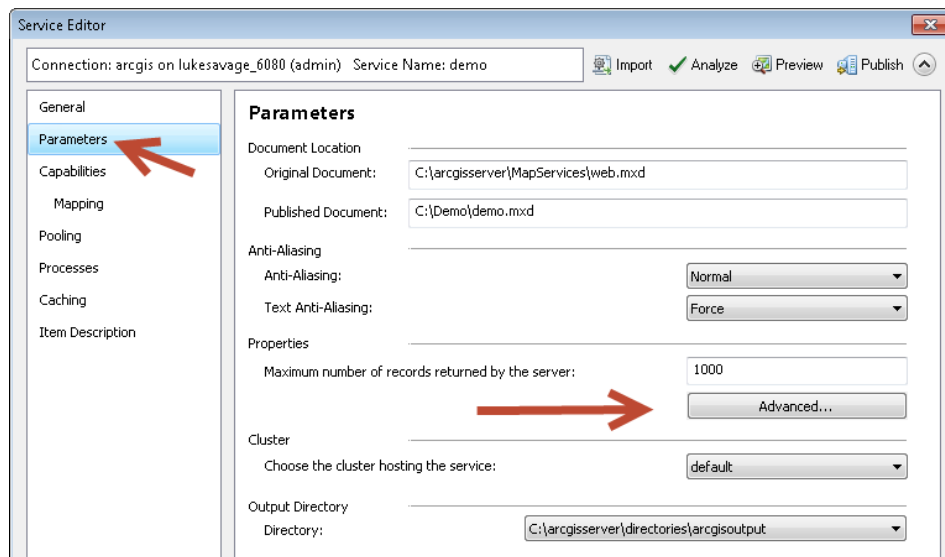
Use the following options to get the graphics effect and performance that will meet your map service needs:

- *None: No antialiasing is performed.*
 - *Fastest: Minimal antialiasing is performed, optimized for speed.*
 - *Fast: Some antialiasing is performed, optimized for speed with better quality than can be achieved with Fastest.*
 - ***Normal: A good balance of speed and quality.***
 - *Best: The best quality antialiasing. This option takes the longest to render.*
- Force text anti-aliasing should be enabled by default.
8. Change the maximum number of records returned by the server. This will increase the records returned by one query. 3000 is a good number to return unless your users need more.

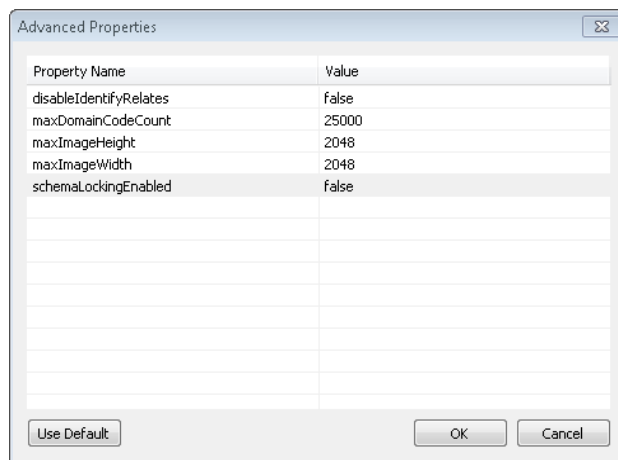


Unlock Schema

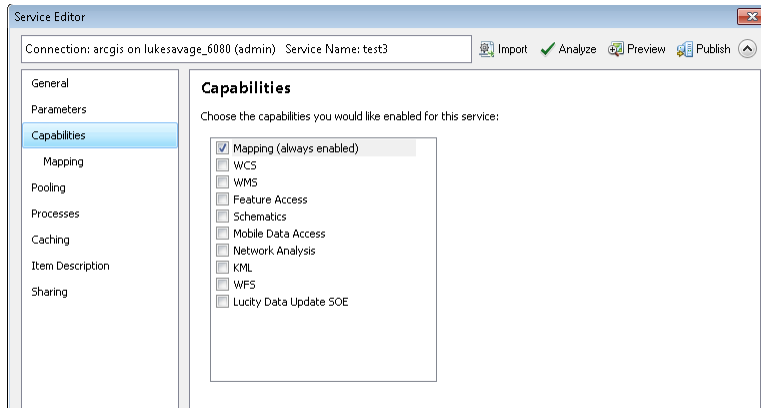
1. Set SchemaLockingEnabled to False in Service Properties of ArcGIS Server disables schema locking. For those who wish to serve their production data as a map service, this is extremely helpful if you need to make any kind of schema changes in your database. However, **feature services will persist a schema lock** and override this setting.
2. Within the service editor dialog when publishing a map service, go to Parameters within the menu tabs on the left and click on advanced.



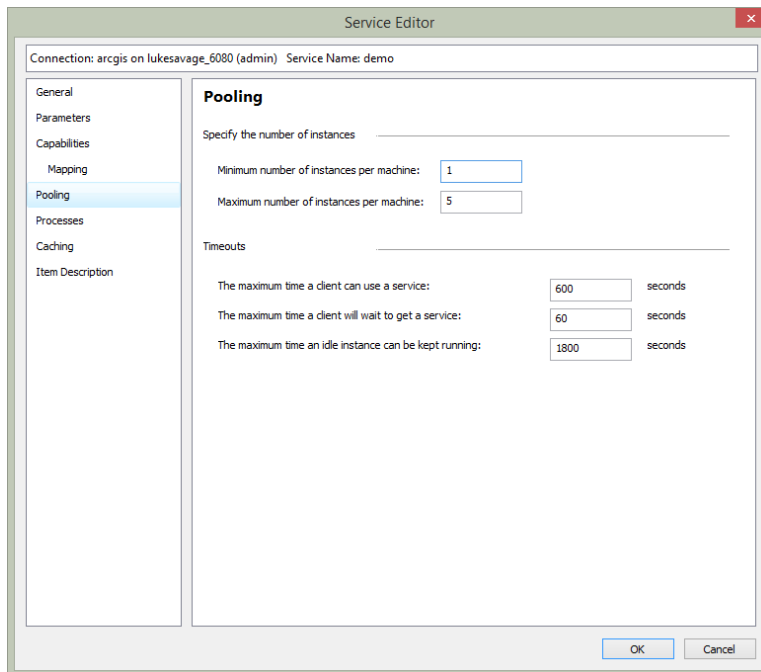
3. Click on the 'Advanced' button and change the values for schemaLockingEnabled to false if you don't want the map service to lock your database. Click ok when finished.



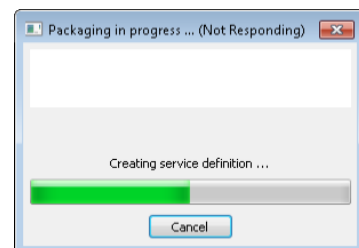
- Go to the Capabilities tab and make sure the Mapping service is the only box checked.



- In pooling, usually 1 minimum and 5 maximum will suffice for most organizations. For large organizations, increase based on user load.
- In Processes, go to recycle this configuration every: <number> and change to a desirable value. Usually, 12 hours is a good recycled time frame.
- Change the starting at value to 6:00 am or whenever you would like it to start



- If you want to cache, click on caching and change the values to a suitable number. For basemaps and imagery, recommend caching. For interactive map services, leave caching turned off which is by default.
- If you want to see the speed of your map service, click on the preview icon in the menu toolbar. Otherwise, click on publish.



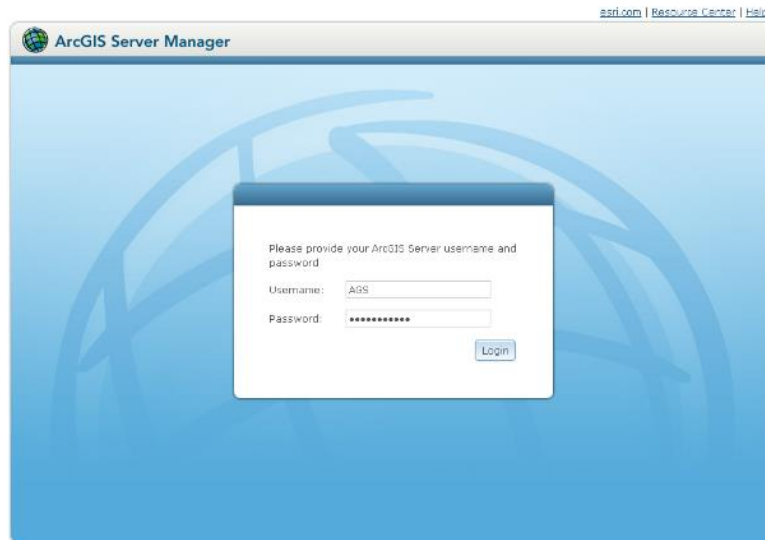
10. Below are Lucity map service deployment scenarios.

- You may have multiple map services for each group if needed. It really depends on your setup with replication, versioning and how complex this may be. Each organization may be different on how they want to handle distributing maps to the users.
- Create Basemaps and Imagery services (tiled) for distribution to your users. Consider your users and what content they would like to see in Basemaps.
- Make sure the basemap services are using the same coordinate systems in the publishing map document. Portals use WGS 84 Web Mercator.
- Make sure operational layers are using wkid for the coordinate system in your map document.

