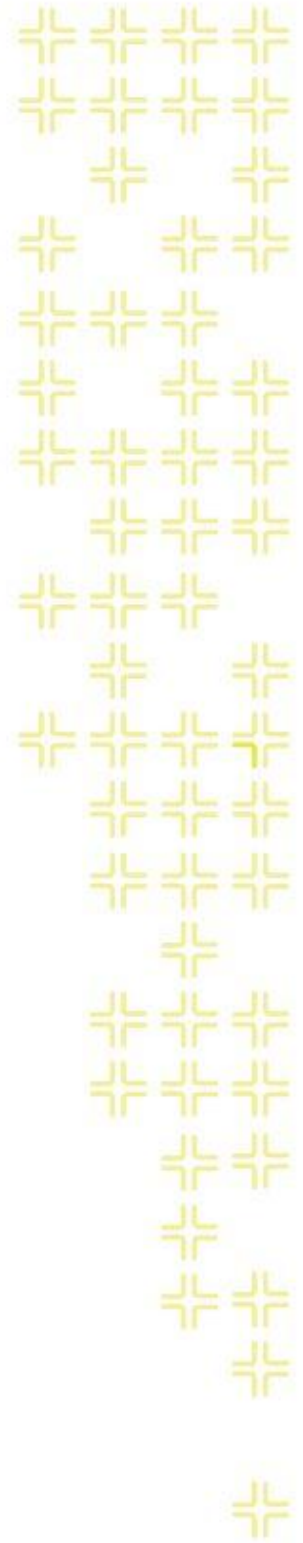# lucity™

TRAINING GUIDE

ArcGIS Server and Geodatabase Administration for 10.2

Part 1

ArcGIS for Server and Geodatabase Administration - Part 1

Here at Lucity, we understand that our software is requiring more skills in ESRI technology and these Esri systems can be difficult to manage without training. In this workshop, we will explore the nature of ArcGIS for Server v10.2, touch on key principles and techniques, as well as explore best practices for integration into Lucity. We will cover some key administration best practices for: design, setup, maintenance, and optional editing workflow. Even though we won't be covering the full gamut of ESRI technologies, we will be focused on the administration of ArcGIS for Server, how this relates to the IT and GIS administrators and what are some basic principles for enabling ArcGIS for Server to be compatible with Lucity.
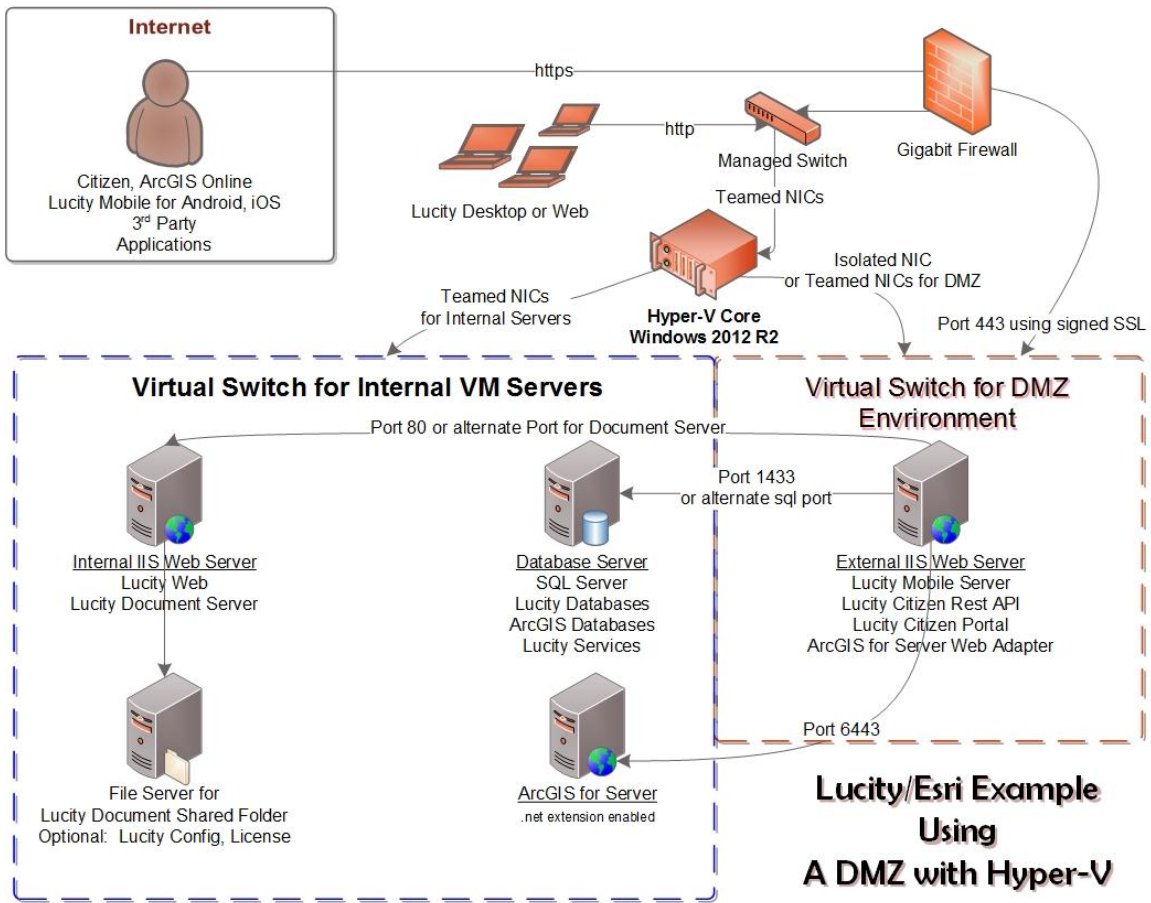
Table of Contents

Setup

ArcGIS for Server Design

- 64 Bit Operating Systems from Windows XP (**depreciated in 2014**), Windows Vista (**ArcGIS Runtime will not support after 10.2**) and 7, Windows 2003 (**not supported after ArcGIS 10.2)** or higher. Recommend Windows Server 2008 R2 or 2012
- Server should have 2-4 cores minimum and 4GB of RAM per core. For a 4 core system, you should have at least16GB of RAM.
- If you have virtual servers, make sure you dedicate resources and have the latest VMware or Hyper-V software available. Based on ESRI's testing, Virtual software is the key to many performance issues. Make sure in VMware environments that you subtract overhead of two cores for the Virtual Environment so ArcGIS for Server map services doesn't pool across the Virtual overhead cores. If you don't, you will see a significant performance decrease in ArcGIS for Server.
- Try to limit map services to utilize 4 pools per core maximum. Anything more than that, you could allow ArcGIS for Server crashes when many people are simultaneously hitting your server.
- If you have a dedicated system for ArcGIS for Server, try creating a RAID 1 SSD configuration for your hard drives. Also, use the latest version of SSD standards as this will increase performance and reliability. For all new SSD cards, it will take at least 40 years before they reach their read/write maximum. This benchmark test was performed on a 24/7 continuous read/write routine. If SAS drives, use RAID 10 with a good RAID controller.
- Space depends on caching. If you plan to cache imagery, please account for large image files. Remember, each scale in the cache will have separate tiles for each scale. If you have 9 scales within a cache, you will have nine separate tiles of cache. Smaller scale images will be smaller in size and the larger scale images will be larger in size.
- Suggest HTTP and HTTPS Secure Design when setting up ArcGIS for Server security Configuration
- If intranet only, use HTTP only unless otherwise specified by your IT administration

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ArcGIS for Server and Geodatabase Administration - Part 1

Internet

Citizen, ArcGIS Online
Lucity Mobile for Android, iOS
3rd Party
Applications

https

http

Managed Switch

Gigabit Firewall

Lucity Desktop or Web

Teamed NICs

Teamed NICs
for Internal Servers

Isolated NIC
or Teamed NICs for DMZ

**Hyper-V Core
Windows 2012 R2**

Port 443 using signed SSL

Virtual Switch for Internal VM Servers

Port 80 or alternate Port for Document Server

**Virtual Switch for DMZ
Envrironment**

Port 1433
or alternate sql port

Internal IIS Web Server
Lucity Web
Lucity Document Server

Database Server
SQL Server
Lucity Databases
ArcGIS Databases
Lucity Services

External IIS Web Server
Lucity Mobile Server
Lucity Citizen Rest API
Lucity Citizen Portal
ArcGIS for Server Web Adapter

Port 6443

File Server for
Lucity Document Shared Folder
Optional: Lucity Config, License

ArcGIS for Server
.net extension enabled

**Lucity/Esri Example
Using
A DMZ with Hyper-V**

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ArcGIS for Server Setup

10. First, run the upgrade utility on existing system. If this is a new system, bypass the utility. Remember, ArcGIS for Server needs to be 64bit but the web adapter (optional) can be on either 32bit or 64bit.

    Note: When installing ArcGIS for Server on a separate server than your SQL Server 2012 instance, you need the SQL Server Native Client 64 bit. SQL Server 2012 native client and previous versions of the native client will work as well (i.e. SQL Server 2012 or SQL Server 2008 R2 native clients). Latest SQL Server 2012 Native 64 bit Client download link: http://www.microsoft.com/en-us/download/details.aspx?id=29065
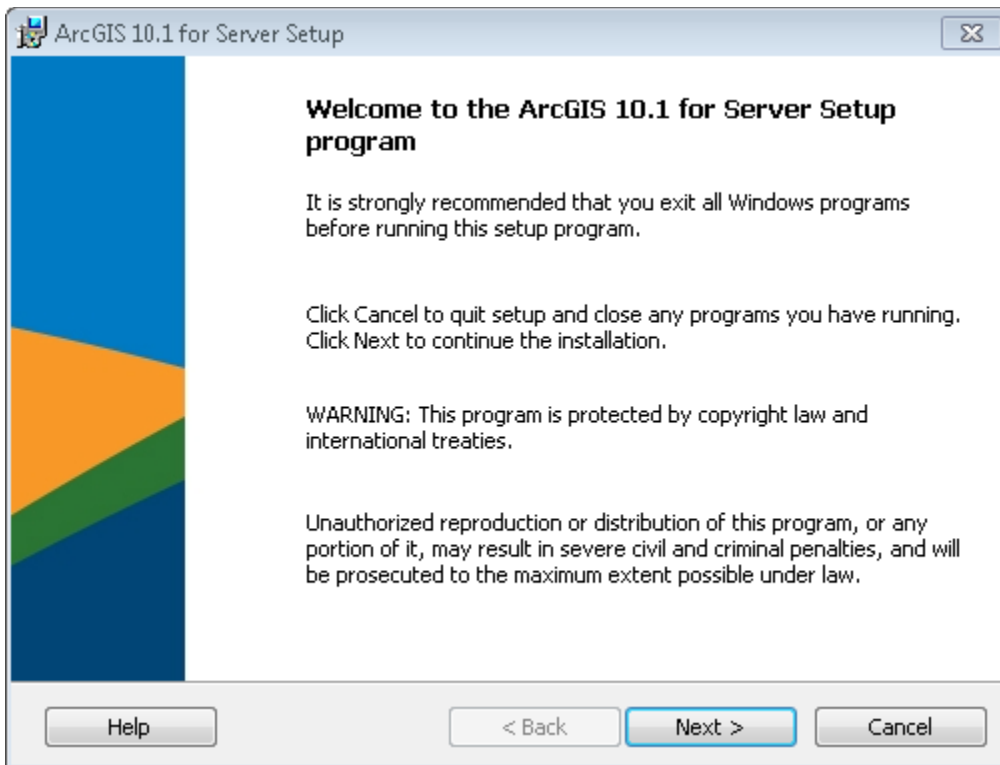

11. Click on ArcGIS for Server Setup

12. If you receive a warning for one or more versions of v10, please uninstall v10 products.
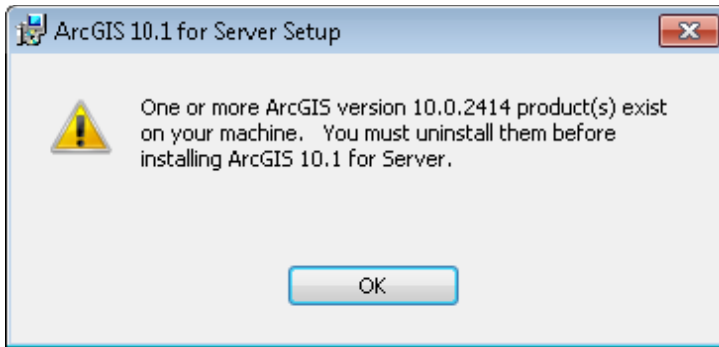

13. Once installation starts click next.

14. In the next dialog, click on 'I Accept' and click next.
15. In the 'Select Feature' dialog, click next and accept defaults.
16. For python, this is needed for geoprocessing and click next.

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ArcGIS for Server and Geodatabase Administration – Part 1

17. In the 'Specify ArcGIS for Server Account, create a username and passwords for arcgis. Recommend to add arcgis as a user within Active Directory and add this to ArcGIS for Server Account information <domain>\<user>.


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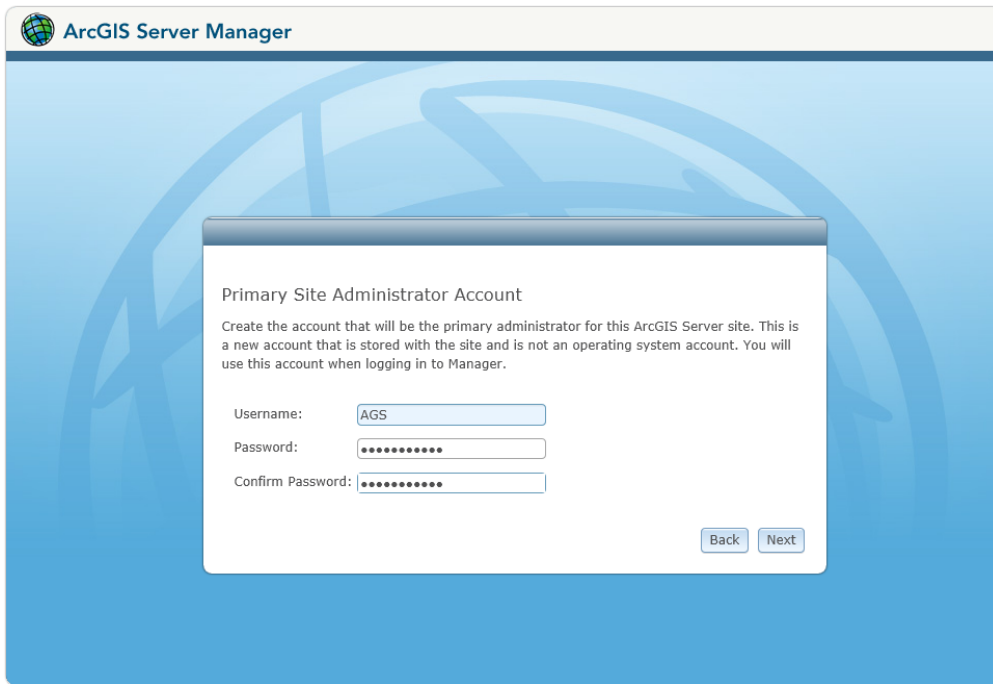ArcGIS for Server and Geodatabase Administration - Part 1
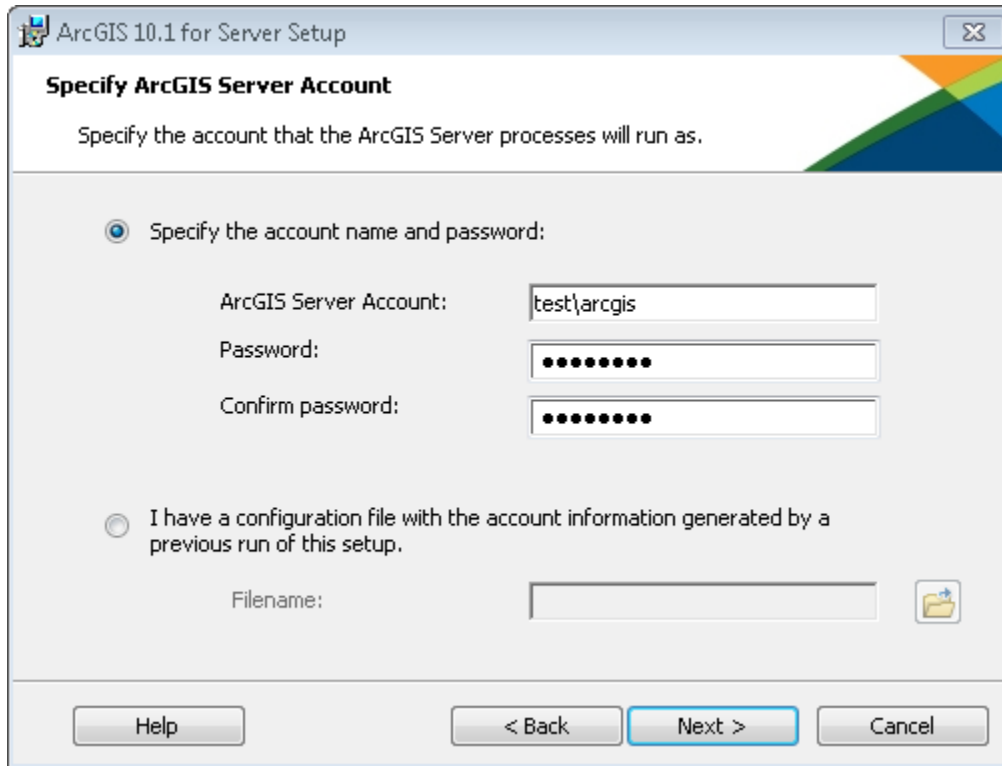
18. In the next screen, you will be given the option to export your configuration; this is recommended and will be helpful during upgrades. Click next and install.
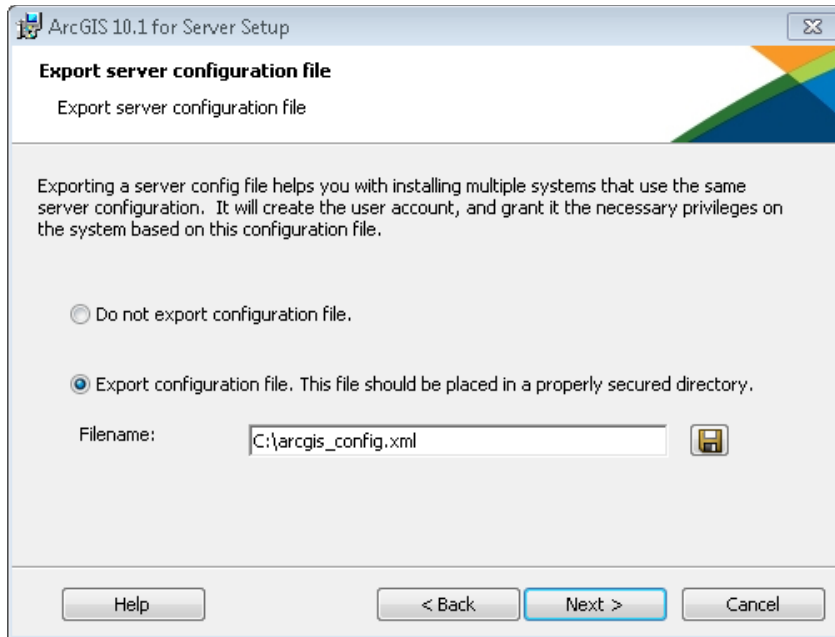
19. When finished, you will need to activate. Refer to Enabling ArcSDE for Workgroup Databases section for more detail about the activation process.
20. When finished activation, you will be prompted to create a new site.

ArcGIS for Server and Geodatabase Administration - Part 1
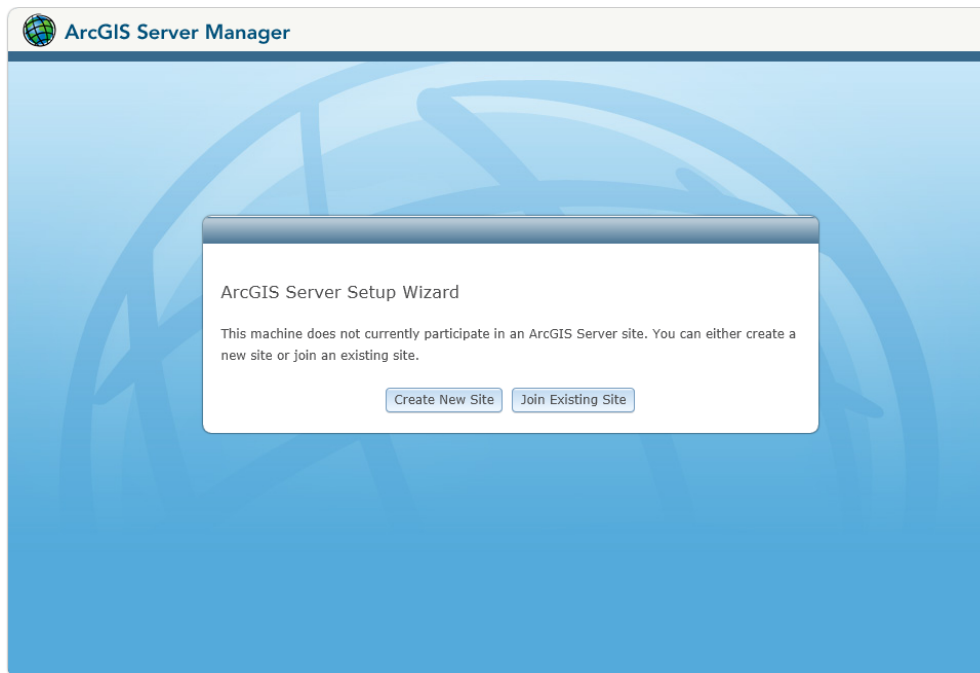
21. Click on create a new site and supply the username and password for the site administrator account. Click next.

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ArcGIS for Server and Geodatabase Administration - Part 1

22. Specify the root server directory and configuration storage. In AGS v10.1 and higher, your server configuration is stored in the config-store directory and your working directories are stored in directories (arcgiscache, arcgisjobs, arcgisoutput, arcgissystem). In this example we will take the defaults.
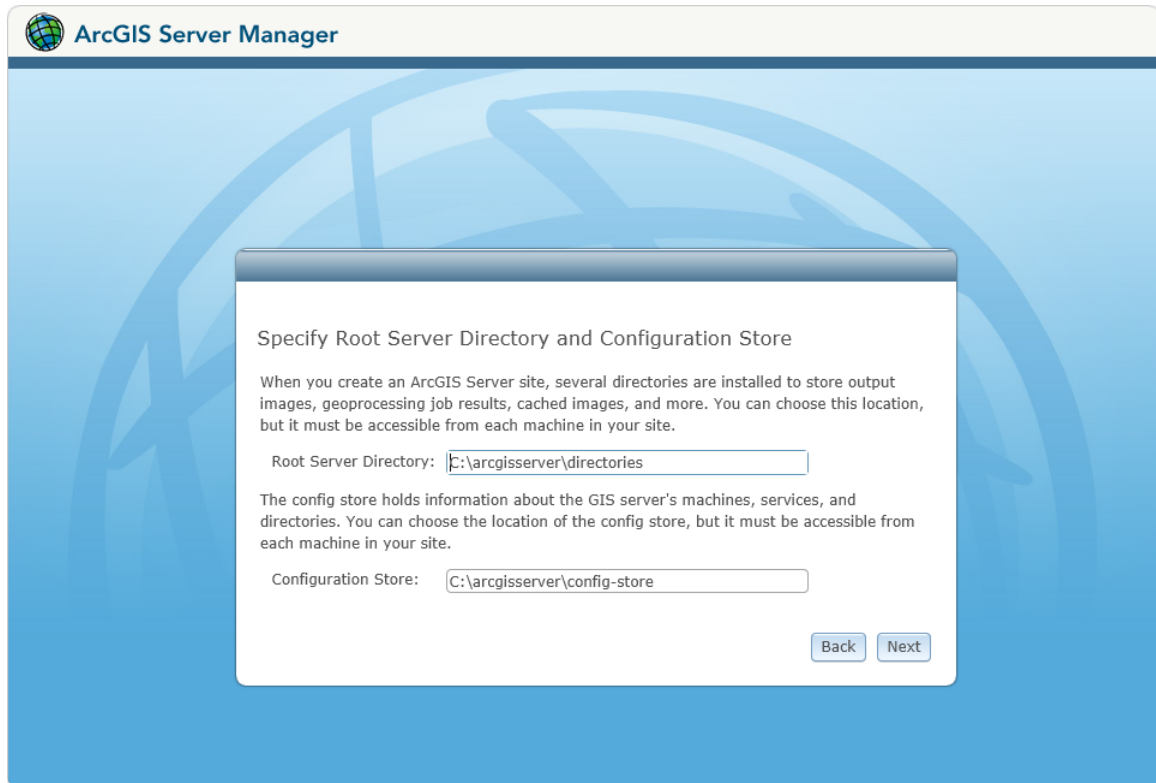

23. Click next and finish when done.

ArcGIS for Server does not need a web client to run. ESRI chose to use Tomcat as the servlet engine for ArcGIS for Server and can be a stand-alone system if used internally. However, if you want to serve webpages out through IIS, consider installing a Web Adapter. ArcGIS for Server web adapter will act as a proxy server that will pass requests to and from ArcGIS for Server. Web Adapter will also be able to create an alias URL location for your ArcGIS for Server. ArcGIS for Server by itself needs to have port 6080 as the rest service endpoint for the URL. For example: http://<internalservername>:6080/arcgis/rest/services *is the URL without the Web Adapter. When using the Web Adapter, requests can be masked through an alias URL designation* http://<URLname>/<virtualdirectory>/rest/services. *The Web Adapter takes care of the requests to and from ArcGIS for Server using port 6080 and translating this to the user. The Web Adapter for ArcGIS for Server can be located on ArcGIS for Server machine running IIS or on a different server within the LAN or a DMZ. For internet and intranet based ArcGIS for Server services, it's recommended to use a DMZ with the firewall open from DMZ web server to the internal ArcGIS for Server on port 6443. The Web Adapter will be installed on the DMZ web server and using ArcGIS for Server installation media. Also, it is highly recommended that the Web Adapter uses HTTPS as the protocol within a secure design as well as running ArcGIS for Server as HTTPS and HTTP. In ArcGIS for Server design section, we have added a diagram of what this actually looks like.*

ArcGIS for Server and Geodatabase Administration - Part 1

Connect to ArcGIS for Server from ArcCatalog

1. Open ArcCatalog and go to the TOC. Expand GIS Servers.
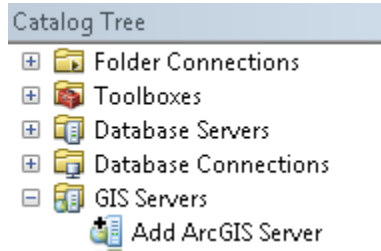

24. Click on Add ArcGIS for Server and choose Administer GIS Server. As a note, you can add users to be able to publish gis services without having administrative rights.

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ArcGIS for Server and Geodatabase Administration - Part 1
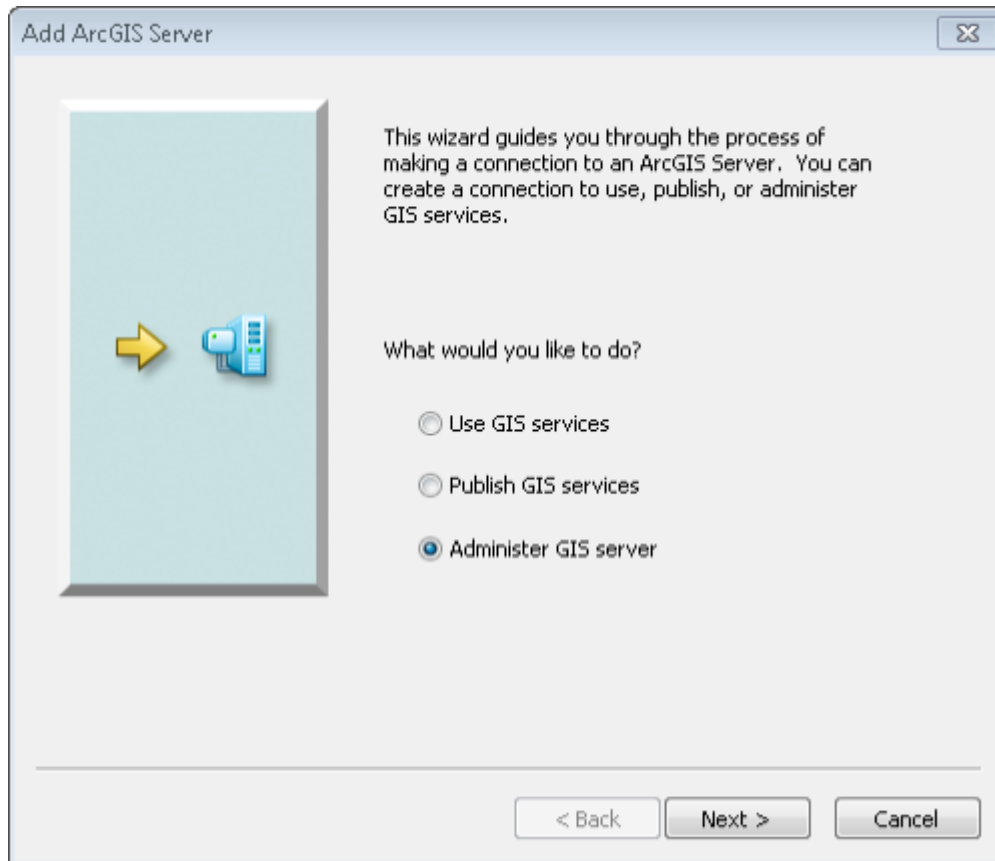
25. In the general dialog, you need to add the URL and the username and password for administrating the server. Make sure you use the exact case for your username and password as ArcGIS for Server is now case sensitive. If Web Adapter is installed, you can use the Web Adapter URL to connect to ArcGIS for Server if it is setup to accept management.
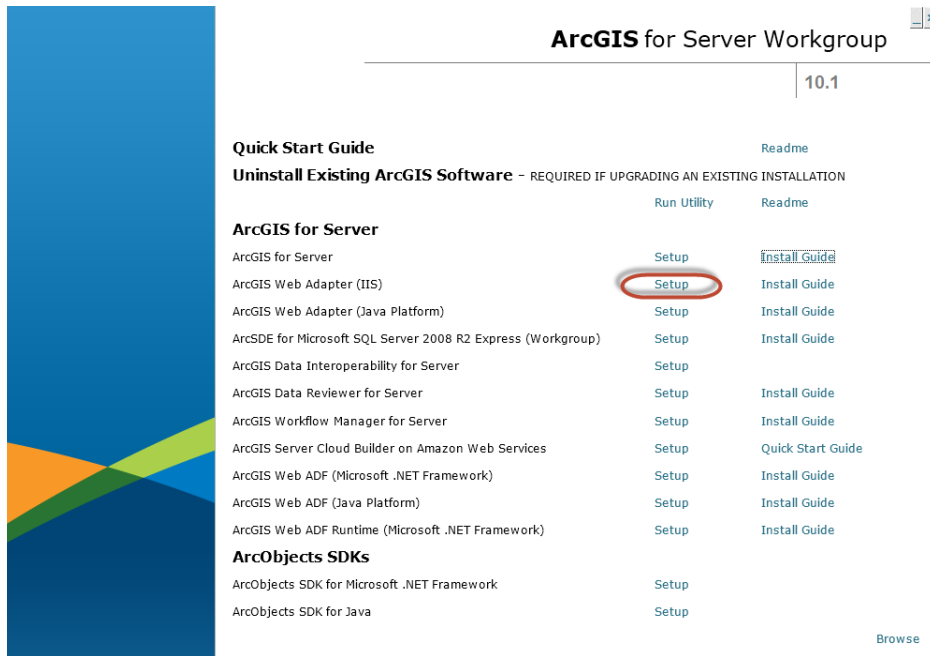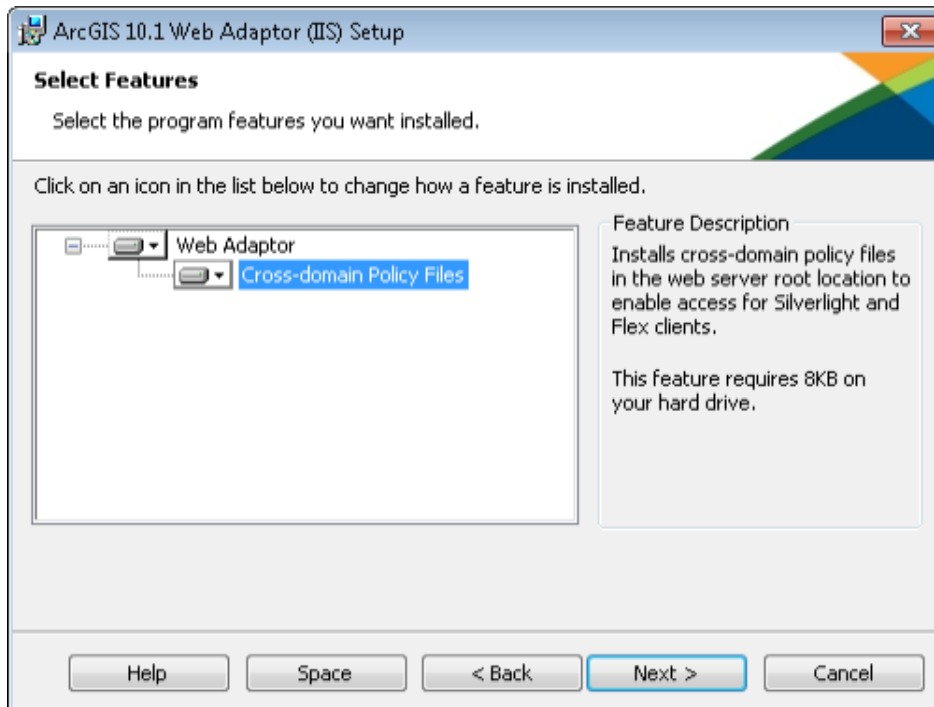