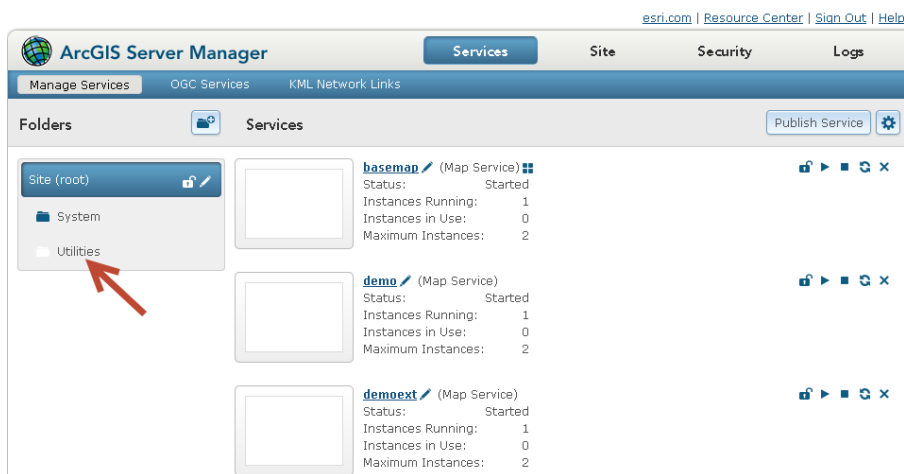
Enabling the Geometry Service

We need to enable the geometry service for Lucity GIS Web Map application to allow for buffering, projecting, calculating lengths and areas.

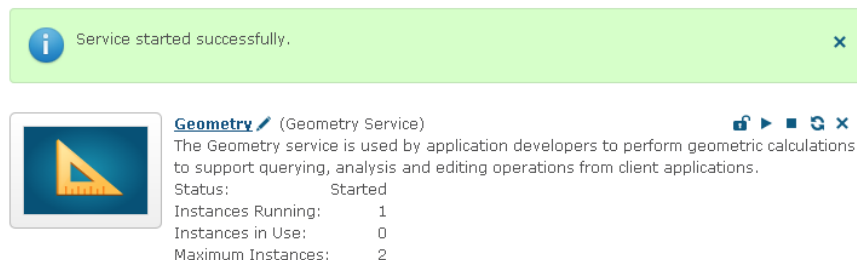
1. Log into ArcGIS Server Manager.



2. Once logged in, go to the site root tab on the left side of the browser and click on the folder called 'Utilities'



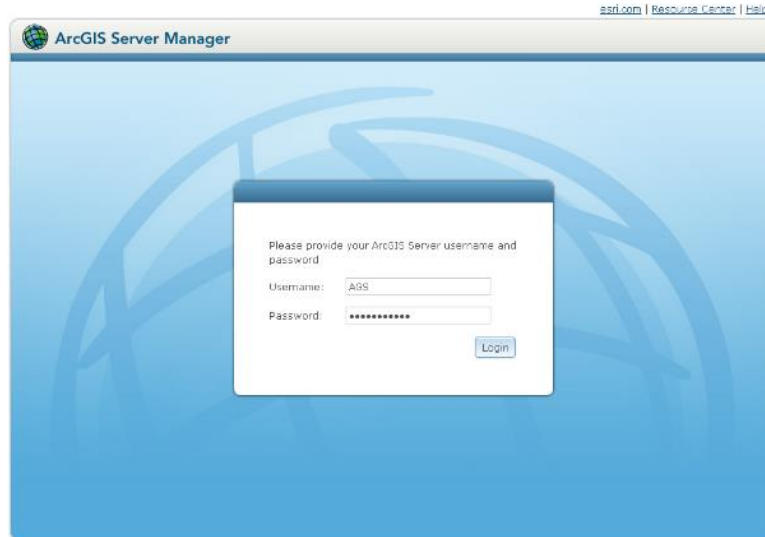
3. Go to the Geometry Service and click on the play icon ▶ to start a stopped service.
4. Once complete, the service is now available.



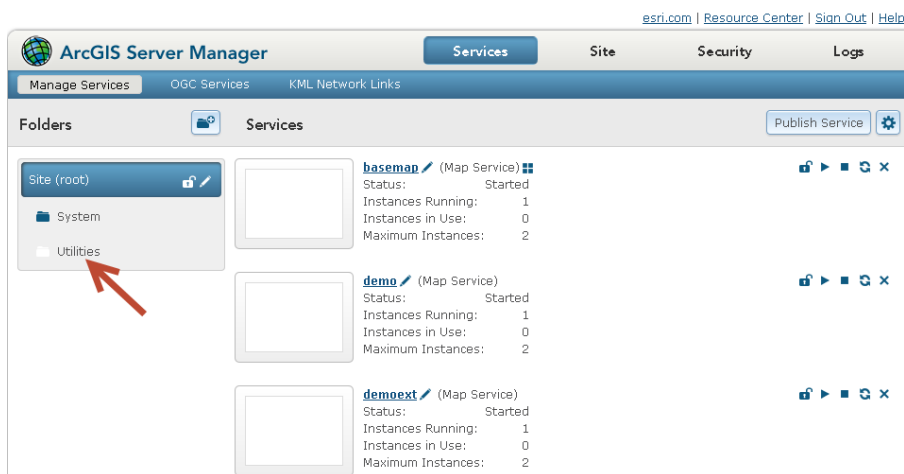
Enabling the Printing Tools (Geoprocessing Service)

We need to enable the Printing Tools Geoprocessing Service for WebMap to print maps from Lucy Web.

1. Log into ArcGIS Server Manager.



2. Once logged in, go to the site root tab on the left side of the browser and click on the folder called 'Utilities'



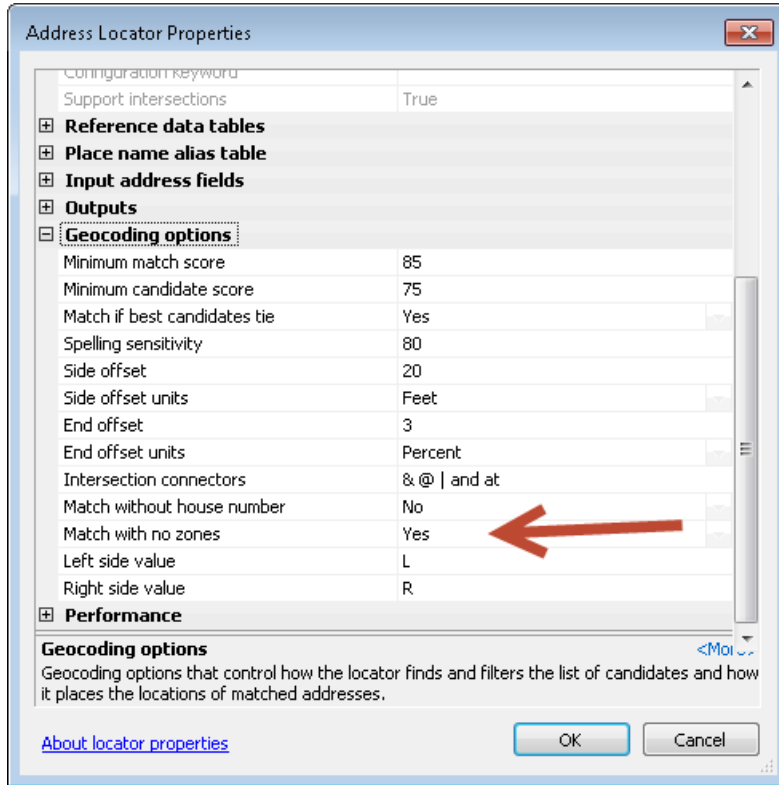
3. Go to PrintingTools and click on the play icon ▶ to start a stopped service.
4. Once complete, the service is now available.



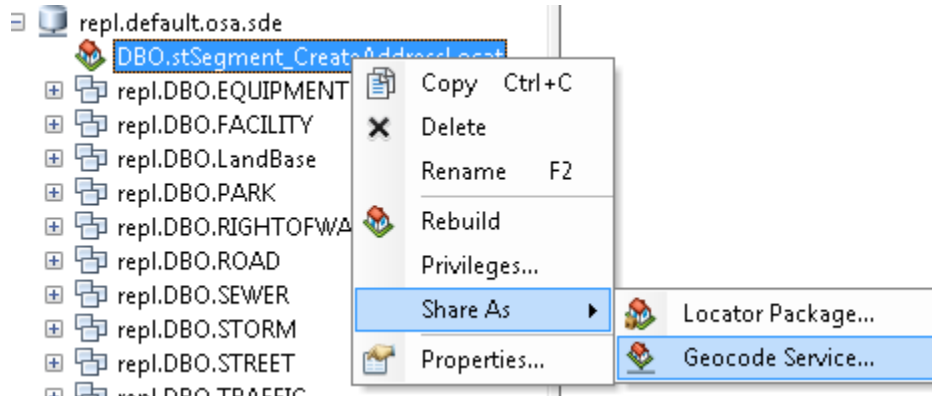
Creating a Geocoding Service

Geocoding services allow ArcGIS Web Map to find and display addresses on a map and see how they relate to surrounding features. We do support composite geocoding services.

1. Open ArcCatalog
2. Create a geolocator in your publishing database
3. For dual ranges, make sure to set the 'Match with no zones' value to Yes

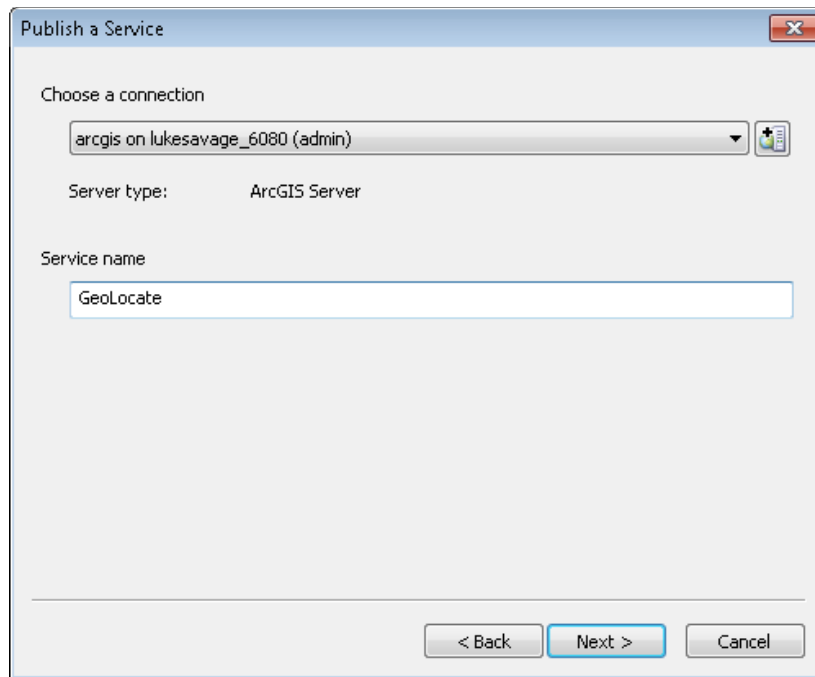


4. Right click on the geolocator in the Catalog Tree and click on Share As/Geocode service

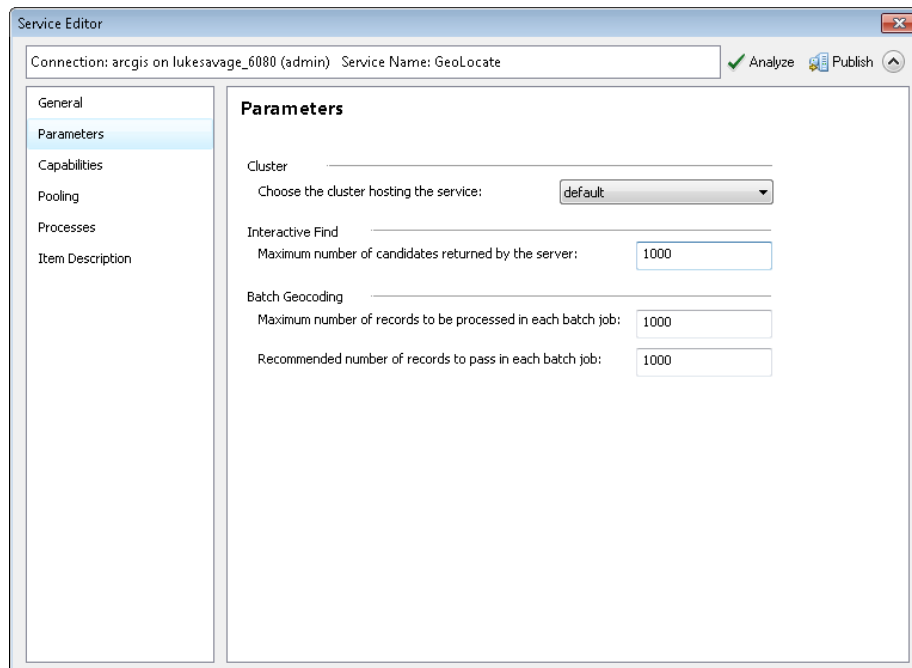


5. Publish a service
6. Click Next

7. Make the service name simple so it's easier to remember.



8. Click Next
9. Choose a folder or keep default location as root
10. Click Continue
11. Select Parameters and change the interactive Find if you want more than 500 records returned by the server.

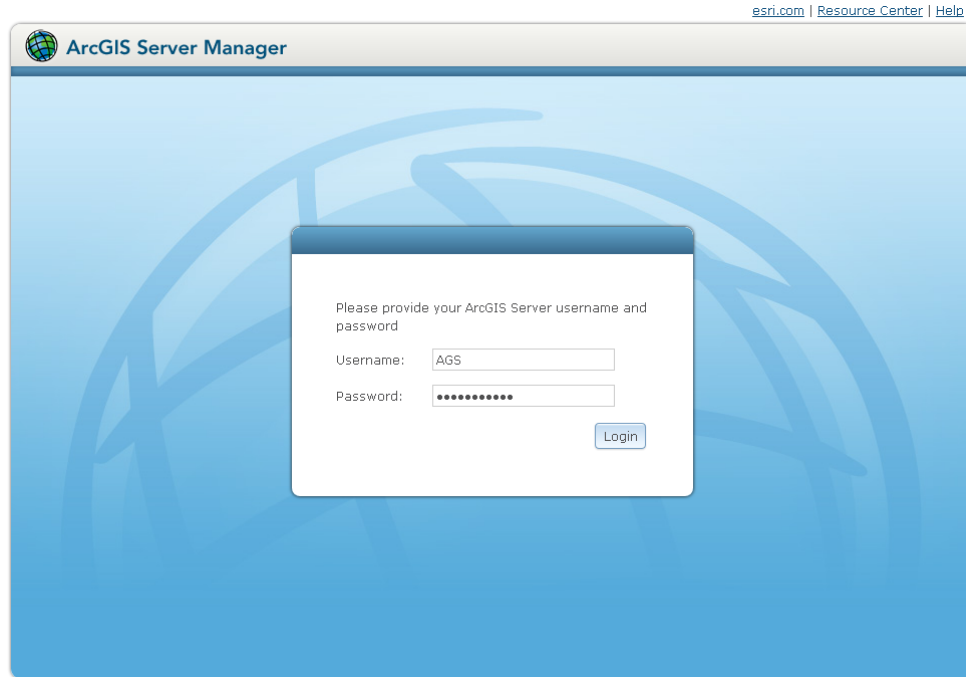


12. Analyze and fix any errors. If no errors, publish

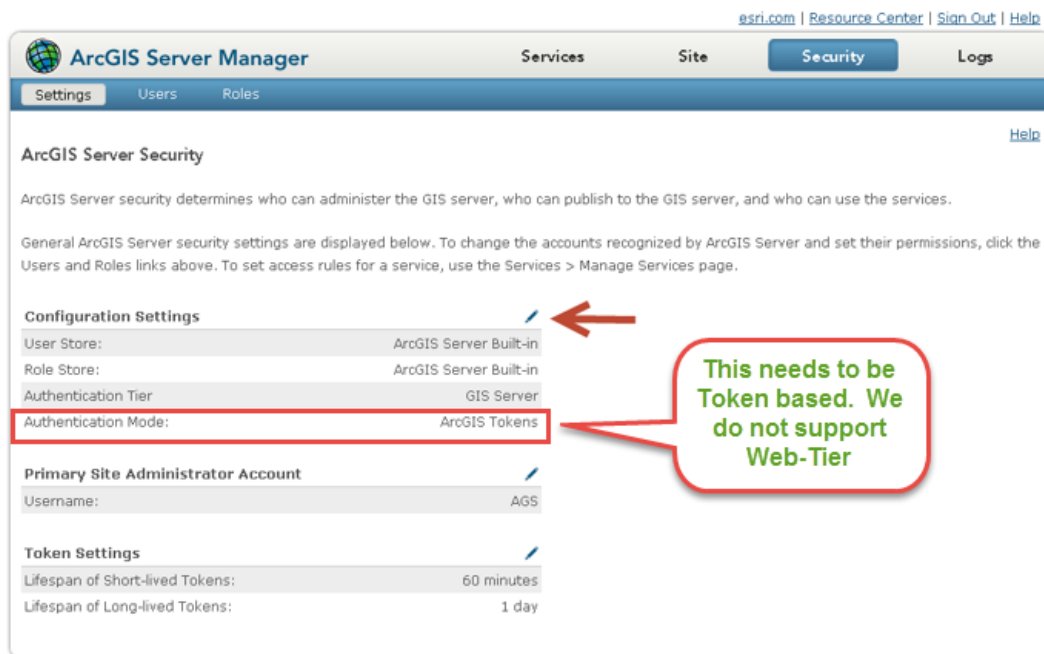
Securing a GIS Service

We now support ArcGIS Server secure GIS services (map, geocoding, geometry, feature, image, and routing). In this section, we will describe the deployment of secure map services as a built-in user store.


1. Log into ArcGIS Server Manager.



2. Go to the Security menu to configure the security features.
3. Click on configuration settings pencil to configure the type of data store.

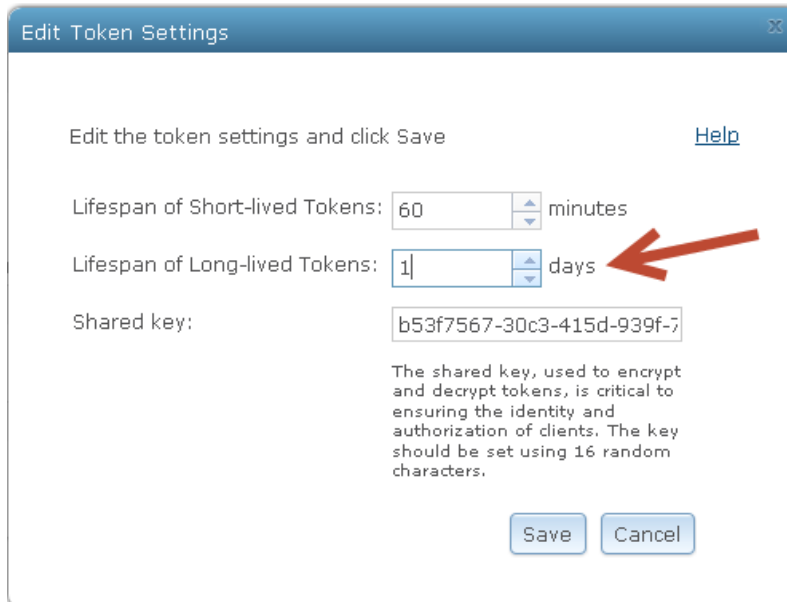


4. Again, we will be configuring a built-in store at the ArcGIS Server level not the web store or the windows domain/LDAP configuration in this example.



The screenshot shows the 'Security Configuration Wizard' dialog box. The title bar reads 'Security Configuration Wizard'. The main heading is 'User and Role Management' with a 'Help' link to the right. Below the heading, it says 'Choose the source of users and roles you will use for ArcGIS Server security.' and 'Choose one of the following options:'. There are three radio button options: 1. 'Users and roles from ArcGIS Server's built-in store' (selected, with a red arrow pointing to it), 2. 'Users and roles from an existing enterprise system (LDAP or Windows Domain)', and 3. 'Users from an existing enterprise system (LDAP or Windows Domain) and roles from ArcGIS Server's built-in store'. At the bottom right, there are 'Next' and 'Cancel' buttons.