26. Click finish.

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ArcGIS for Server and Geodatabase Administration - Part 1
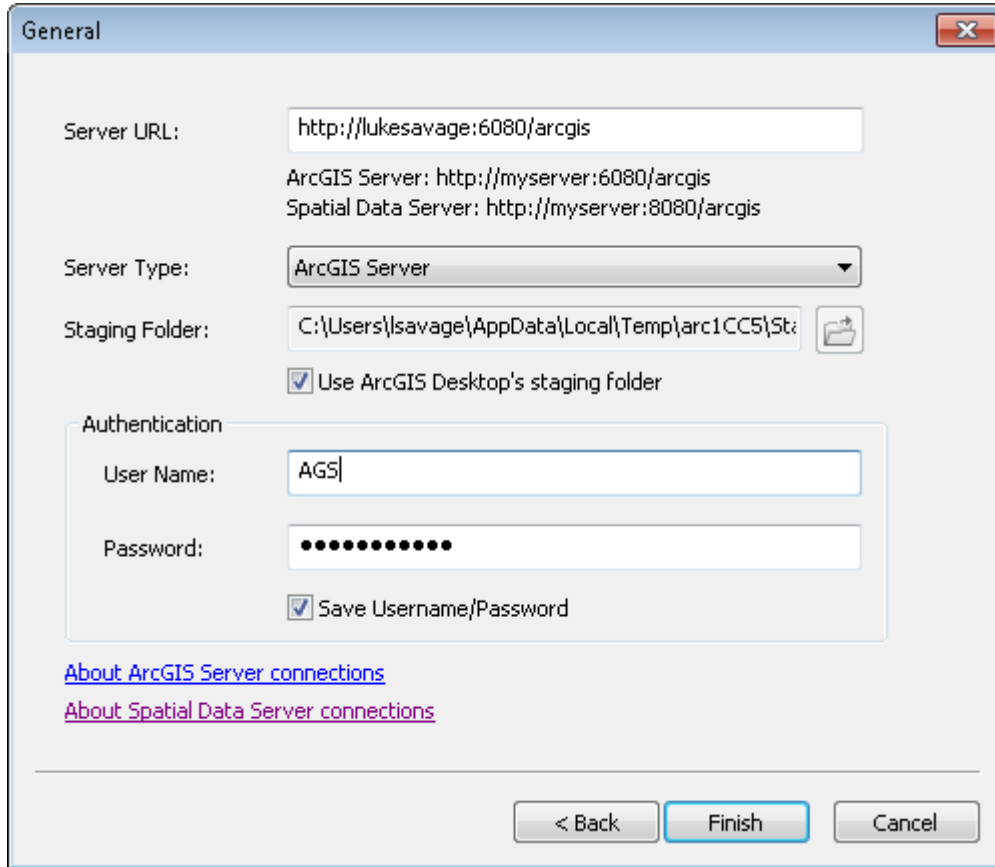
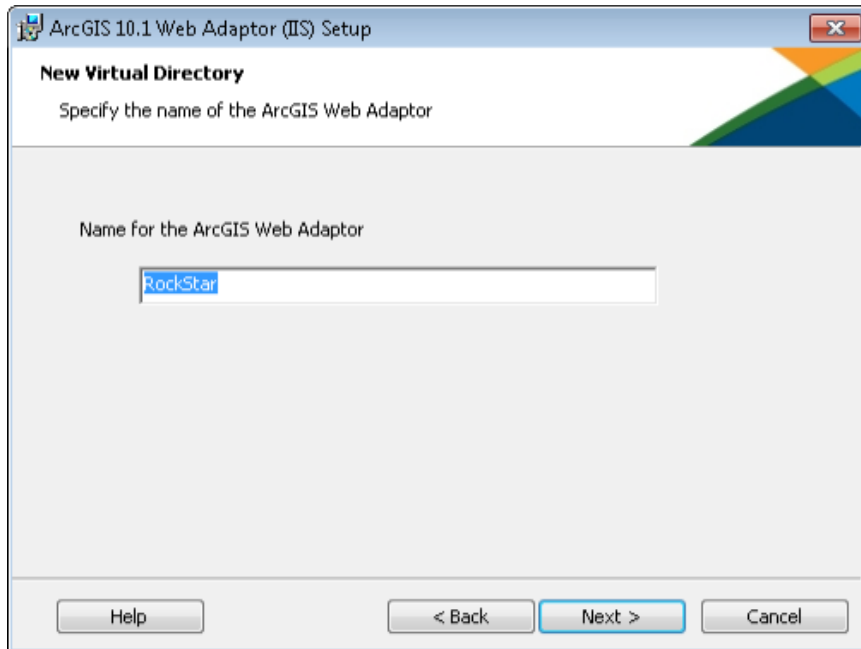## *Installing and Configuring ArcGIS for Server Web Adapter*

1. In the installation media of ArcGIS for Server, click on ArcGIS Web Adapter IIS. Click next and accept terms.

27. Enable the cross-domain Policy Files so that it will handle Silverlight and Flex clients. Click next.

28. In the new Virtual Directory section, create your own virtual directory that will be used to alias ArcGIS for Server URL location. In this example, the URL change will be http://<URLname>/RockStar/rest/services. Click next.

29. Click Install.

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ArcGIS for Server and Geodatabase Administration - Part 1

After finished, you will be rerouted to a site that will allow you to configure your ArcGIS Web Adapter. There are many options but the great thing about the Web Adapter is you can be security conscience. Make sure you figure out if you want management internal only or allow management from both the Web Adapter and ArcGIS for Server. Enabling administrative access to your site through the web adaptor is fine but discuss this option with your network engineer before enabling it to make sure the vulnerability is acceptable.

Note: If you don't see the Rest/services URL and it's giving you a code 500, delete your configuration store under the arcgisserver folder and go to the http://<internalservername>:6080/arcgis/manager **and create a new site. This will reset your configuration of your site and will automatically add your web adapter in. Registration of sites sometimes gets corrupted when the web adapter doesn't complete correctly so this step is sometimes required after fixing the web adapter.**

30. If your web adaptor install didn't configure the IIS web pool properly, follow the link below to fix the problem (10.1 only).
    http://support.esri.com/en/knowledgebase/techarticles/detail/40406
31. Once configured, you should see a change in the green section of the web adaptor page.

SQL Server Specifications

- Server should have 2-4 cores minimum and 4GB of RAM so that SQL Server can use at least 2GB dedicated for the instance (sql server express can only use up to 1GB RAM per instance). For a Lucity and an Enterprise Geodatabase SQL Instance configuration, I would suggest 4 cores minimum with at least 8GB of RAM for any new database server. Training, Development or Test servers can have less; 2 cores with at least 3GB of RAM which 1GB is dedicated to the SQL Server instance.
- RAID 10 configurations has become a standard RAID best practice. Please don't use onboard RAID controllers as they are not performance based.
- Don't load ArcGIS for Server on a database server. ArcGIS for Server is a memory hog and will fight for computer resources. If you are tight on budget, it would be better to build two mediocre systems than one big system that has both database and ArcGIS for Server on it (SAN and/or Virtual iSCSI configuration is an exception to the rule).
- Plan for data scalability 5 years out. If you have imagery that consumes 20GB and you know you will acquire a new image at least once within the 5 years, scale out four times the consumption rate. Space is cheap and there is no need to be caught in a low memory situation. Remember, digital imagery space is higher as they have a smaller focal length per image. If you acquired analog images in the past, digital images can be 2-3 times the memory size.
- If in a virtual environment, make sure you have enough RAM and storage space for your servers. In v10.1 and higher server architecture, you could have as much as three to four servers minimum depending on your system design.

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SQL Instance Setup

Install SQL Server for ArcSDE for Workgroup

1. You can install from ArcGIS for Server disk or you can download installation from Microsoft for SQL Server 2012 Express 64bit with Advanced Services.

2. Click on the SQL Server executable.
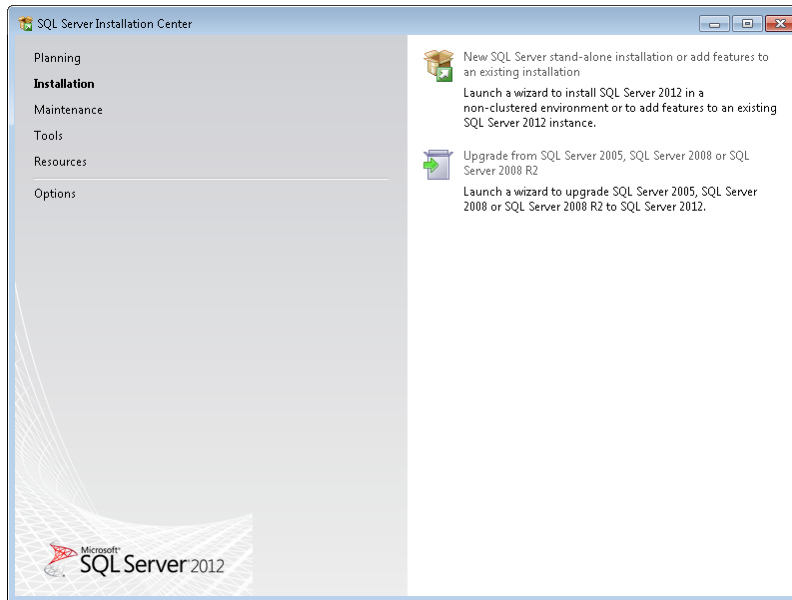
3. Click on new sql server stand-alone installation or add features to an existing installation. In this example, we will be using a fresh installation.

4. You can assign different locations for your shared feature directory, most of the time you'll take the defaults and click next. If you don't want reporting services, uncheck the 'Reporting Services –Native' checkbox. If you don't know and may in the future, you can continue with it checked.
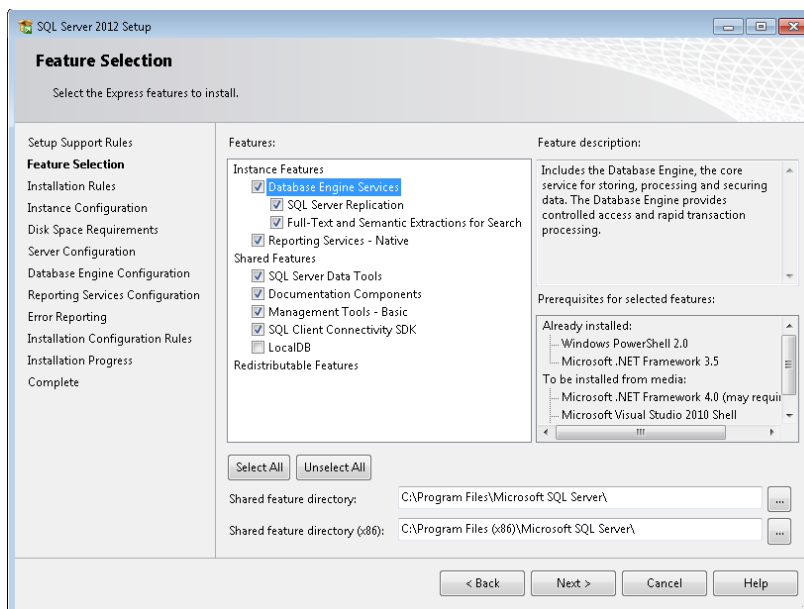
5. You can assign different instance names, install as a default instance, and create reporting services directory but in this particular example, we will use the defaults.
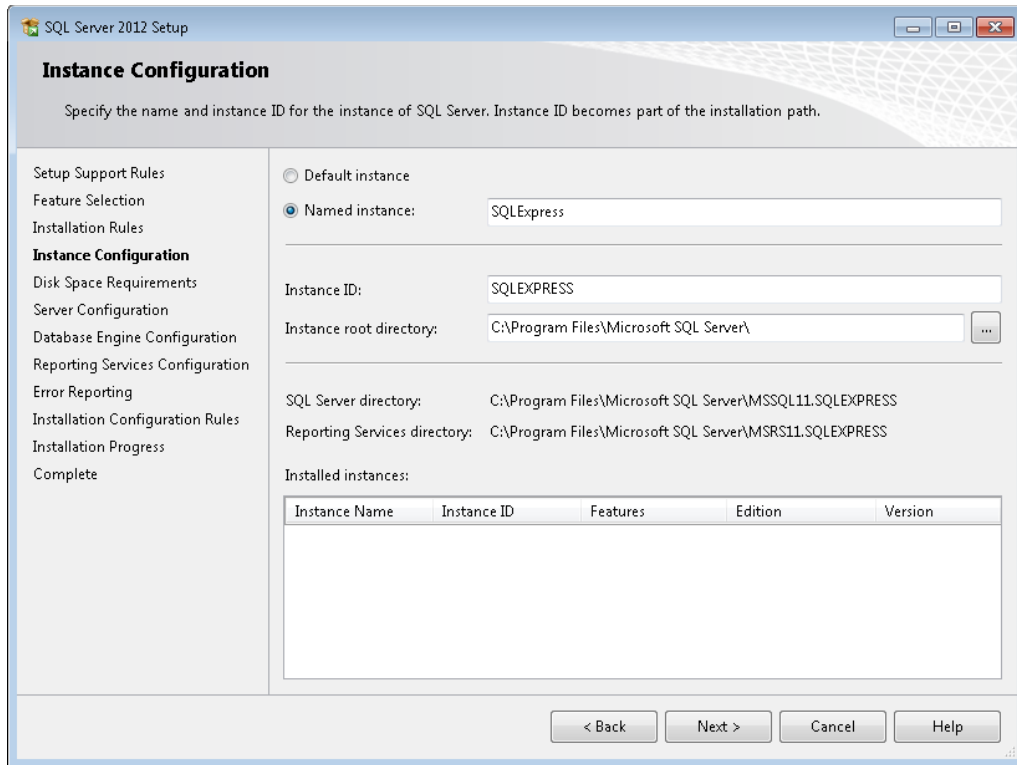
6. In this next dialog, turn on the sql browser to automatic startup

ArcGIS for Server and Geodatabase Administration – Part 1
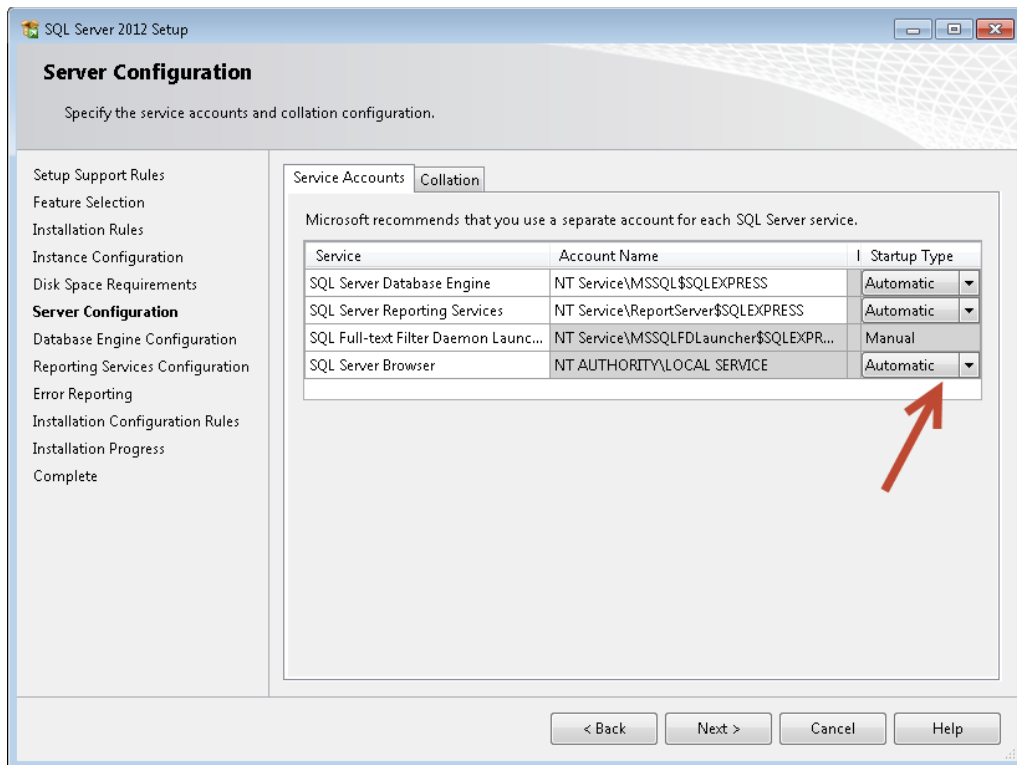
7. For Server Configuration, it is good to enabled mixed mode. This is the case where you have an administrator and you would like to have SA as an admin user that is constant. Windows authentication only is bad if the person that administrates ever leaves and you disable their active directory account by accident. It's not the end of the world, but this is an IT assurance issue. For me, it's better to be safe than sorry. Store your SA password in a safe location that can be accessed in case of administrative role changes. Again, vulnerability and stability assurance measures are the key to a healthy working server environment. Reduce the number of server admins so you have a single point of entry into the database as an administrator. For those using AD domain or LDAP, please change the account name to include a domain user so you can browse the local server when added in a domain. SQL Server Browser, SQL Server Agent and the database engine is necessary to change to be network aware if using backup maintenance plans (database maintenance plans are enabled for SQL Server Standard, Developer or Enterprise only).


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ArcGIS for Server and Geodatabase Administration - Part 1
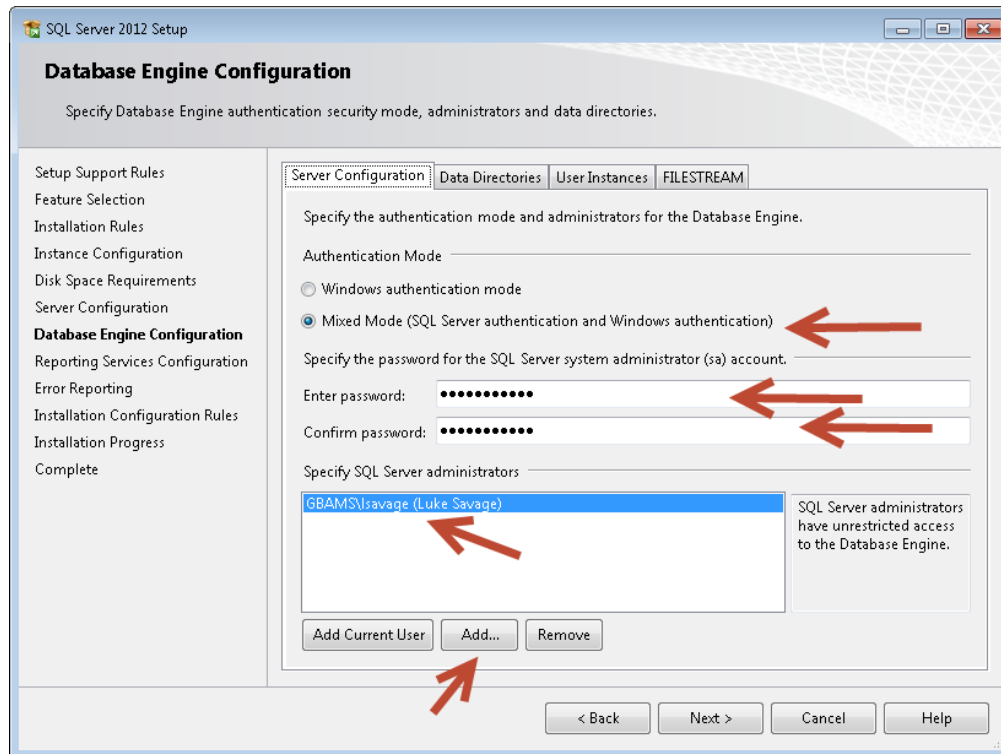
8. On the data directories tab, it is good to change the location for easy backup queries and administration. However, system tables will use the Microsoft default location within the root directory of the databases. I would not recommend enabling user instances on the user instance tab as well as filestreaming unless you plan on loading large documents outside of the Geodatabase as blobs. Click next when complete.
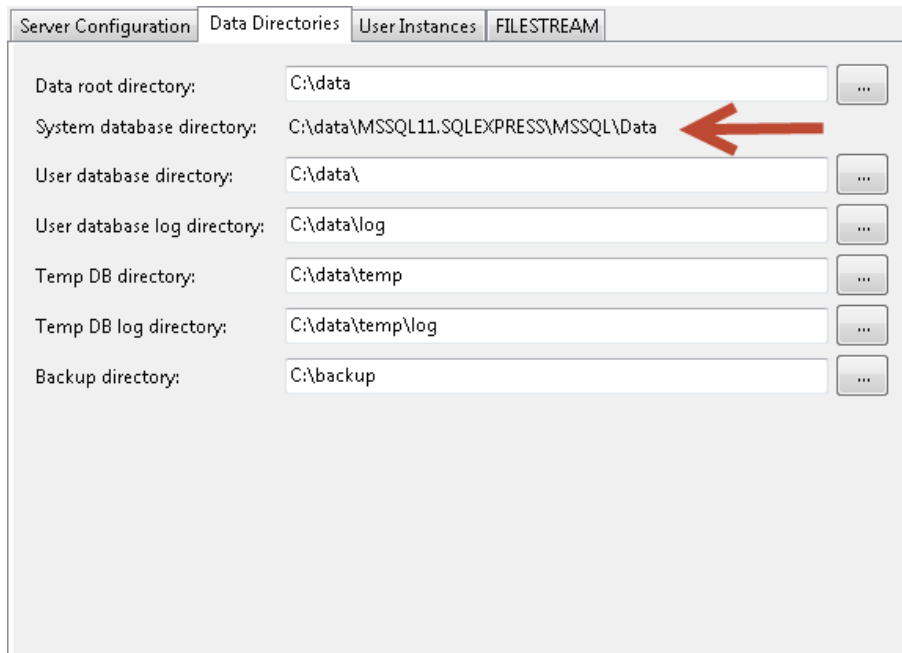
9. Optional: In the reporting services configuration, if you are using the reporting services, install and configure. If not, I would install and not configure. I chose to install but not configure right away. If you chose not to install at all during the setup process, you will not see this dialog. Click next.

ArcGIS for Server and Geodatabase Administration - Part 1
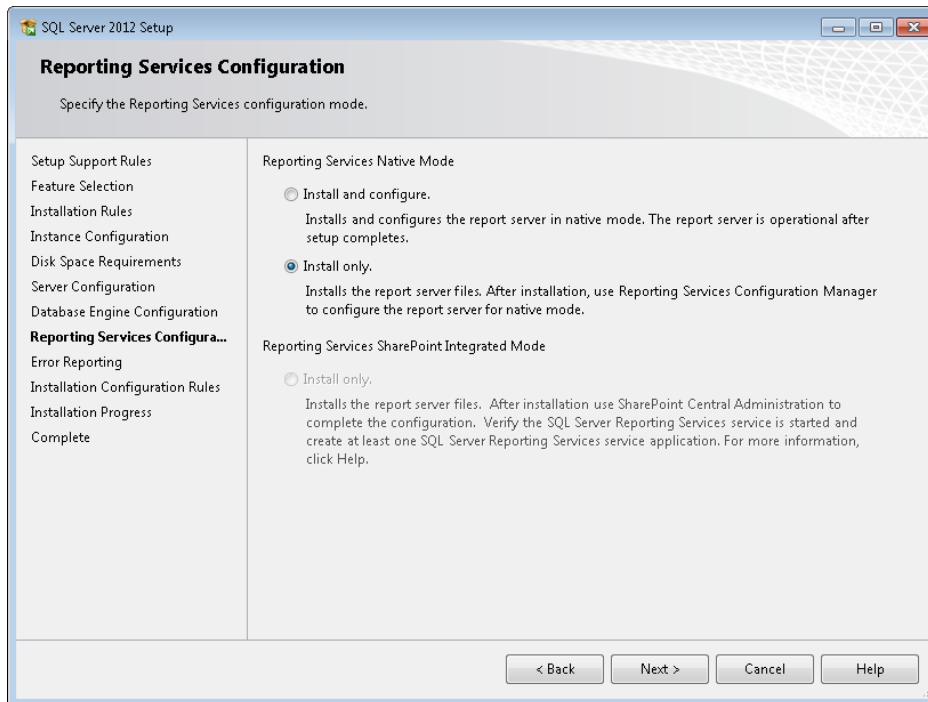
10. Your choice of sending Microsoft the error reports and usage automatically. I generally do this for a development or test environment. For a production environment, leave unchecked. Click Next.
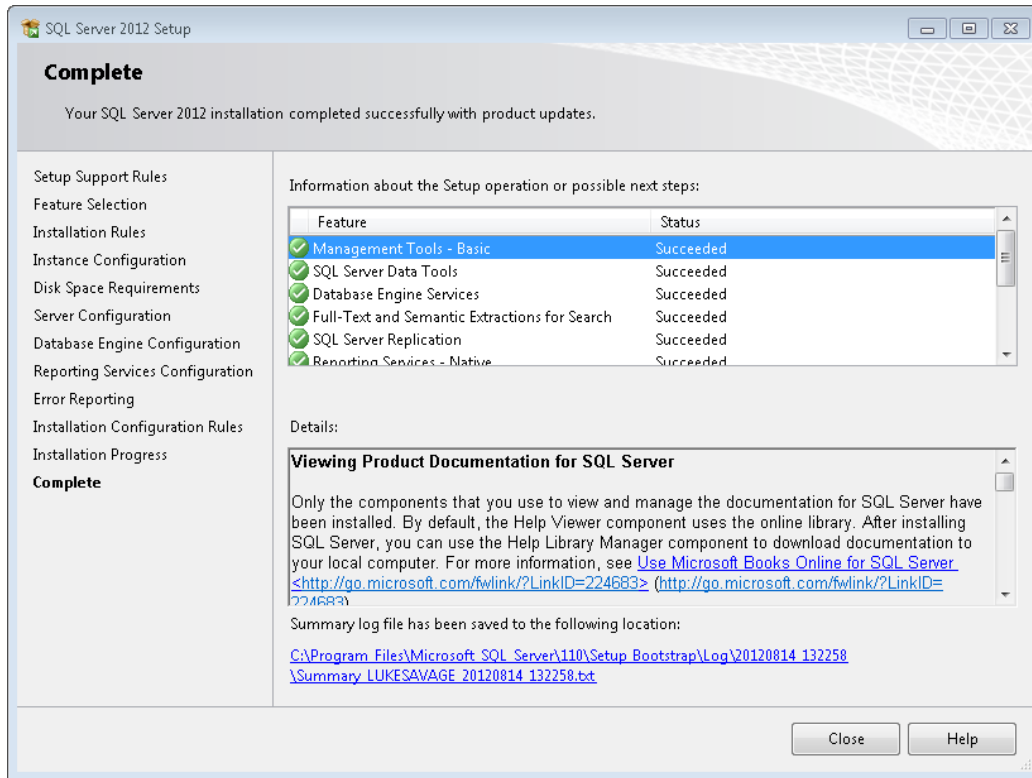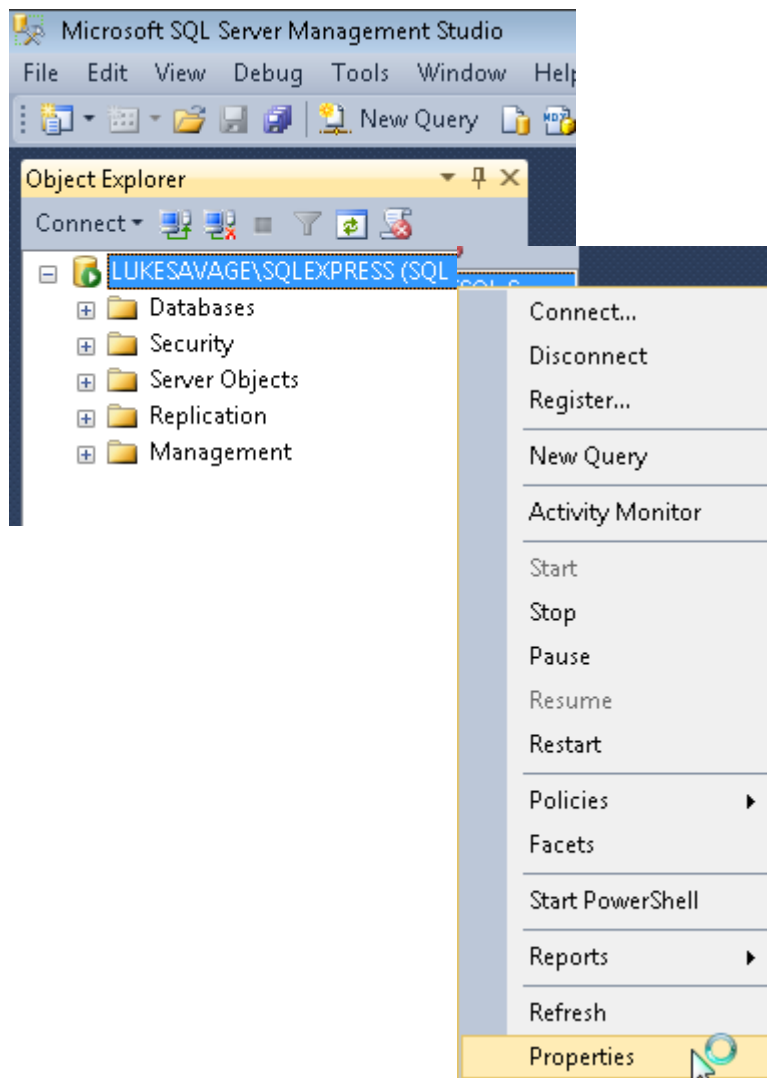

11. If complete, you have successfully created a sql instance. If not, go through the troubleshooting information listed in the error log.

12. Go to start/all programs/Microsoft sql server 2012/sql server management studio. If you had sql server 2008 before, you can import profile settings.


13. Click connect

ArcGIS for Server and Geodatabase Administration - Part 1

14. Right click the instance you connected to and choose properties

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ArcGIS for Server and Geodatabase Administration - Part 1

15. Go to the memory tab and click on maximum server memory. You will want this to be a realistic number as the default puts an ungodly amount of maximum ram that will far exceed your server limit. Because we are treating this as a production server, you will want to dedicate resources to SQL Server. For the operating system, at least give the operating system 3 GB of RAM and for SQL Server adjust appropriately. In this case, I'm giving SQL Server 2 GB of RAM but in can be more depending on your instance load and available memory. All other defaults are fine.

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ArcGIS for Server and Geodatabase Administration - Part 1
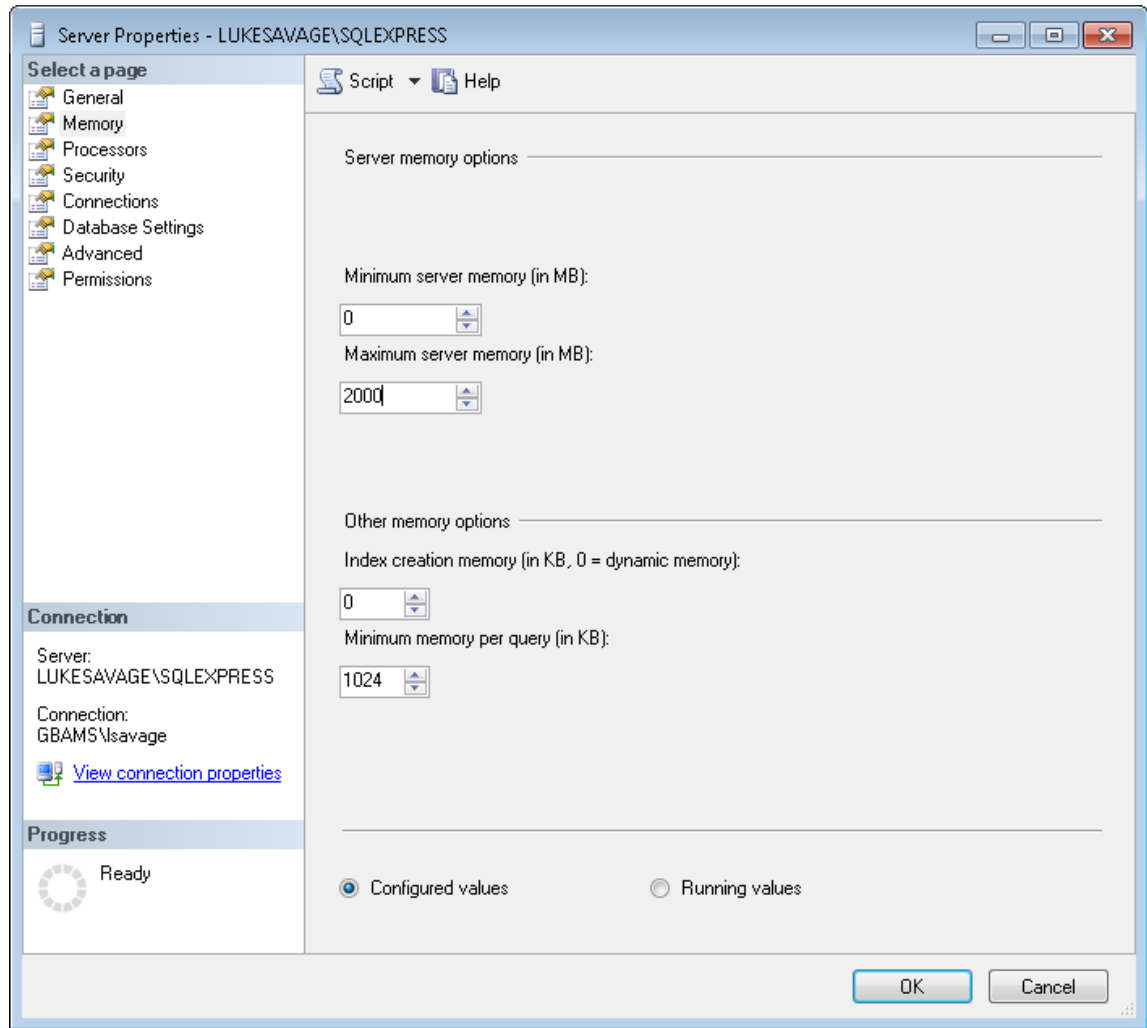
16. Tab down to Processors in the TOC, I would highly recommend enabling 'Boost SQL Server Priority' on the server. Especially if you are loading ArcGIS for Server on the same server, which I wouldn't recommend. However, if you are forced to use one server, ArcGIS for Server will try to push SQL Server out of the way so boosting SQL Server priority will help keep the available for SQL Server. **DO NOT ENABLE WINDOWS FIBERS (lightweight pooling)!** This is for older technologies and ArcSDE from v10 and higher uses XML calls to the SQL Server database so keep windows fibers disabled.