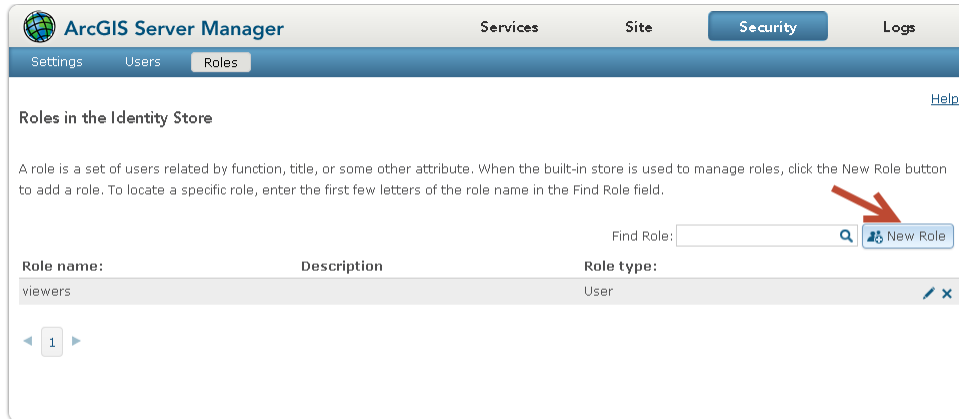
5. Click Next
6. Finish after reviewing configuration
7. Optional (if using tokens), configure your Long-Lived tokens to the appropriate IT policy. In this example, the lifespan for Long-lived tokens will be 1 day.



The screenshot shows the 'Edit Token Settings' dialog box. The title bar reads 'Edit Token Settings'. The main heading is 'Edit the token settings and click Save' with a 'Help' link to the right. Below the heading, there are three settings: 1. 'Lifespan of Short-lived Tokens: 60 minutes' (with a red arrow pointing to the '60' value), 2. 'Lifespan of Long-lived Tokens: 1 days' (with a red arrow pointing to the '1' value), and 3. 'Shared key: b53f7567-30c3-415d-939f-7'. Below the shared key, there is a note: 'The shared key, used to encrypt and decrypt tokens, is critical to ensuring the identity and authorization of clients. The key should be set using 16 random characters.' At the bottom right, there are 'Save' and 'Cancel' buttons.

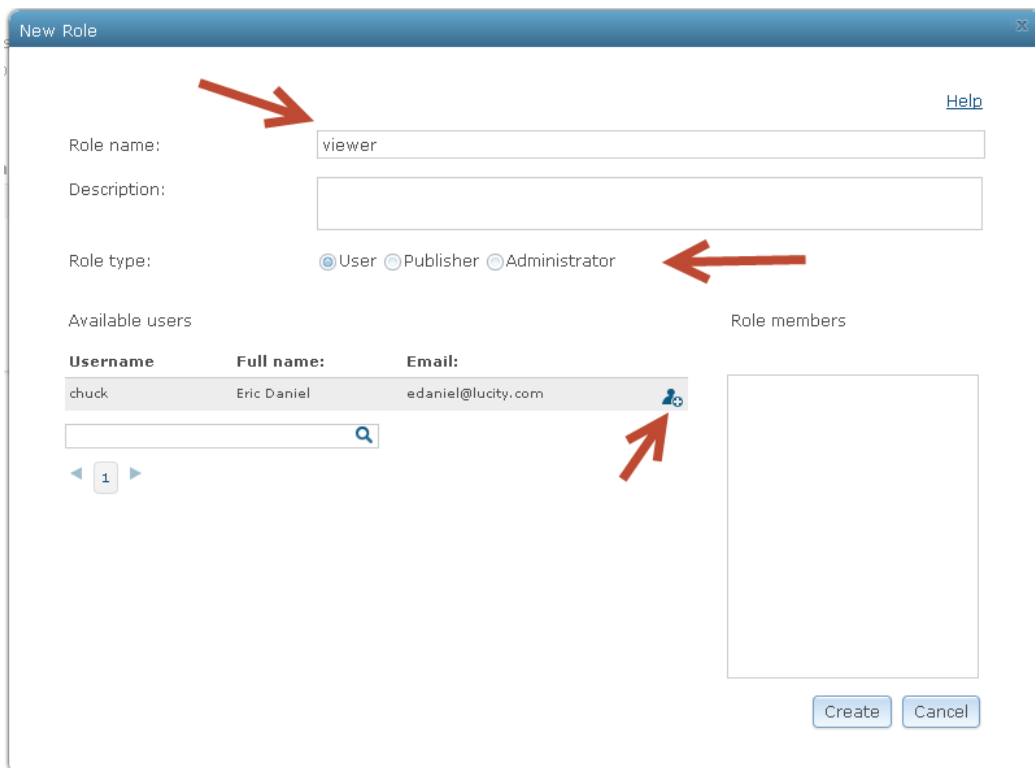
8. Click Save

9. Go to the roles submenu of security



10. Click new role

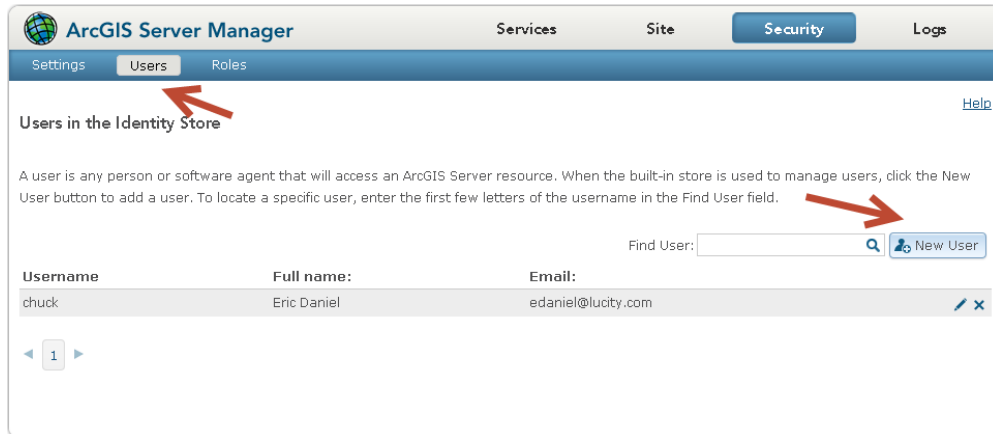
11. Add a role called 'viewer'. In this example, we will create a role used for the end user. You can similarly create roles for administrators and publishers in the same way. If you already had a user create, you can add them to the role by clicking the person with the plus sign icon



12. Once finished, click on create.


13. In this example, we will create a user. Go to the submenu item called 'users'.

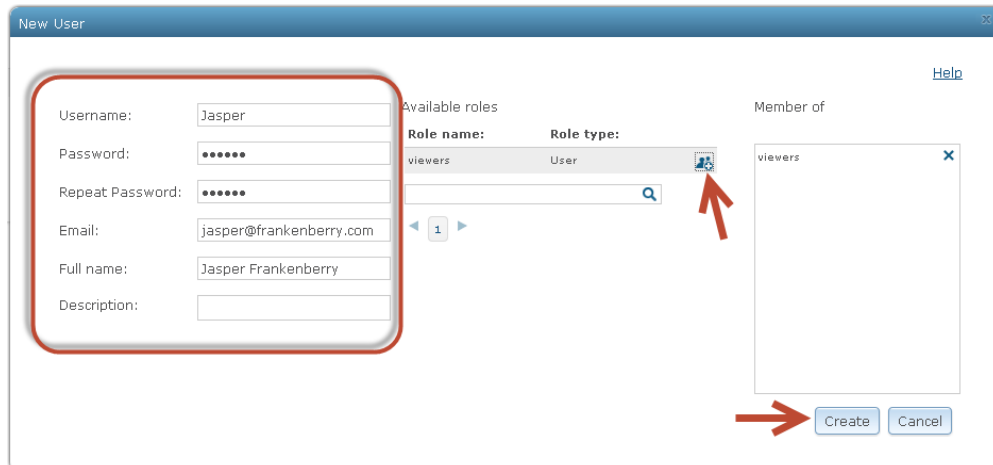
14. Click on new user.



15. Once the 'new user' dialog appears, add the user information. In this example, we will be adding the newly create role to the user during the creation of the user account.

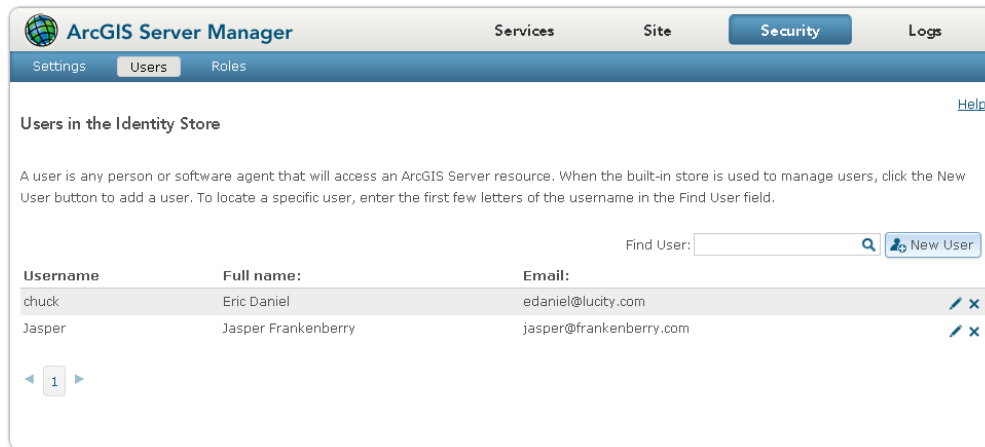
16. Add the information in the 'new user' dialog

17. Click on the person with the plus sign icon 




18. Click create

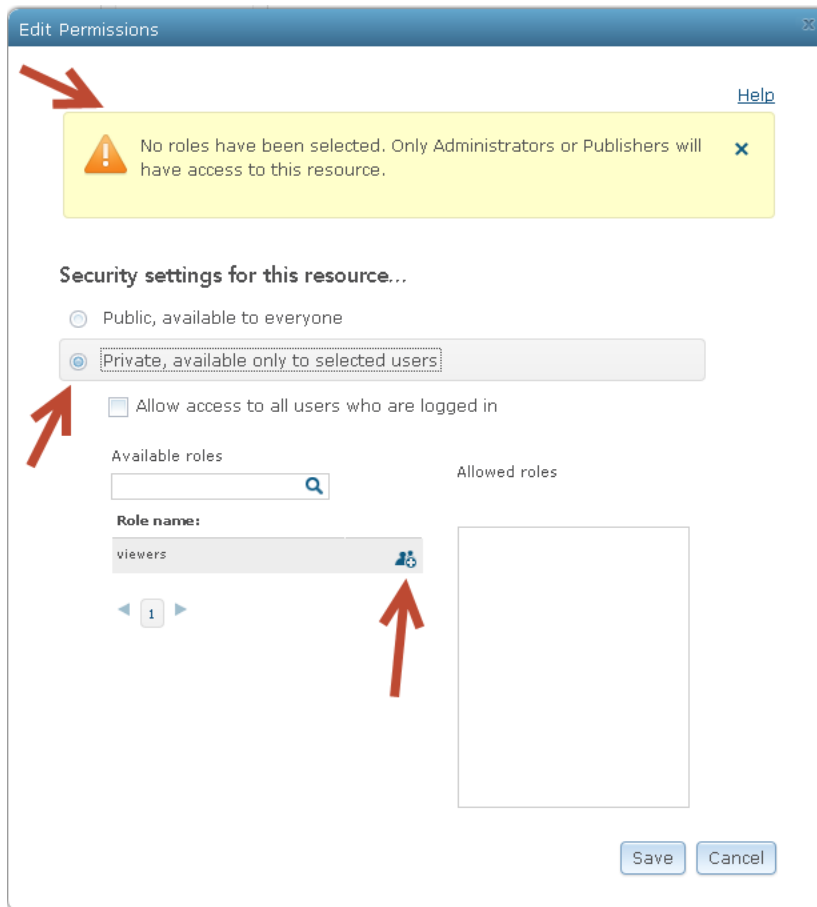
19. We now have the new user added to the users list.




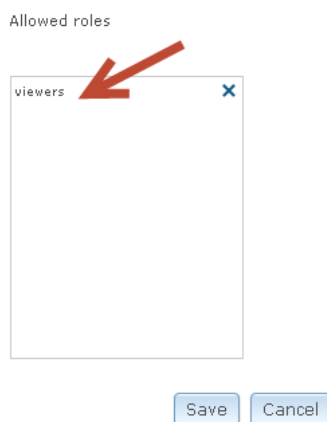
- Assuming you published a map service for the intention to secure, go to the main menu and click on 'services'




- Click on the lock icon 
- Click on the radio button 'Private, available only to selected users' to enable security. You have the choice to allow access to all users who are logged in which gives access to all users in the 'built-in' users security store but in this example we only want to use the 'viewers' role.
- A message will appear 'no roles have been selected'. This is a friendly reminder that there have been no roles selected.



24. Click on the person with the plus sign icon  under roles. This will add the 'viewers' role into the 'Allowed roles' dialog.



25. Click Save

26. For the map service, you should now see the lock icon  in the locked position.



demo_secure (Map Service)
Status: Started
Instances Running: 1
Instances in Use: 0
Maximum Instances: 2



- 27. Test the map service security. You can do this by going to the rest endpoint of the map service.
- 28. Example: `http://<servername>/<alias>/rest/services/<nameofmapservice>/MapServer`
- 29. Supply the newly created user credentials and click on login

ArcGIS REST Services Directory

[Home](#)

ArcGIS Server REST API Login

User Name:

Password:

- 30. If you see the rest service directory open, you have successfully secured your map service.

ArcGIS REST Services Directory

[Home](#) > [services](#) > [demo_secure \(MapServer\)](#)

[JSON](#) | [SOAP](#)

demo_secure (MapServer)

View In: [ArcGIS JavaScript](#) [ArcGIS.com Map](#) [ArcMap](#) [ArcGIS Explorer](#)

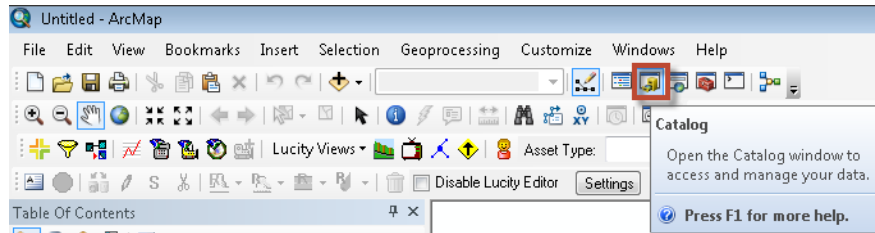
View Footprint In: [ArcGIS.com Map](#)

How to Create a Feature Service

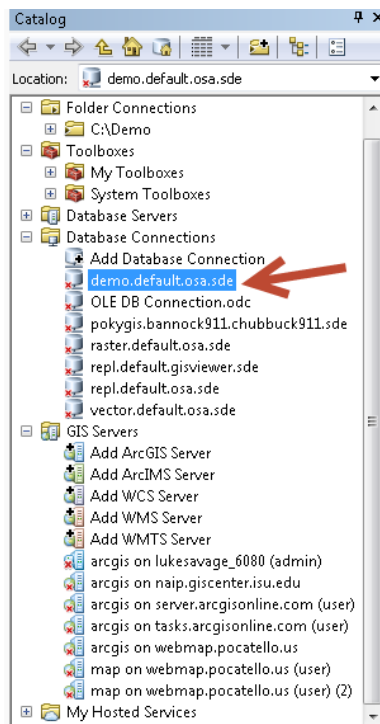
Redlining

To configure the Geodatabase and ArcGIS Server to enable redlining capability, we must create a feature class or feature classes depending on the type of redlining capability you desire. We support points, lines and polygons. Below we will demonstrate the creation of a feature dataset, three feature classes and published them to a feature service.