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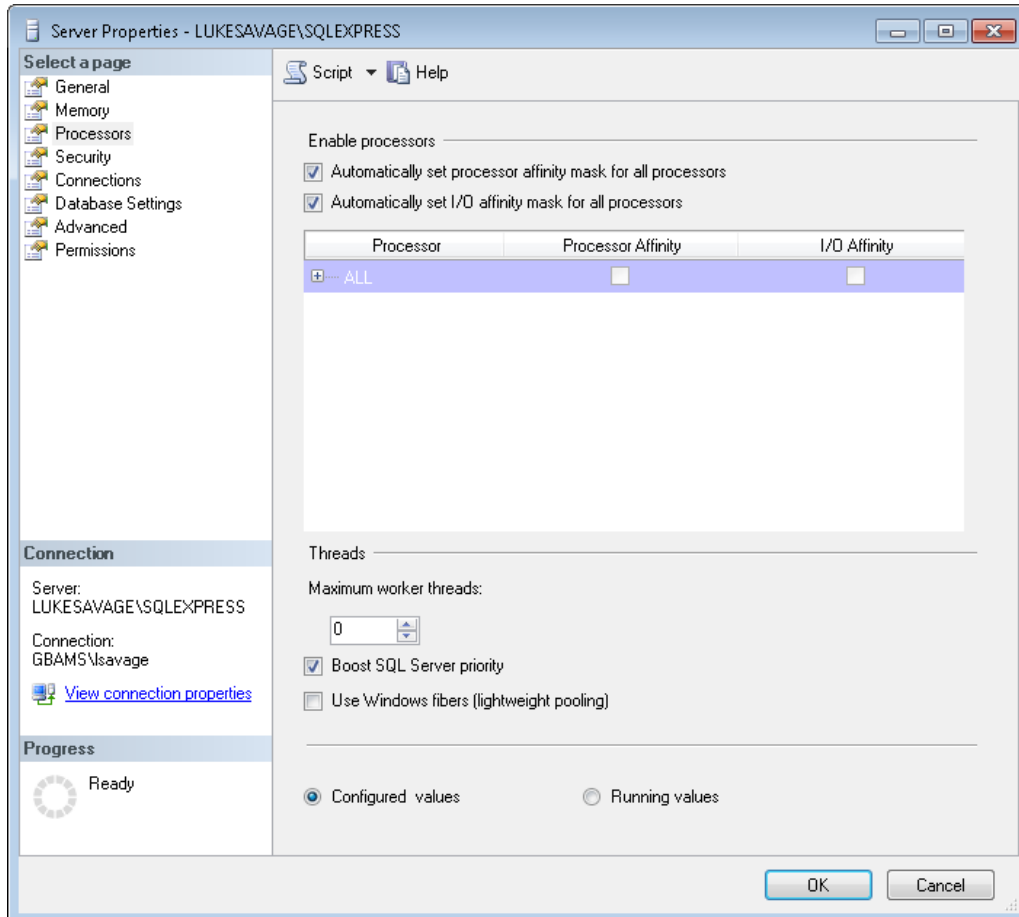
17. Double the network packet size for the Geodatabase connections in the advanced menu item (from 4096 to 8192). For network traffic and performance, the Geodatabase network packets need the additional size increase.
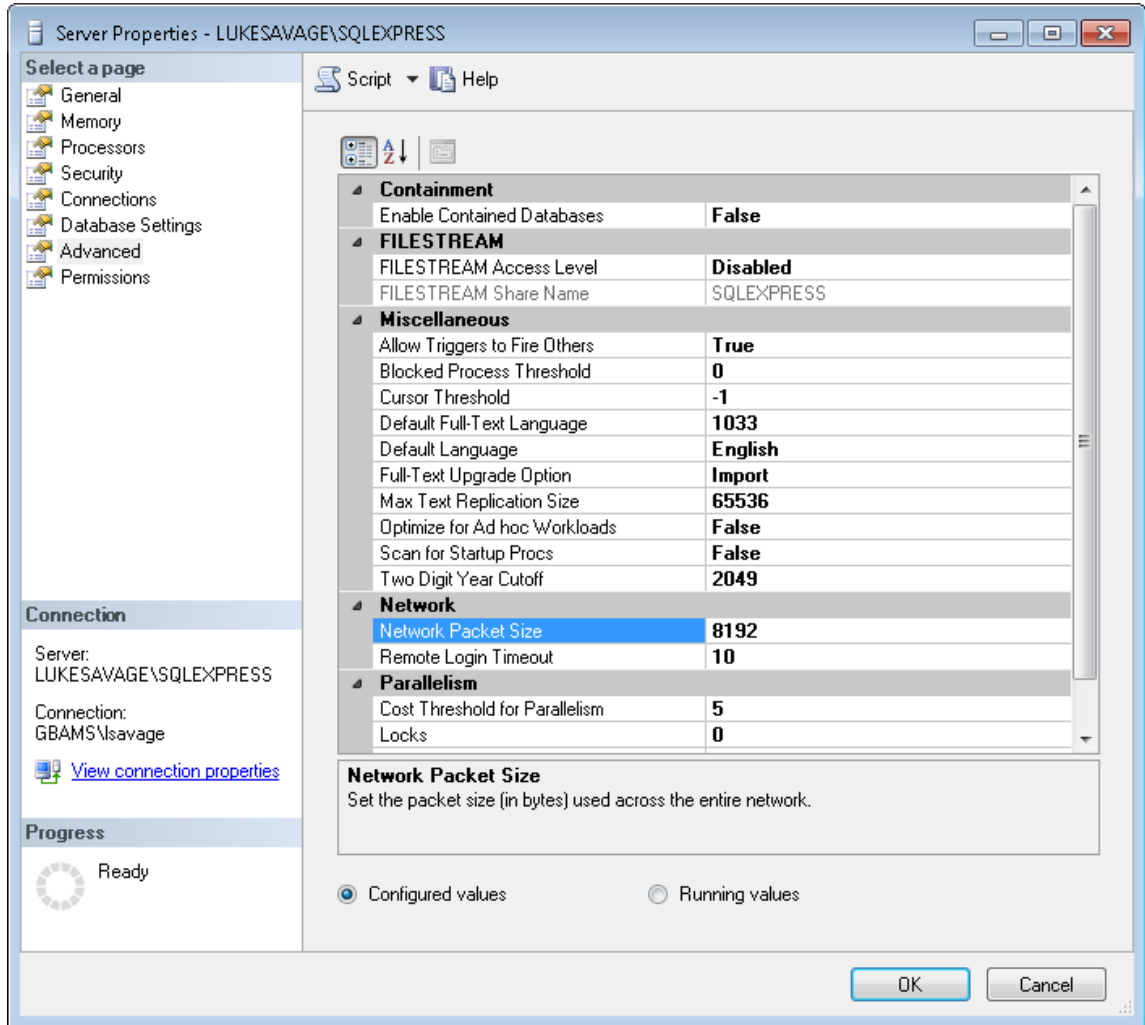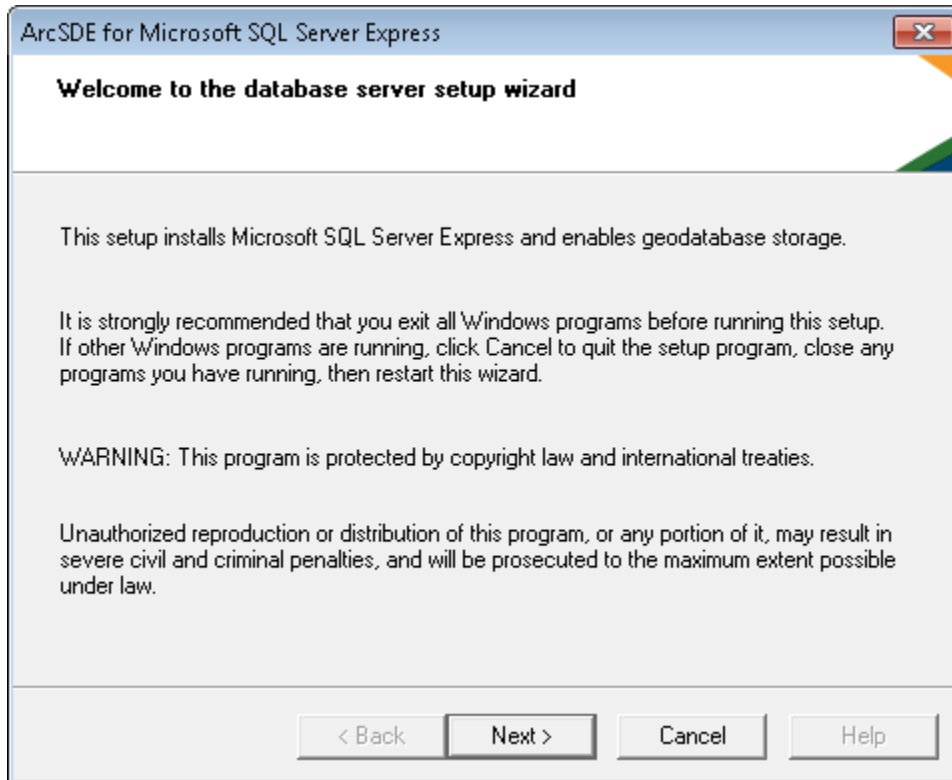

SQL Server Enterprise Setup

Very similar to the workgroup setup above only that I recommend using default instance and locating all databases for Lucity and ArcGIS in one instance for ease of administration and resource dedication.
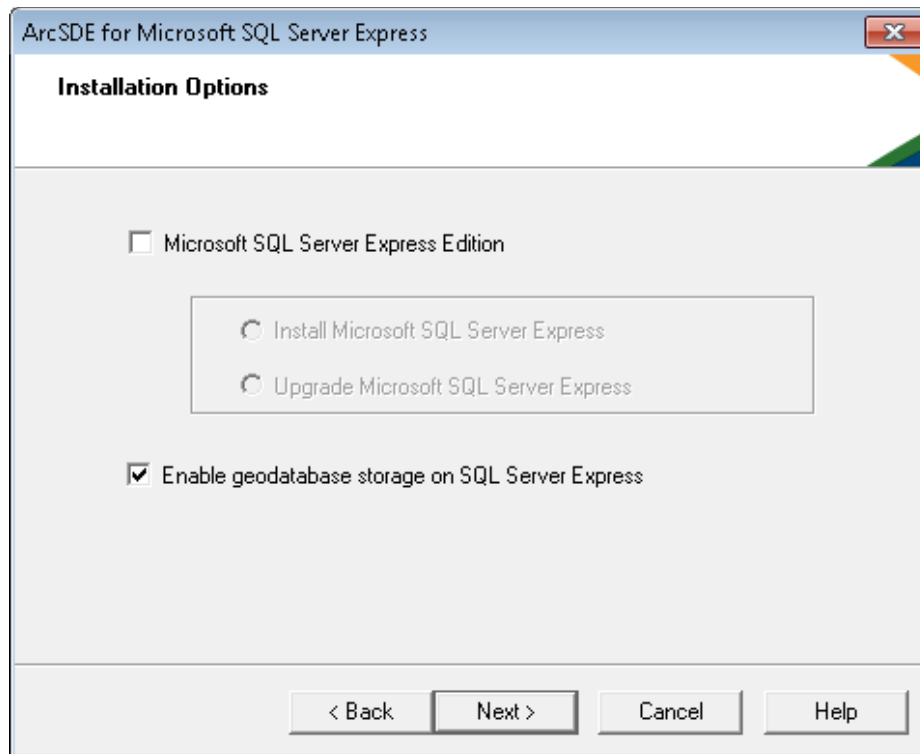
Enabling ArcSDE for Workgroup Databases

1. Click on the setup for ArcSDE for Microsoft SQL Server 2008 R2.
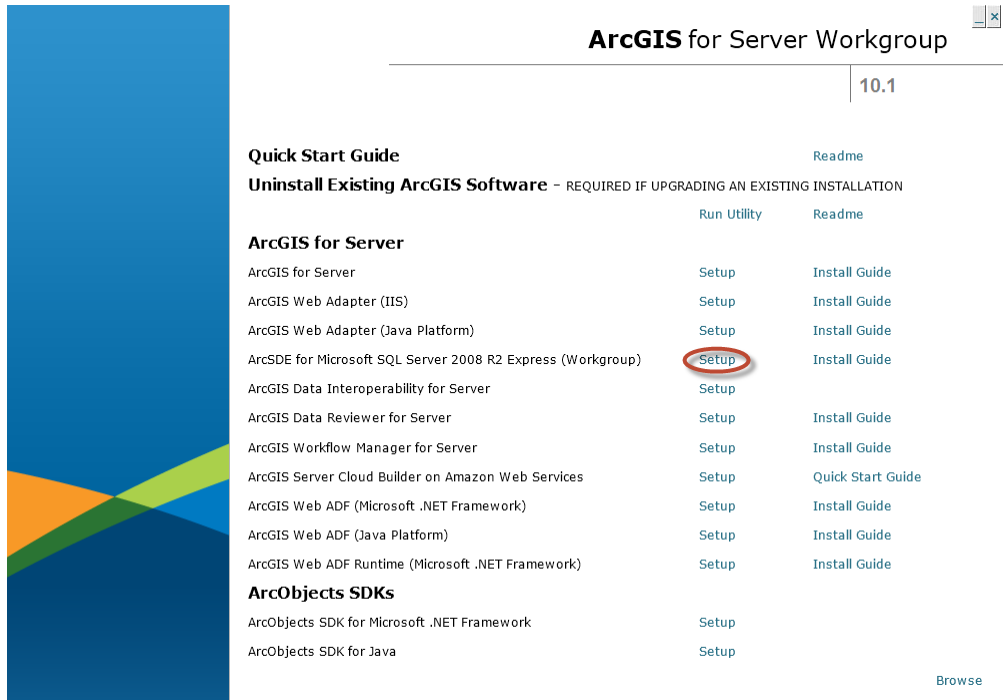
2. Click Next

3. Uncheck the checkbox next to Microsoft SQL Server Express Edition

4. Click next
5. Supply your instance name and windows login

ArcGIS for Server and Geodatabase Administration - Part 1
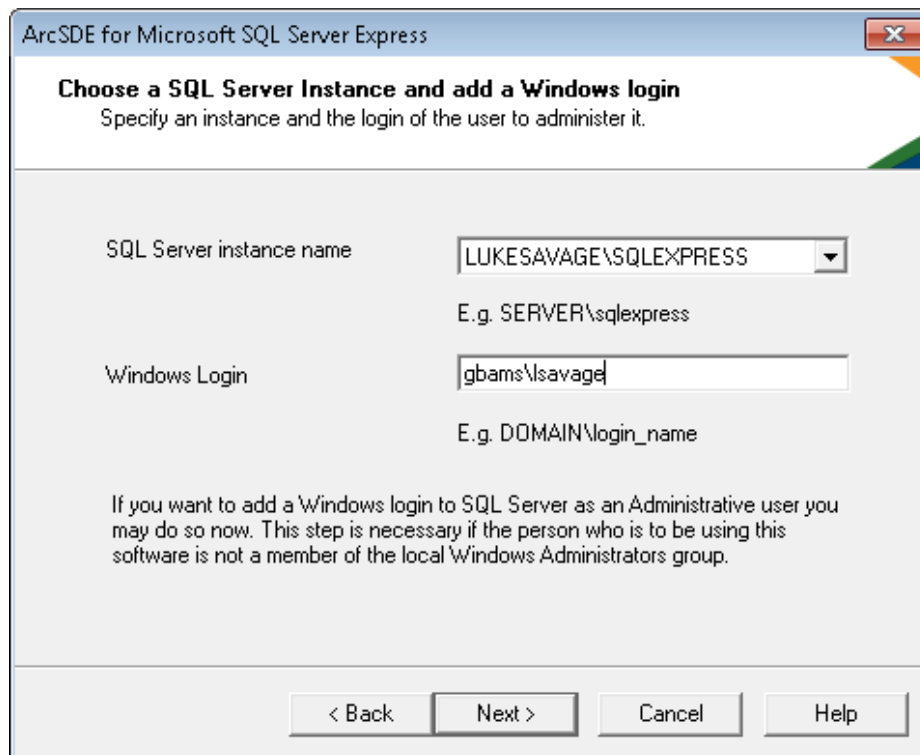
6. If successful, click ok and move to step 24. If not, fix the connection issues.
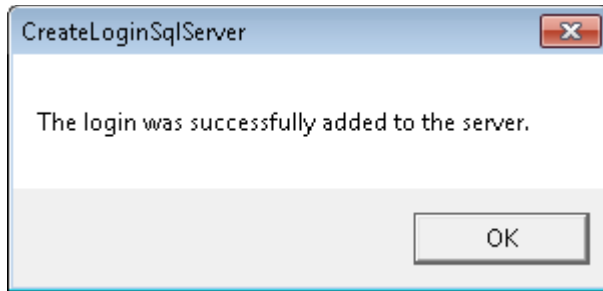
7. The next section will authorize the SQL Server Express instance. For SQL Server enterprise, this is different as the subsequent topics will show you how to authorize Enterprise Geodatabases for SQL Server. Click next
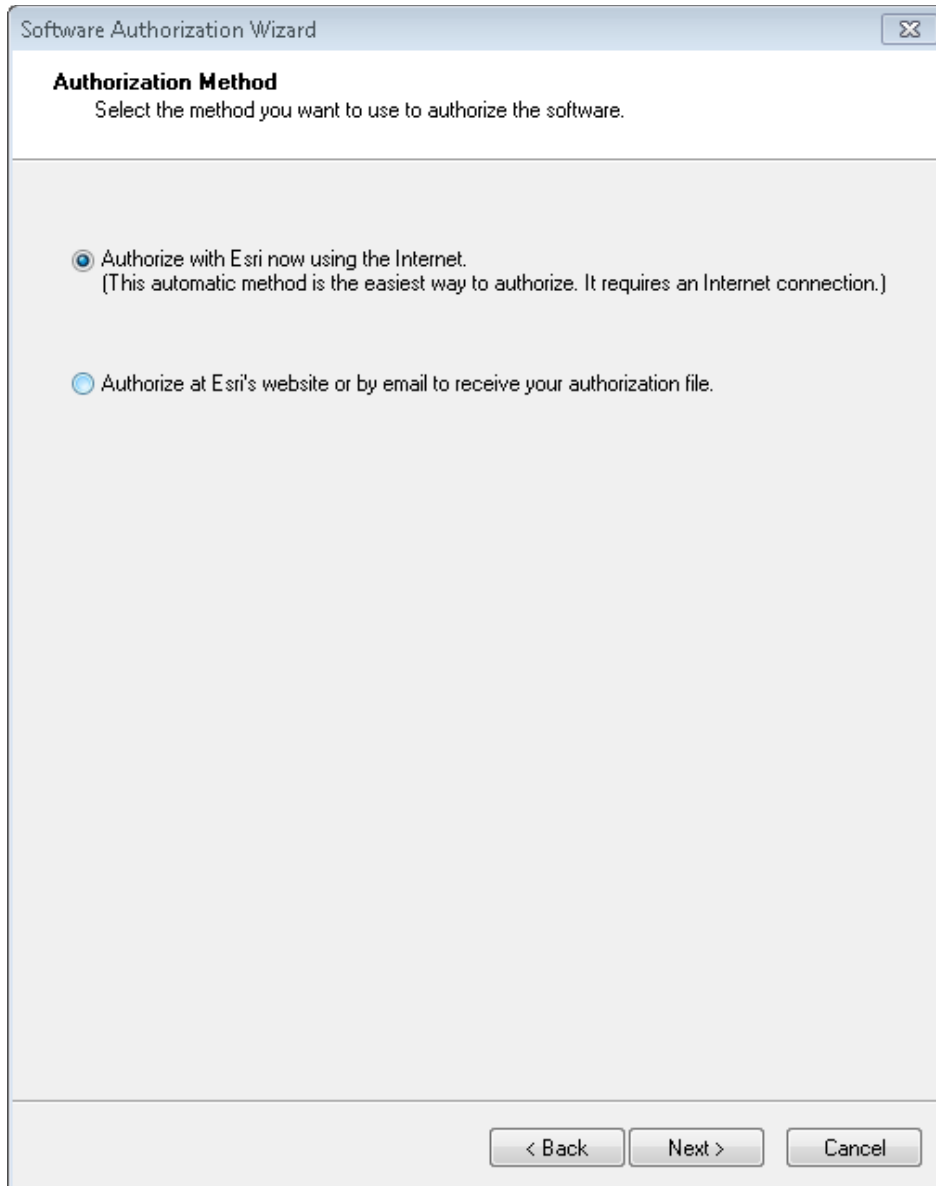