1. Open ArcMap
2. Click on the Catalog button if it is not already open.

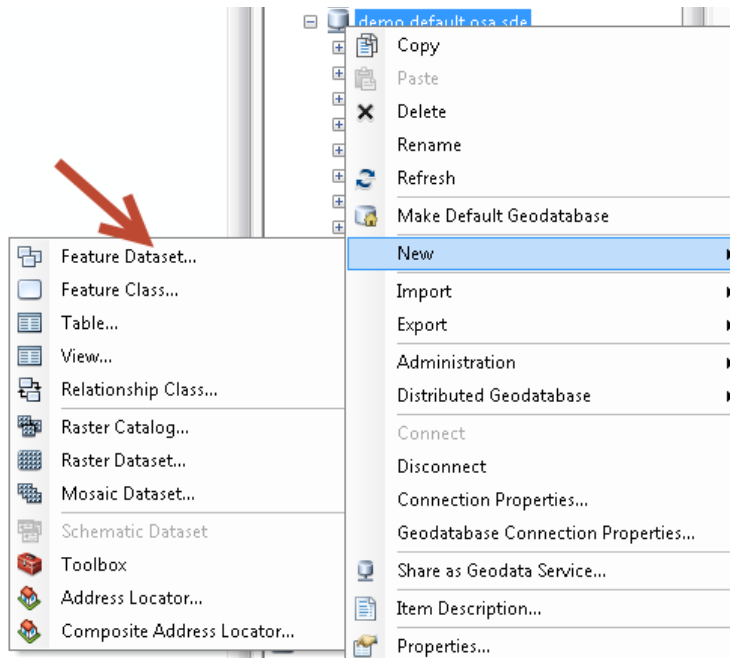


3. In the Catalog Tree, go to database connections and open your production GIS database.

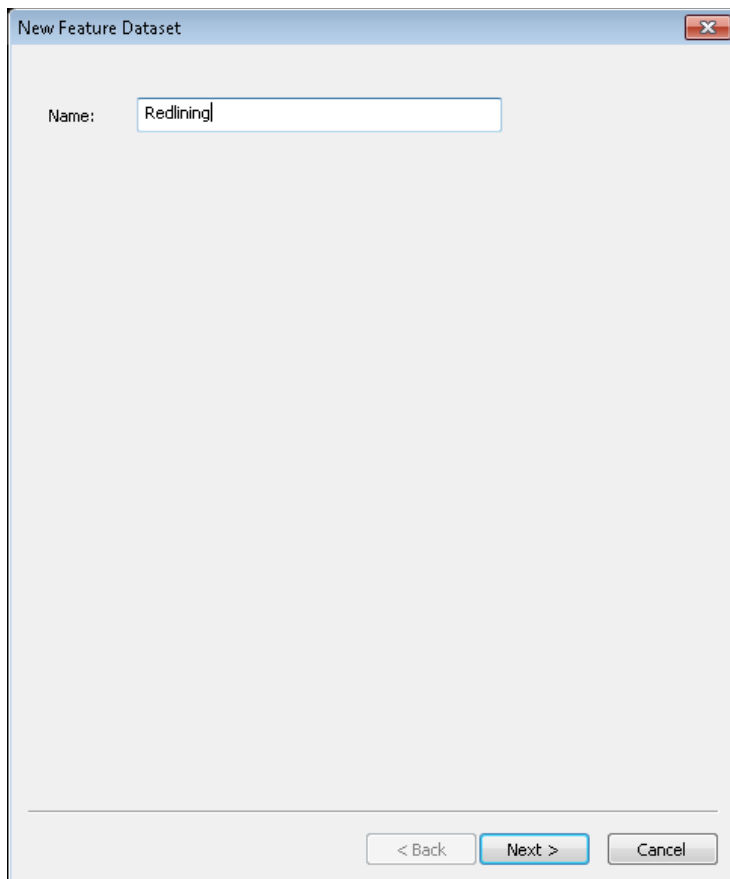


4. Right click on the connection and choose new and a submenu will appear.

5. Click on Feature Dataset

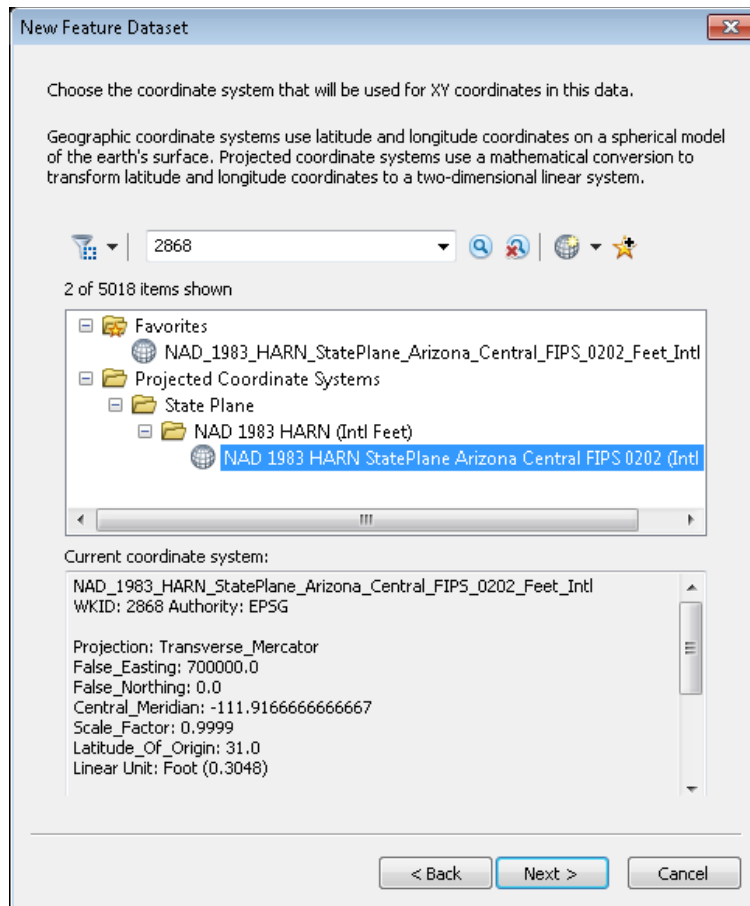


6. Give the Feature Dataset a name. In this example we will call it Redlining



7. Click Next

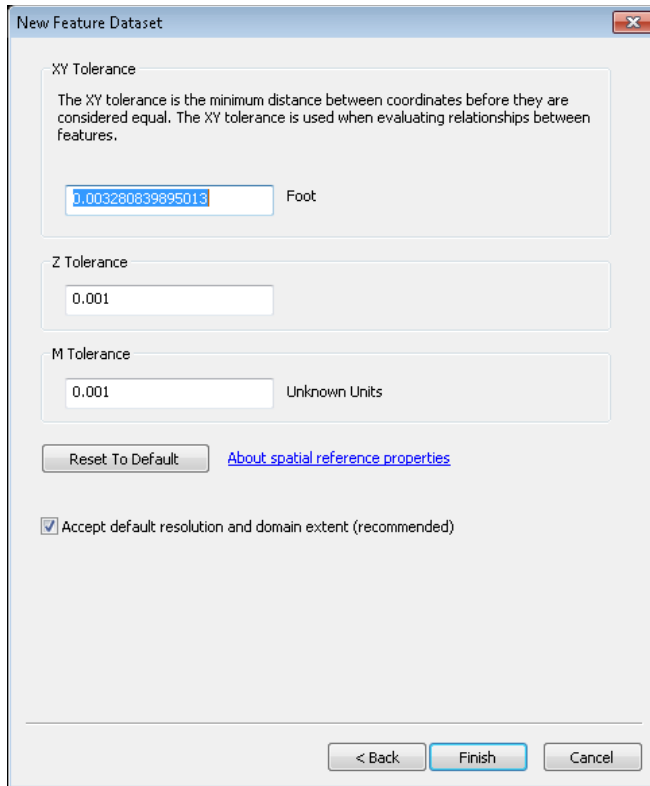
8. Set your coordinate system for the feature dataset



9. Click Next

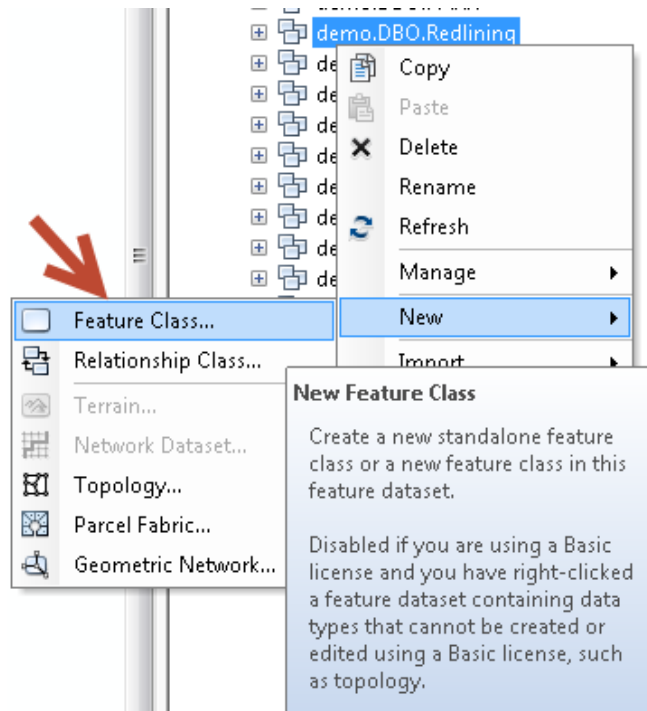
10. Click Next unless you need vertical coordinate systems applied to the data

11. Set your Z, M and XY tolerance. In this example, we will take the defaults.

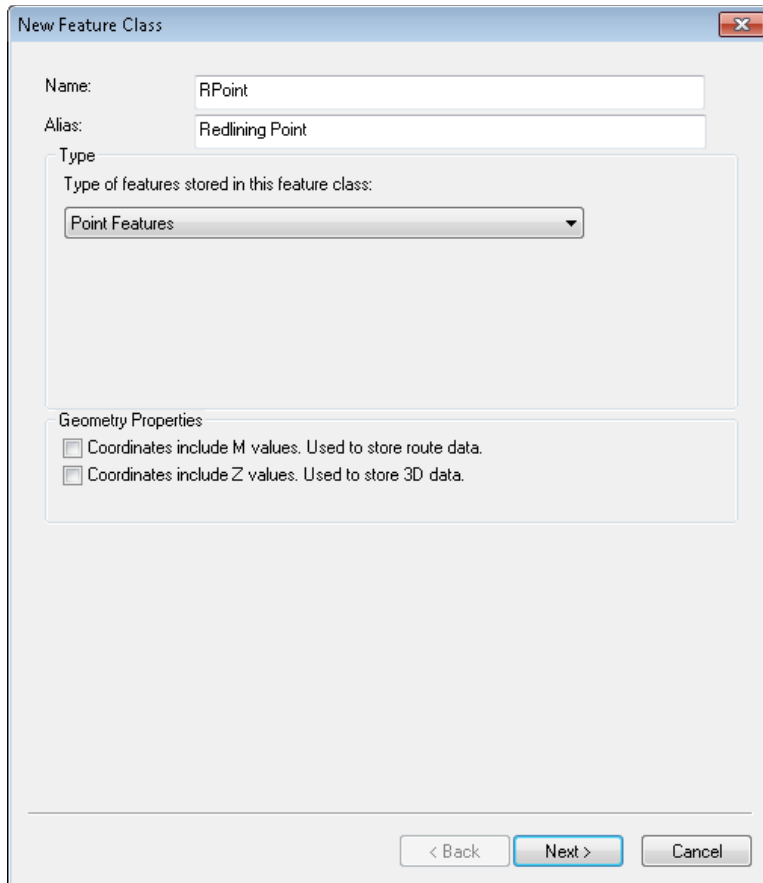


12. Click Finish

13. In the Database Connection, right click on the newly created Feature Dataset and choose new and submenu Feature Class