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ArcGIS for Server and Geodatabase Administration - Part 1
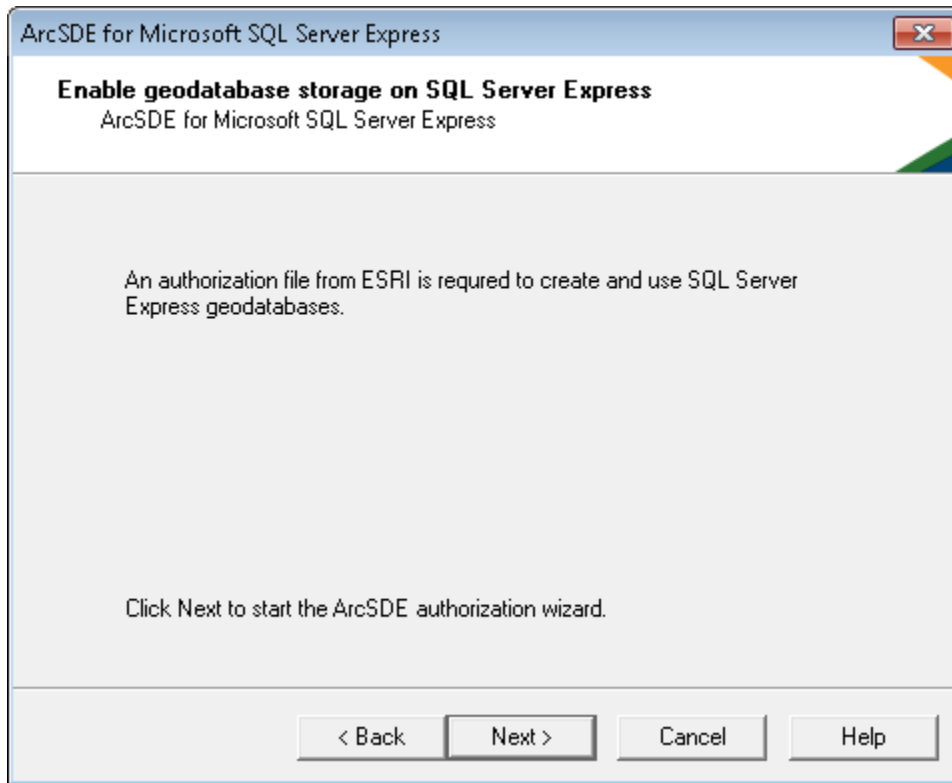
8. The authorize option allows you to point to an authorize file supplied from ESRI or to authorize the software installation. In this example, we will be choosing the later. Click next

ArcGIS for Server and Geodatabase Administration - Part 1
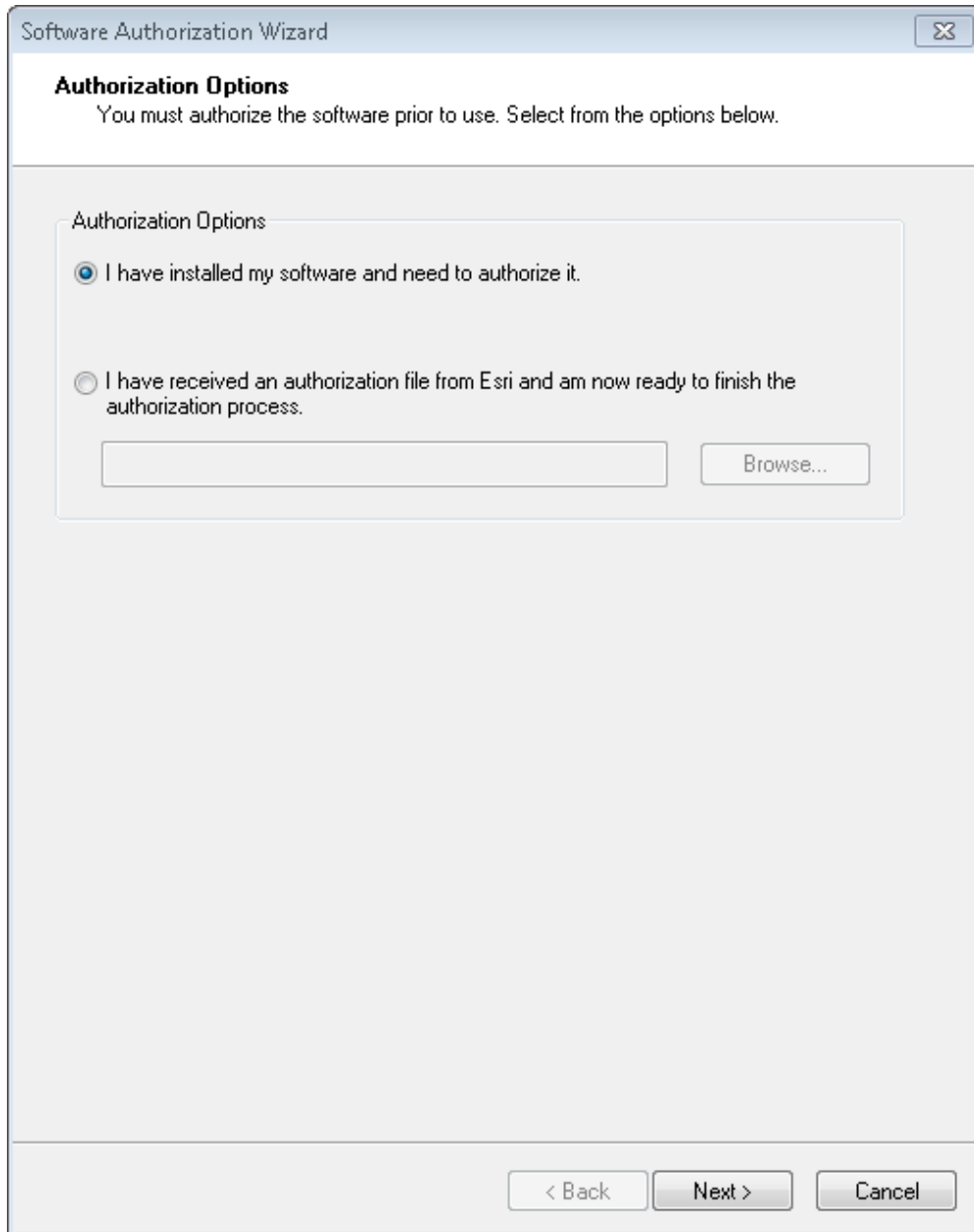
9. Again, you have the choice of email, website or through the internet. We will be performing the later. Click next.

10. The authorization information will need filled out. Click next. Click next.
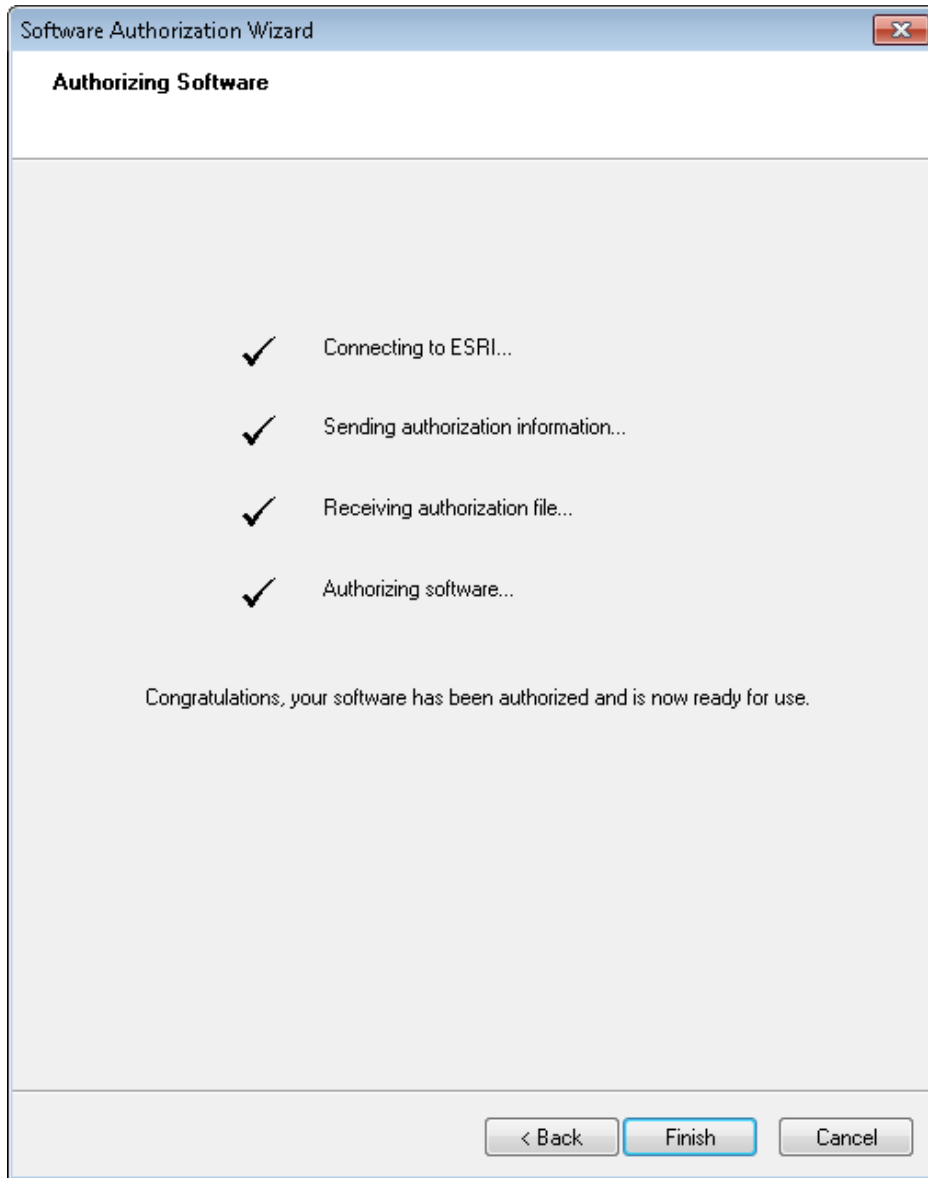

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ArcGIS for Server and Geodatabase Administration – Part 1

11. In software authorization number dialog, you will need to supply the authorization number that ESRI has supplied to you for ArcGIS for Server Workgroup. Click next.

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ArcGIS for Server and Geodatabase Administration - Part 1
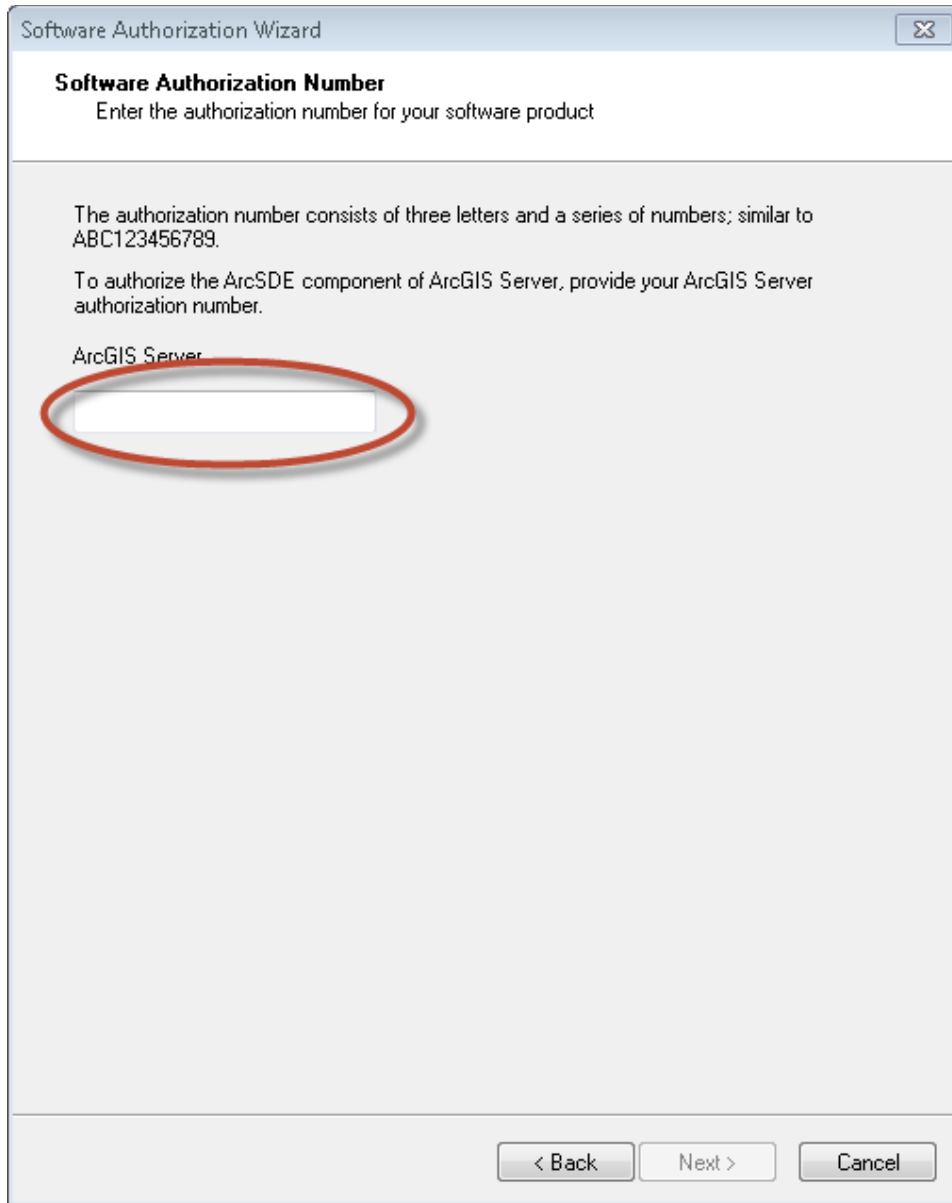
12. If you do not receive a congratulations message as it may be an internet interruption. If you are not successful, contact your ESRI representative for an authorization file. Click Finish.
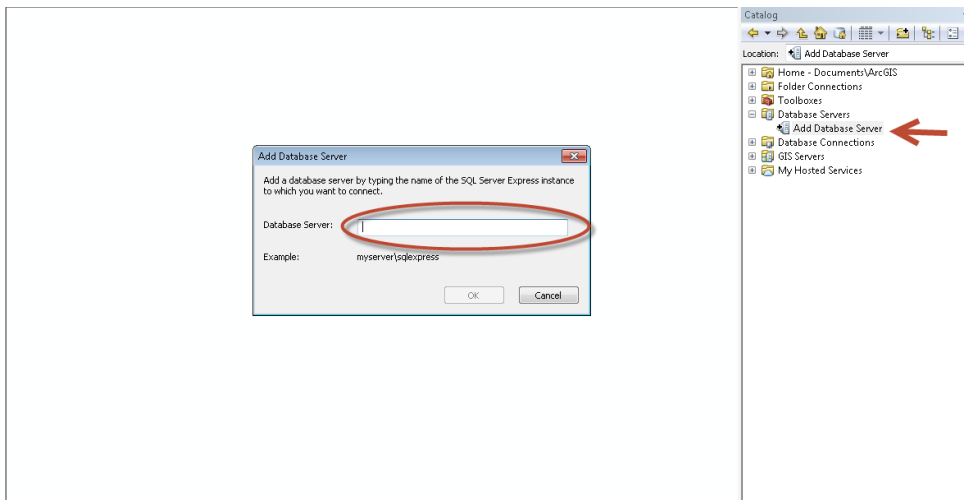

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ArcGIS for Server and Geodatabase Administration - Part 1

Install SQL Server Native Client

You will need to install the exact version of SQL Server Native Client on each workstation that will connect using ArcMap or ArcCatalog to the Geodatabase.

- When using SQL Server 2012 with ArcSDE v10.2, each client (ArcGIS for Desktop, Server) needs the SQL Server Native Client 64 bit 2008 R2 or 2012. Latest SQL Server 2012 Native 64 bit Client download link: http://www.microsoft.com/en-us/download/details.aspx?id=29065
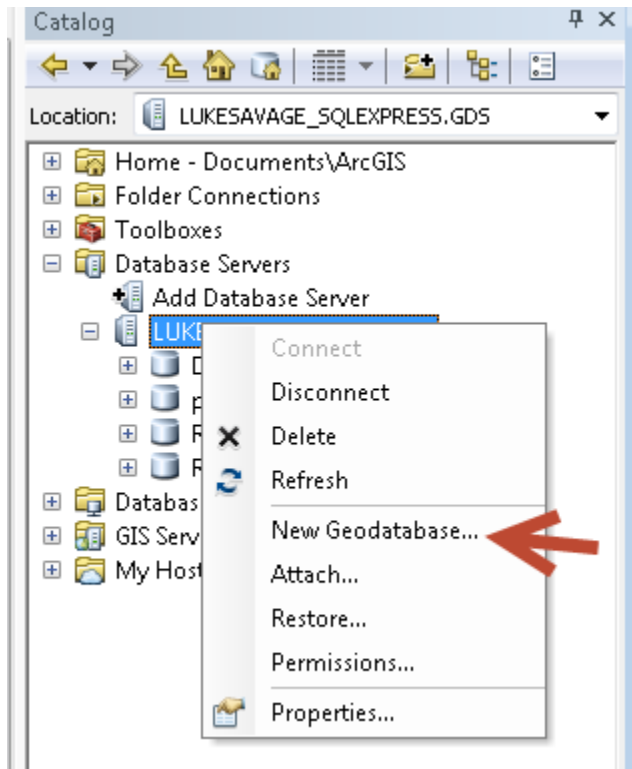
Connect and Create Geodatabase in Workgroup

1. Open ArcCatalog or ArcMap -> Embedded ArcCatalog and expand the database server's item in the TOC. Click on Add Database Server.