14. In this example we will create a point Feature Class and call in RPoint

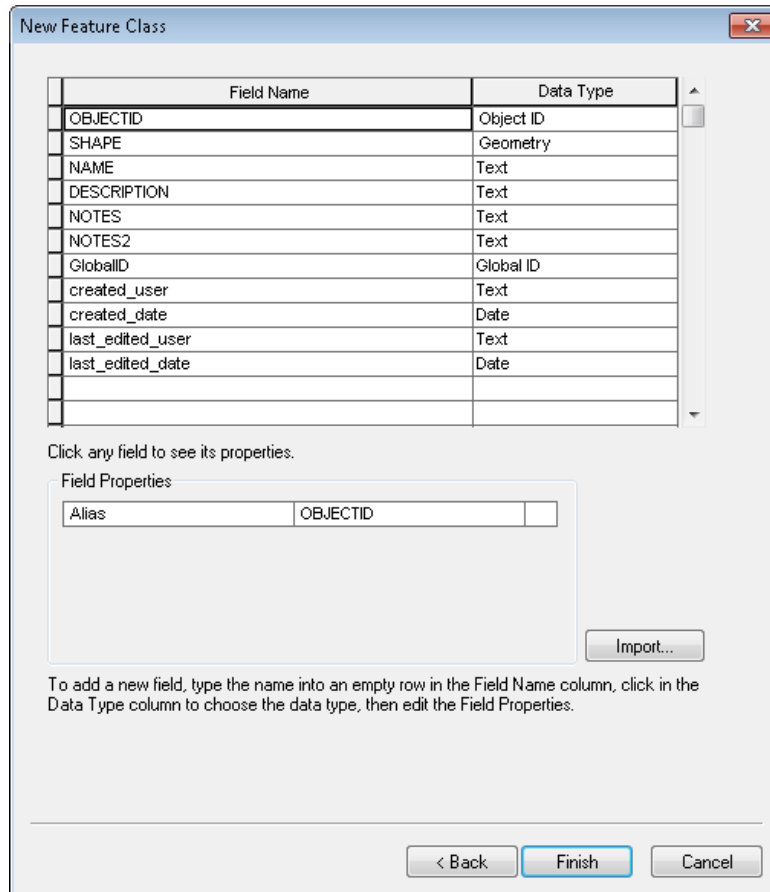


15. Click Next

16. Except defaults unless you are using configuration keywords

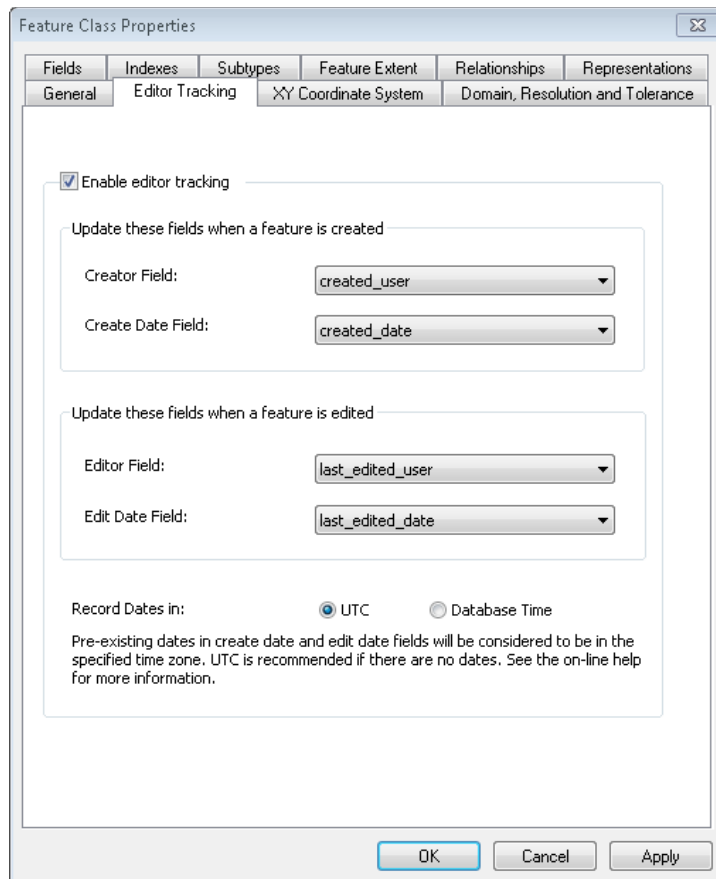
17. Click Next

18. Add desired fields to your redlining point feature class. If you plan on using editing user, date and last editing fields, make sure you turn on editor tracking after creating the feature class.



19. Click Finish
20. Repeat steps 13 through 18 to create polygon and line Feature Classes if desired.
21. Make sure to assign credentials for access to the newly create feature dataset and optional versioning before publishing.
22. Optional: Right click on each feature class that you would like to enable edit tracking and choose properties.
23. Go to the tab Editor Tracking and click on Enable Editor Tracking
24. Map the fields to the appropriate Feature Class fields

25. We only use UTC

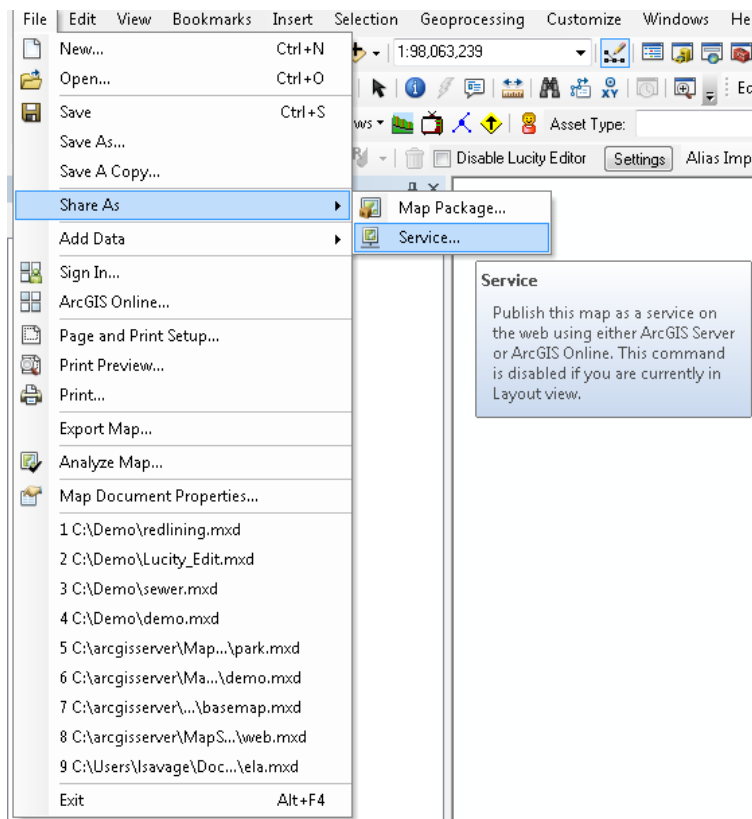


The screenshot shows the 'Feature Class Properties' dialog box with the 'Editor Tracking' tab selected. The 'Enable editor tracking' checkbox is checked. Below it, there are two sections for field updates. The first section, 'Update these fields when a feature is created', has 'Creator Field' set to 'created_user' and 'Create Date Field' set to 'created_date'. The second section, 'Update these fields when a feature is edited', has 'Editor Field' set to 'last_edited_user' and 'Edit Date Field' set to 'last_edited_date'. At the bottom, the 'Record Dates in:' section has 'UTC' selected with a radio button, and 'Database Time' is unselected. A note below the radio buttons states: 'Pre-existing dates in create date and edit date fields will be considered to be in the specified time zone. UTC is recommended if there are no dates. See the on-line help for more information.' The dialog box has 'OK', 'Cancel', and 'Apply' buttons at the bottom right.

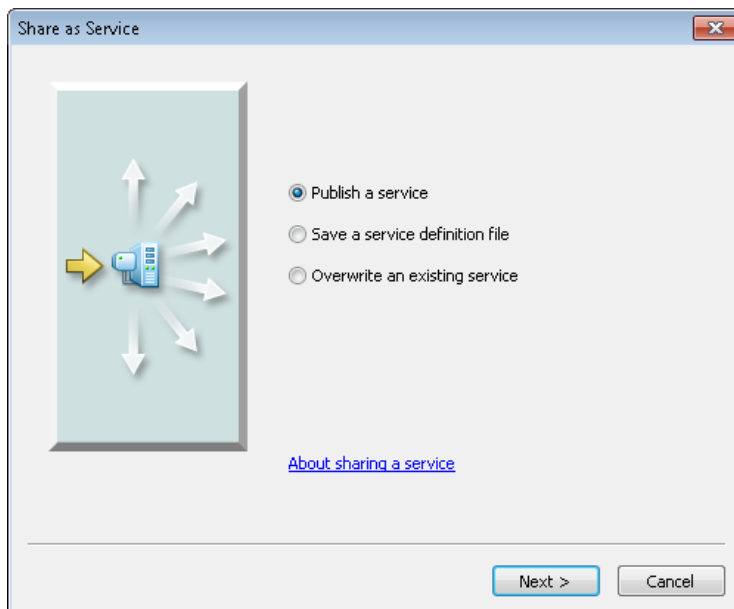
26. Click Apply or ok.