**Notes:**_____

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2. After the connection has been established, you have the choice of creating a Geodatabase by right clicking on the instance and choosing new Geodatabase.


3. Create new Geodatabase and change the location if needed of the database file. Also, you have the option of changing the initial size but the autogrow method will be established. Click OK.

ArcGIS for Server and Geodatabase Administration - Part 1
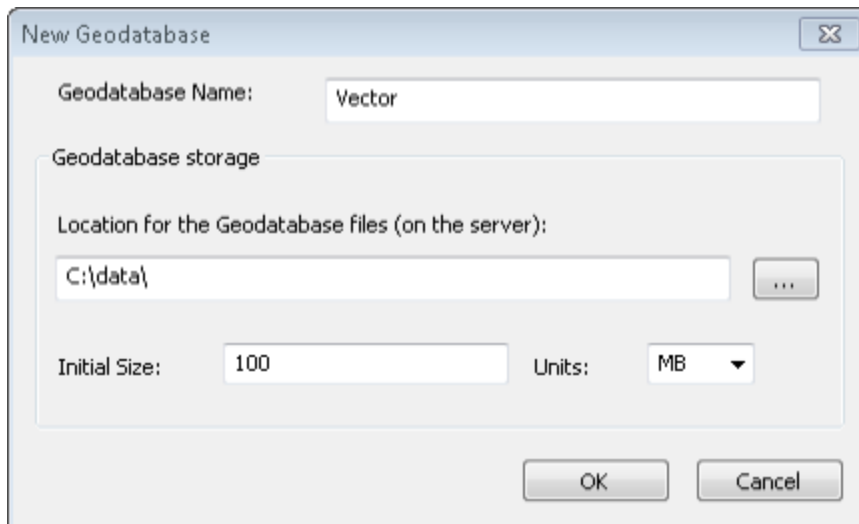
4. Once complete you will see a new database in your instance. Afterwards, you can add users to the instance by right clicking on the instance in the TOC and choosing permissions.
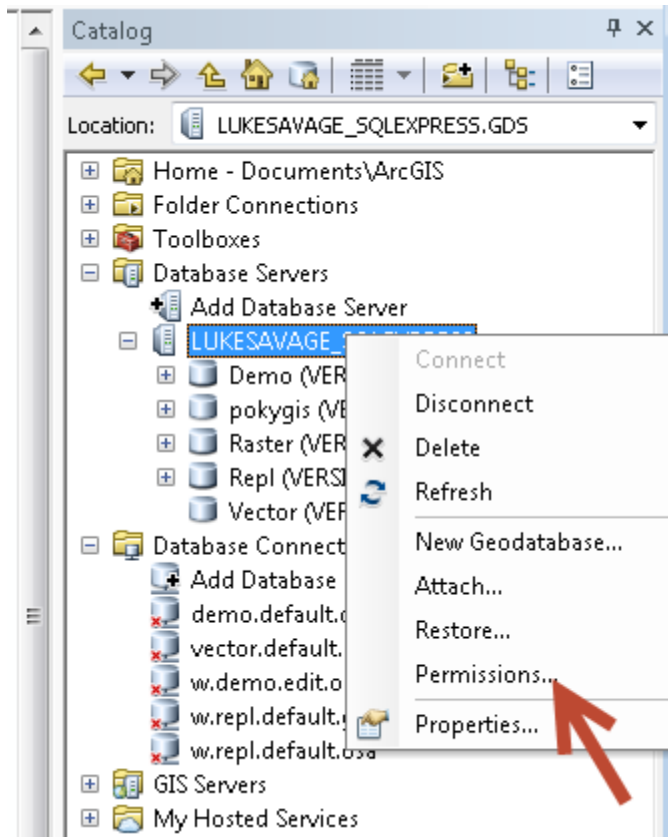
5. This is where you can add users and groups within your organization from Active Directory.

ArcGIS for Server and Geodatabase Administration - Part 1
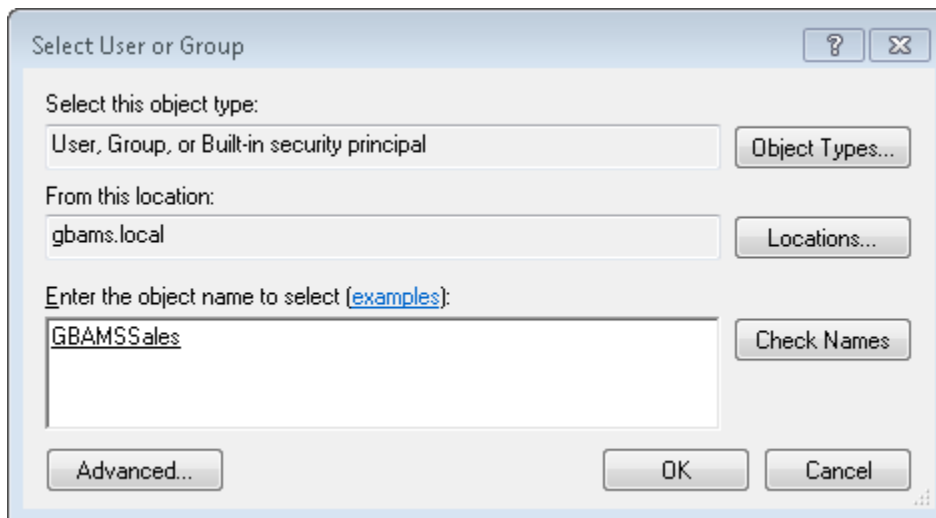
6. Once you click ok, you then need to make a decision if they are going to be server administrators or not. In this example, they are not server administrators. Click ok or apply.


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ArcGIS for Server and Geodatabase Administration - Part 1
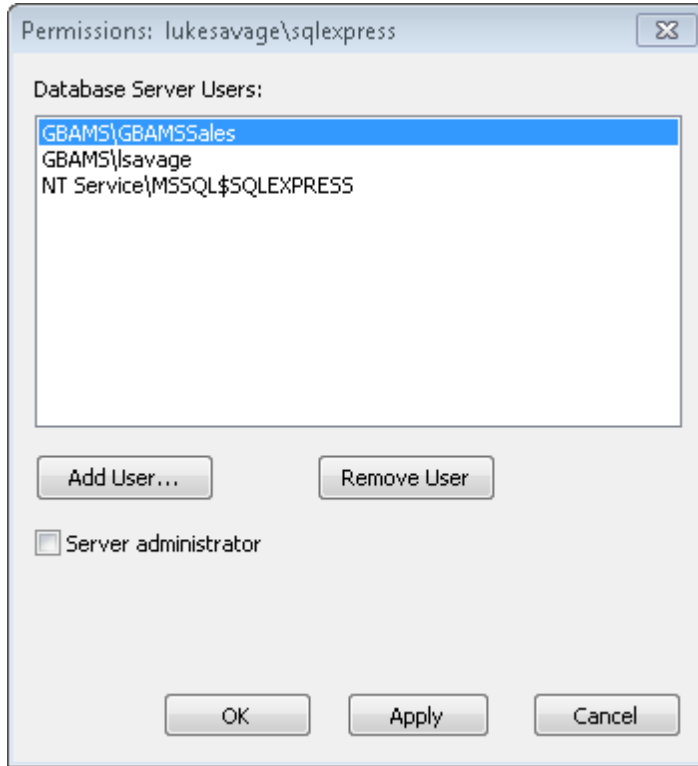
7. Next, you need to assign the group or user per Geodatabase if you have more than one. Because I separate Raster and Vector Geodatabases, the permissions change for users and groups depending on the intent for use. Right click on the new Geodatabase and select administration permissions in the drop down menu.
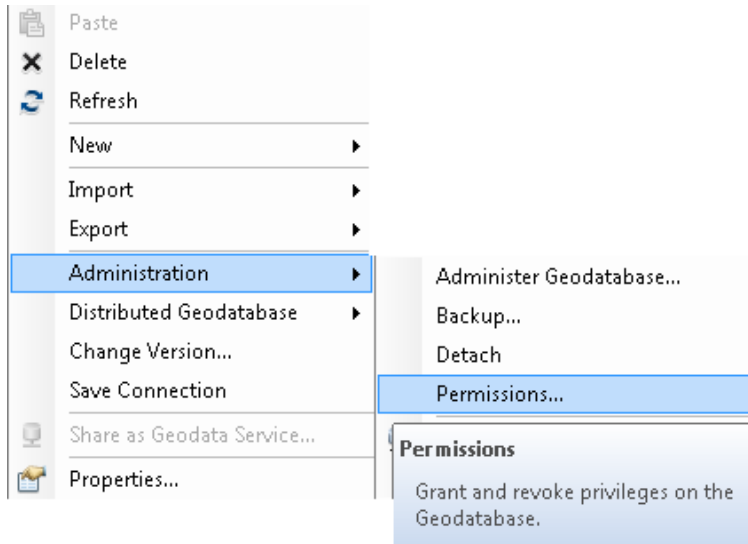

8. In the permissions: <database> dialog, select the group or user you would like to add permissions to and select the appropriate permission. In this example, I will be giving the GBAMSSales group read/write permissions. Click ok or apply. Notice the other options available for Workgroup for example, backup, Administer Geodatabase, detach, save connection, compress, Geodatabase maintenance, and change versions. We will explore these tasks in subsequent sections.

ArcGIS for Server and Geodatabase Administration – Part 1
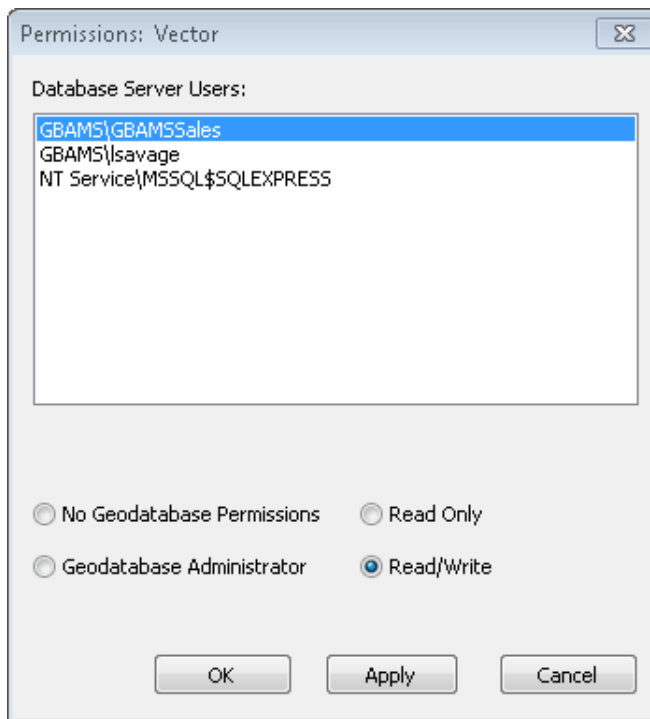
9. For your users who edit and publish maps, you will want them to create a connection to the database. You can add database connections using the database connection utility as well. This is a primary connection for anyone running full versions of SQL Server. Go to the TOC of ArcCatalog again and expand Database Connections.
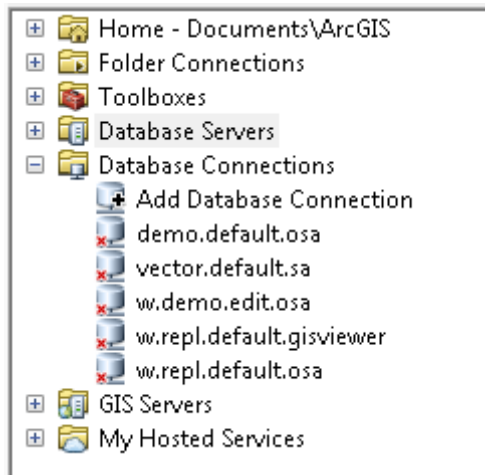
10. Click on 'Add Database Connection'. Add instance and the database to the connection strings. You have the choice of authenticating using the operating system or SQL Server user accounts. In this example, we are going to use the OSA method. Click ok.
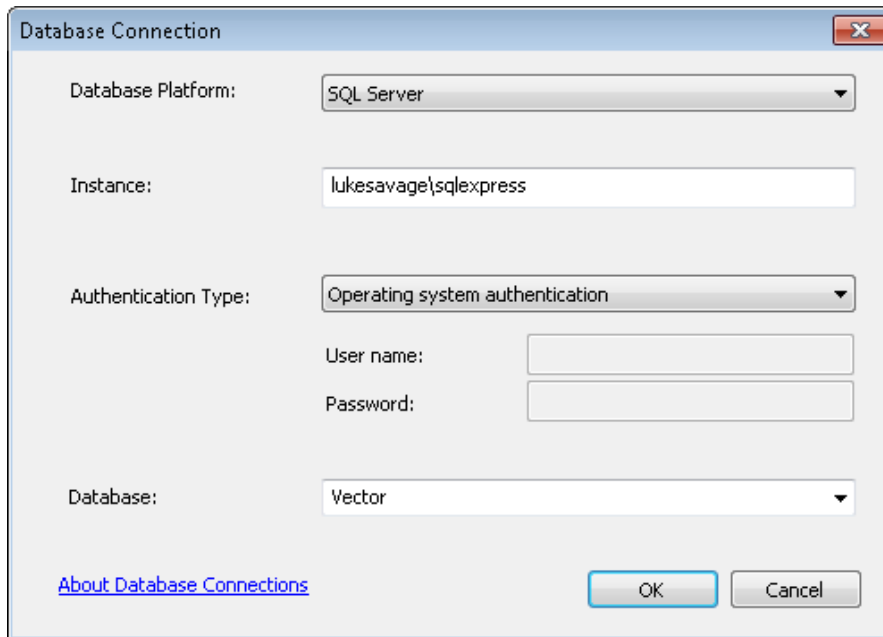

11. The connection string for the name of the connection is always arbitrary. Recommend using the following naming convention.

- **<instance if more than one instance; if not skip>.<database>.<version>.<OSA or SQL user>**
- For this example, we will be renaming the connection to vector.default.osa.
- Right click on the new connection and select rename. Type in the new name.

vector.default.osa

ArcGIS for Server and Geodatabase Administration - Part 1

Registering the Geodatabase in ArcGIS for Server

1. In order for ArcGIS for Server to connect to your database, you need to add ArcGIS for Server user as read or read/write depending on your uses.

2. You can either grant permissions to ArcGIS for Server service user through the Geodatabase Administration toolset in ArcCatalog or you can add the user in SQL Server and then grant permissions of the data to the user. In this exercise, we'll go through and add ArcGIS for Server user to SQL Server. This exercise is beneficial for GIS workflow scenarios. We will be assigning ArcGIS for Server service user that has read/write access to the database with no DBO or other special privileges.

3. Go to SQL Server Management Studio and add the new user to your Geodatabase or Geodatabases. Open Security within the SSMS TOC and right click on logins. Select new login. Add ArcGIS for Server Service user to the Geodatabase. Recommend assign a default database to general groups or users to be other than master.

4. Go to User Mapping and select on the appropriate databases you want ArcGIS for Server service user to connect to. Make sure it has db_datareader or db_datawriter enabled depending on the functionality you want.
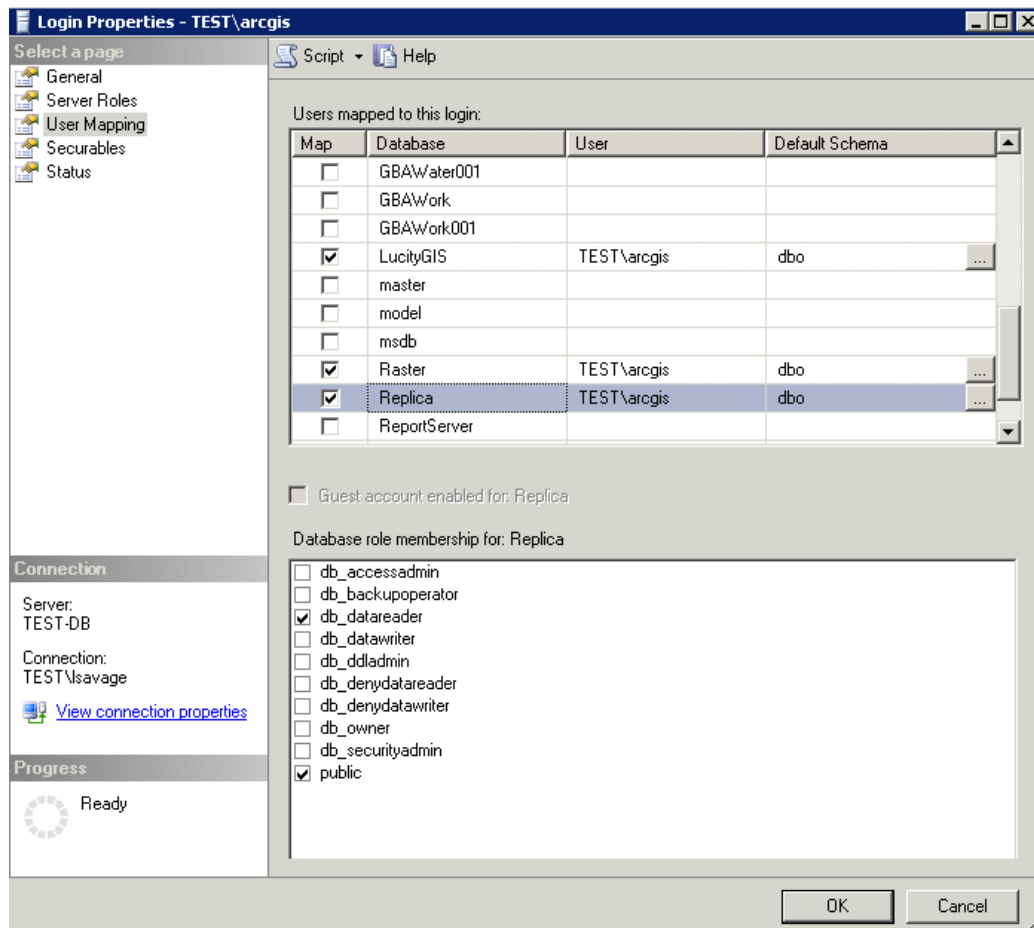
5. Click ok and go to your workstation and open ArcCatalog. Go to the GIS Servers section within the TOC of ArcCatalog. Connect to the administration connection by double clicking the connection or right click and choose connect.
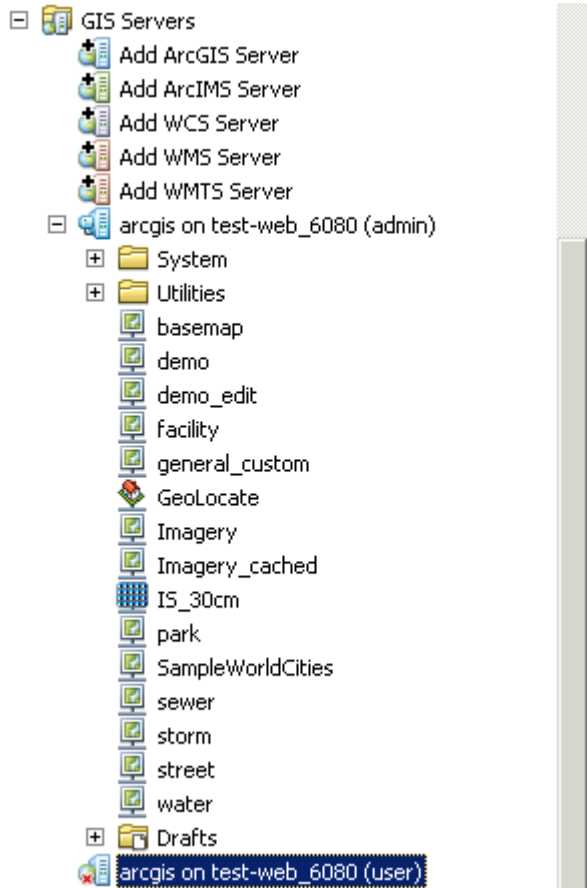

6. Once connected, right click on the connection (in this case arcgis on test-web_6080 (admin)) and choose server properties.