Publishing a Feature Service

1. Go to the File/Share As/Service menu option to create a service

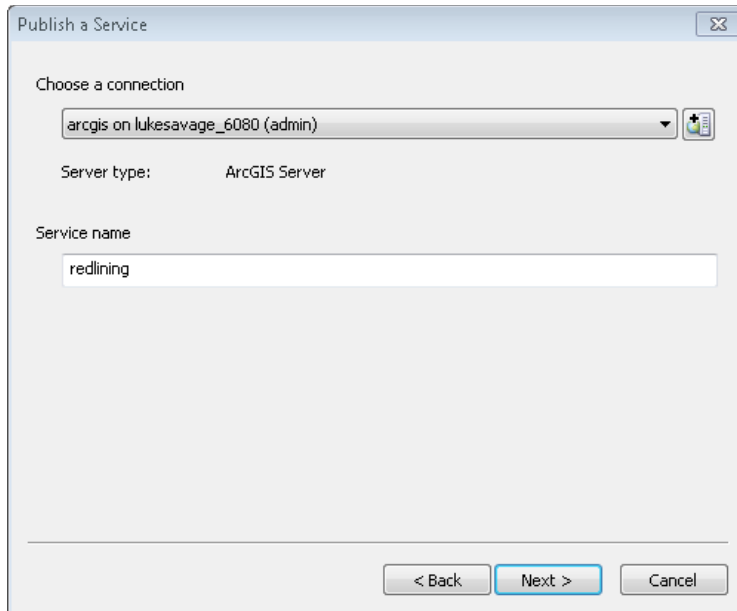


2. Select Publish a Service



3. Click Next

4. Choose server connection and create service name

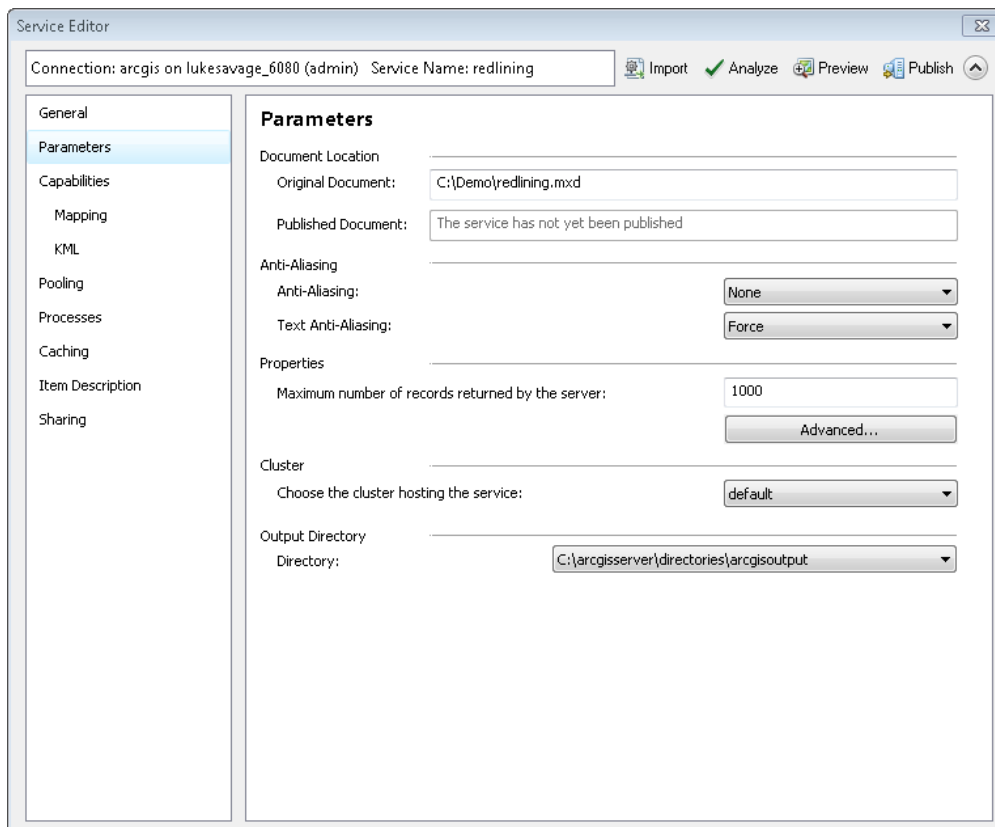


5. Click Next

6. Use in folder or in the root of ArcGIS service directory

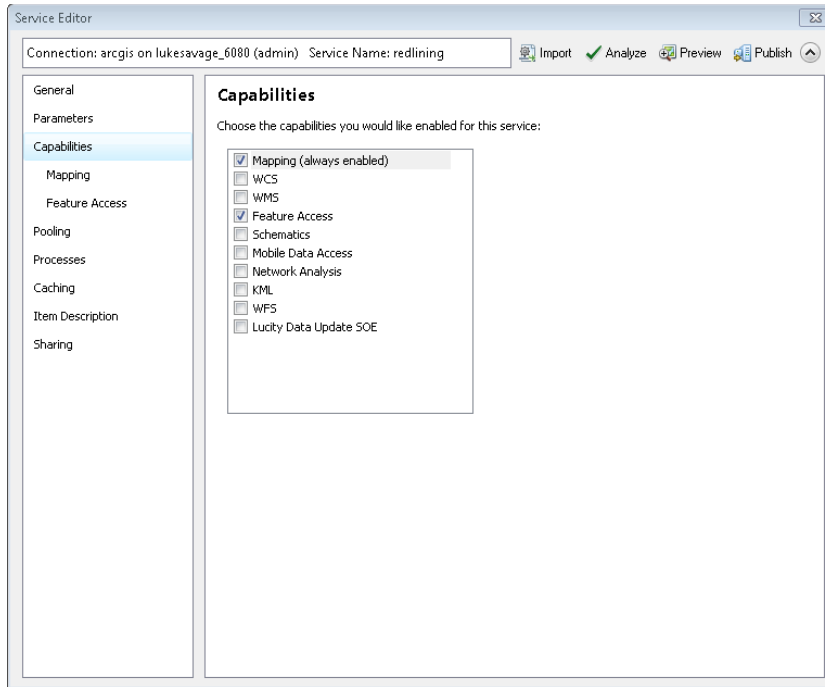
7. Click Continue

8. Go to Parameters and click on Advanced

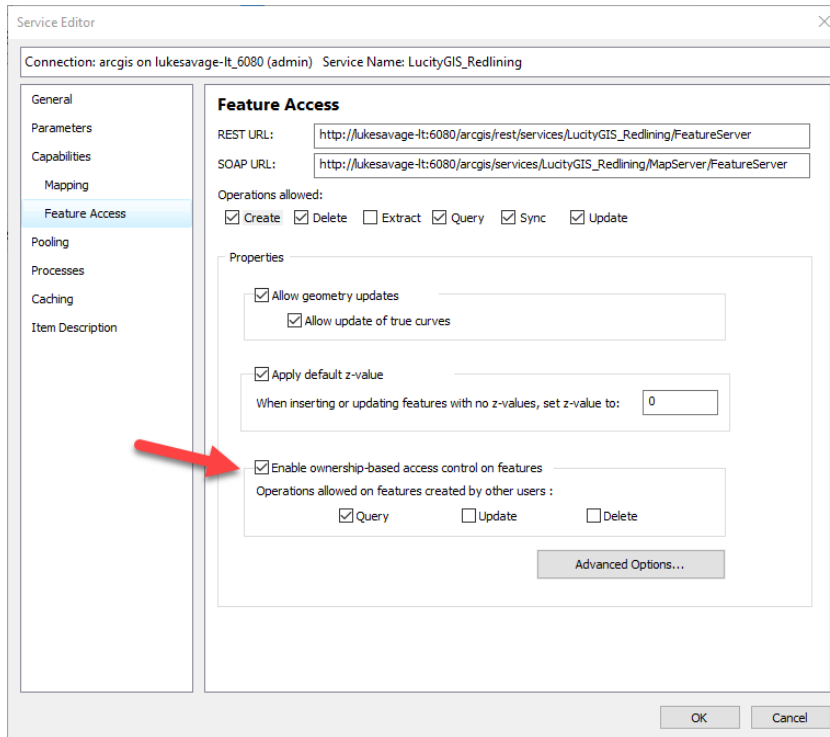


9. Click Ok

10. Go to the Capabilities tab and make sure Mapping and Feature Access is selected.



11. Click on the submenu tab 'Feature Access' and add the selection 'Enable ownership-based access control on features'. This option will only allow the created user features to be updated by the owner of the features but only allow the other users to query the created data.



12. Analyze to make sure no errors are present.
13. Click Publish
14. Optional: If you wish to secure the feature service, go to the below section of 'Security a Map Service' and add each user account to have access to the newly created map/feature service.
15. For Editing feature services, go through the same process above. Make sure you are using an edit user when publishing.

Publishing an Offline Feature Service

In order to support offline mode, we must prepare the data and configure the feature service. Below, we will demonstrate the setup for supporting offline feature services.

Prepare Data

- Add GlobalIDs
- Enable geodatabase archiving
 - Make sure there is enough space for your database to grow before enabling archiving on your enterprise geodatabase
- You have the capability to add create, delete, query, sync and update.
 - For Lucity, we currently do not plan to provide offline map edits.

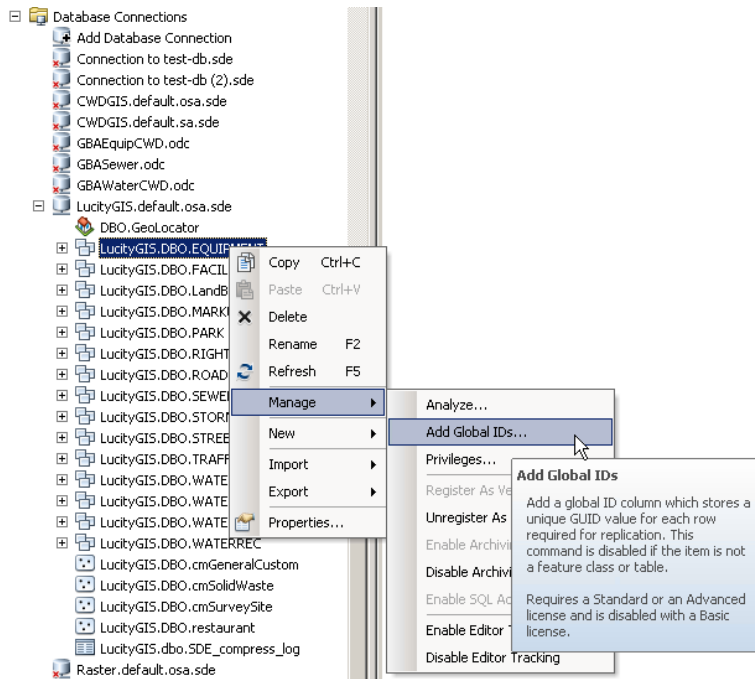
Publishing Preparation

- Consider symbology
- Feature Services will lock database for any schema changes.
- Needs to be an edit user to database when publishing map
- Consider securing feature service
- Remove Joins
 - Joins and Relates are not accessible through Feature Services
- Ensure all layers are in the same versioned/un-versioned state
 - Layers in the TOC cannot have mix match of versioned and un-versioned data

End Users

Make sure you are connected to a fast internet connection or LAN line when checking out map data

1. Open ArcCatalog. Right click on your feature classes or feature datasets and choose manage, Add GlobalIDs.



4. Like with Redlining, go through the process of publishing a feature service but adding sync capability. You can have create, delete, query, sync and update enabled.