ArcGIS for Server and Geodatabase Administration - Part 1
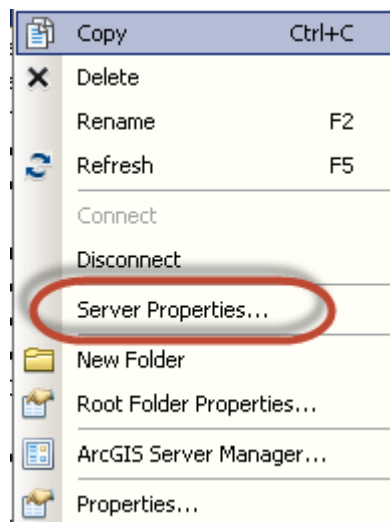
7. Go to the data store tab and click the plus button.
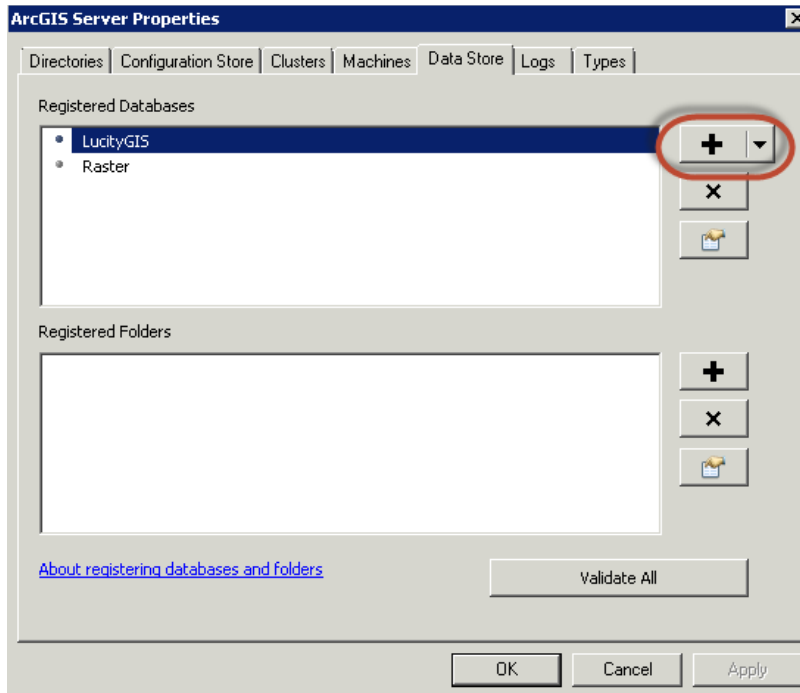
8. Notice I already have LucityGIS and Raster inside of my data store and now I want to connect to the Replica. Add the replica name and click add for publisher database connection.

ArcGIS for Server and Geodatabase Administration - Part 1
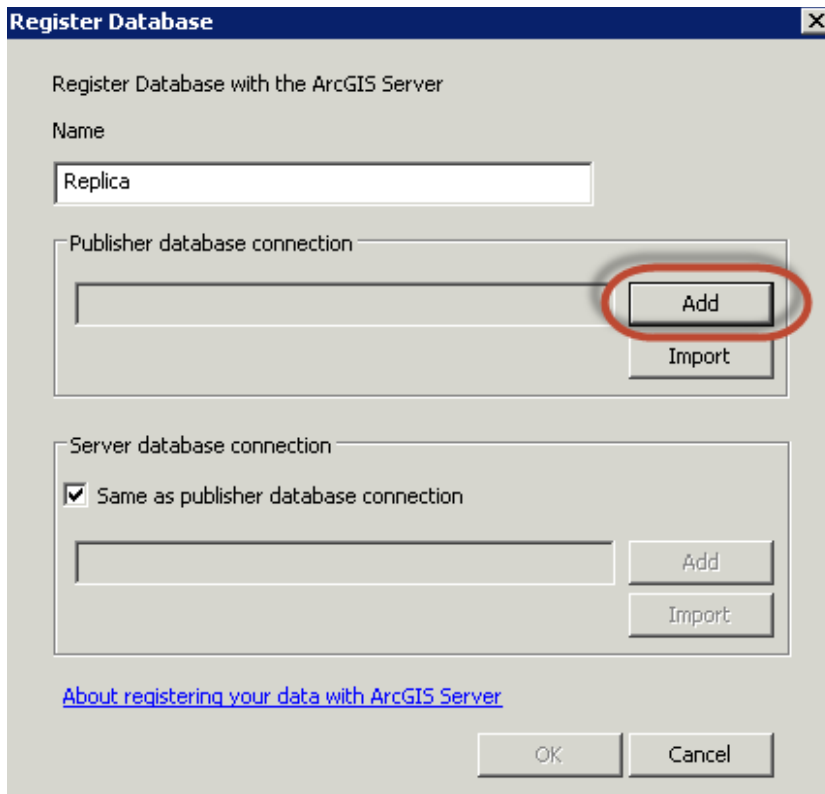
9. Add the appropriate information in instance and database. Click ok and ok.
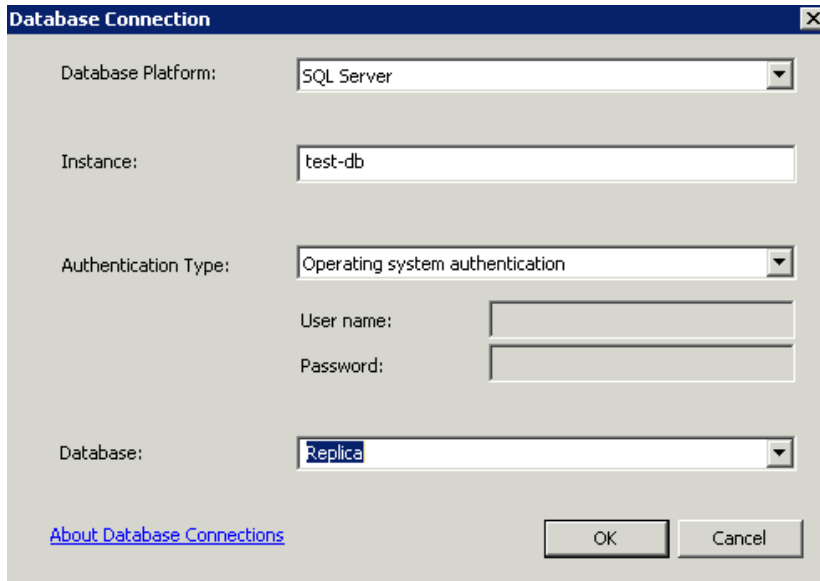

10. Your database should have a green check next to it to signify completed successfully.
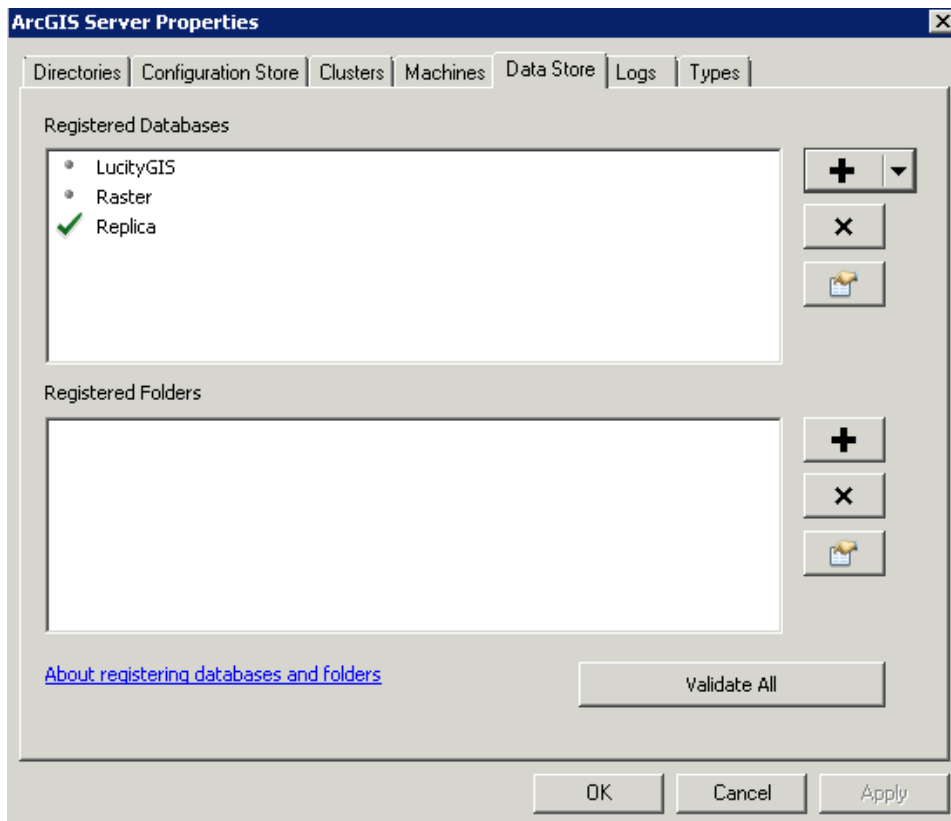
11. Now you are ready to publish map services from connections to the SQL Server Enterprise Geodatabase.

ArcGIS for Server and Geodatabase Administration - Part 1

Create Enterprise Geodatabase (formerly ArcSDE)

1. Choose the database platform you will be connecting to. Since Lucity is SQL Server friendly, this will demonstrate the sql server platform type.

2. Within SQL Server, an instance is the container or the repository of the databases.

3. Database would be a name given to the database. In SQL Server's case, you will be specifying a name of the database. In this example, we will be creating a database called "vector".

4. Since I have mixed mode turned on for sql authentication, I chose to use the sa account. As the sysadmin, I could have created a database using my OSA account; however, for organizations that have changes, I would recommend creating the database using the SA as this will tag the database to be owned by sa. For most cases, a mixed mode sql instance is the best practice. This gives your organization the flexibility of using both the sa account and OSA when managing databases. **If a DBA is let go and they have created databases using their credentials and the SQL Server instance is set to only use OSA credentials, you will not like the outcome.**

5. Uncheck sde owned schema as this was the old way ESRI used to use for the ArcSDE setup and configuration. DBO schemas are much preferred as they have the most flexibility of use within a windows environment.

6. Authorization file is the file created after authenticating ArcGIS for Server (i.e. c:\program files\ESRI\ License10.1(or 10.2)\sysgen\keycodes)
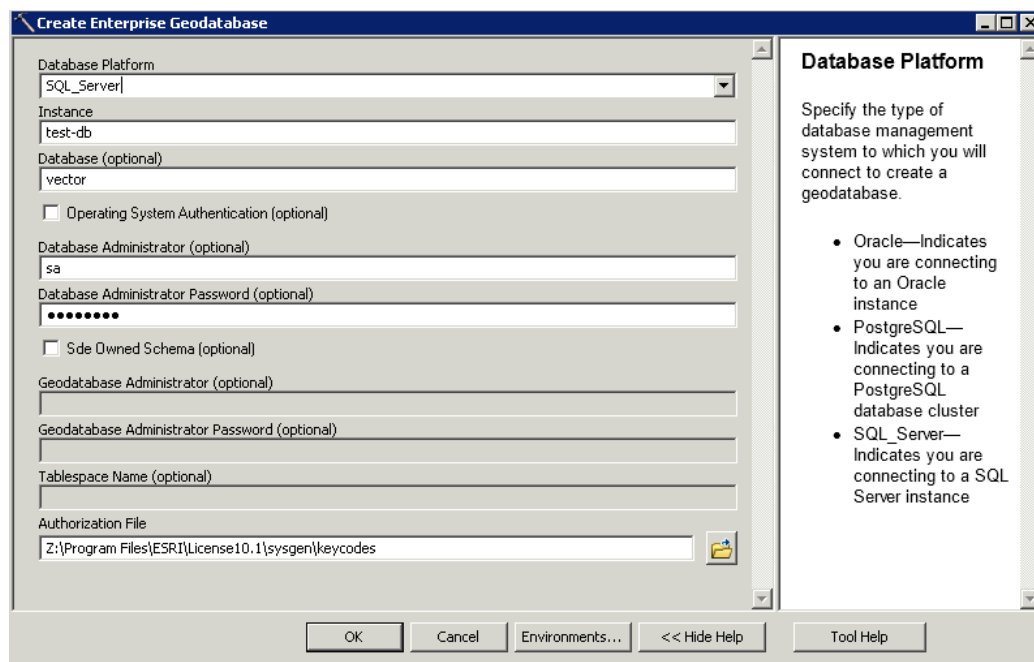
Publishing and Configuring Map Services

1. Open ArcMap and locate your .mxd to publish to ArcGIS Server

   - Recommend: If you have an image, recommend separating the image from the vector map services for performance reasons.

   - Recommend: Cached Image Service

   - Recommend: Converting dynamic labels to Annotation and scale.

   - Recommend: Make your map services scale dependent so not everything shows up in a small scale extent.

   - Recommend: Use ArcGIS Server Web Adapter if using a DMZ. Please consult your IT Administrator for setting up a DMZ.

2. When cartographic and scaling operations are complete, go to the file menu and click on 'Share As/Service'.

ArcGIS for Server and Geodatabase Administration - Part 1
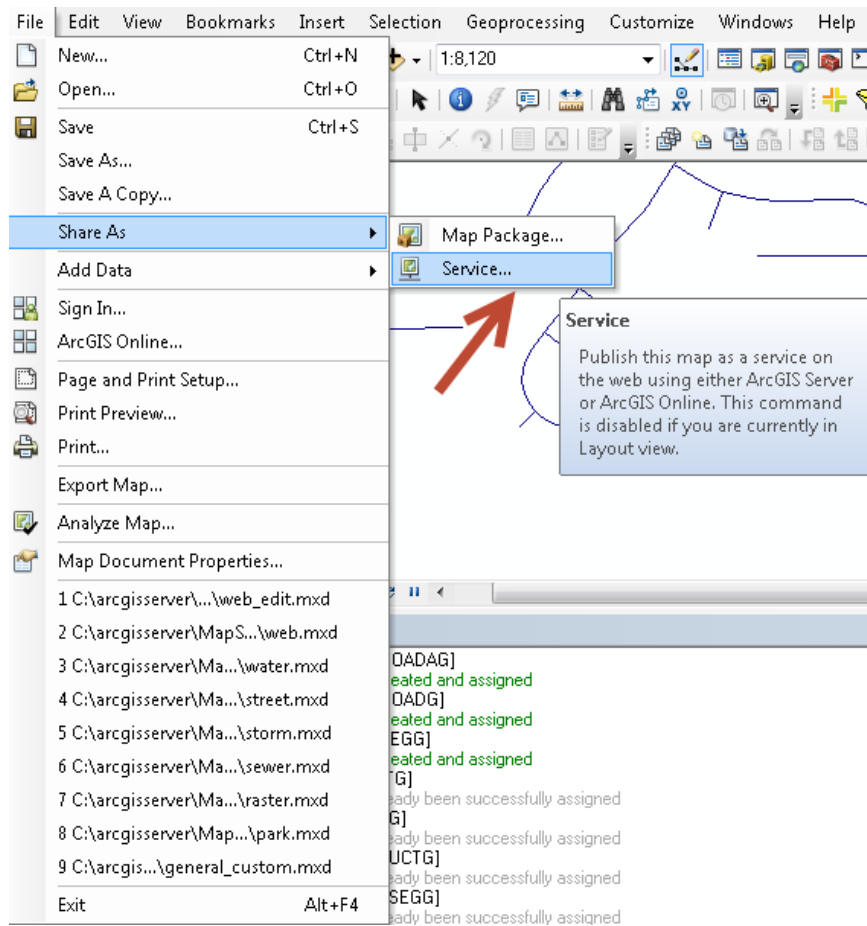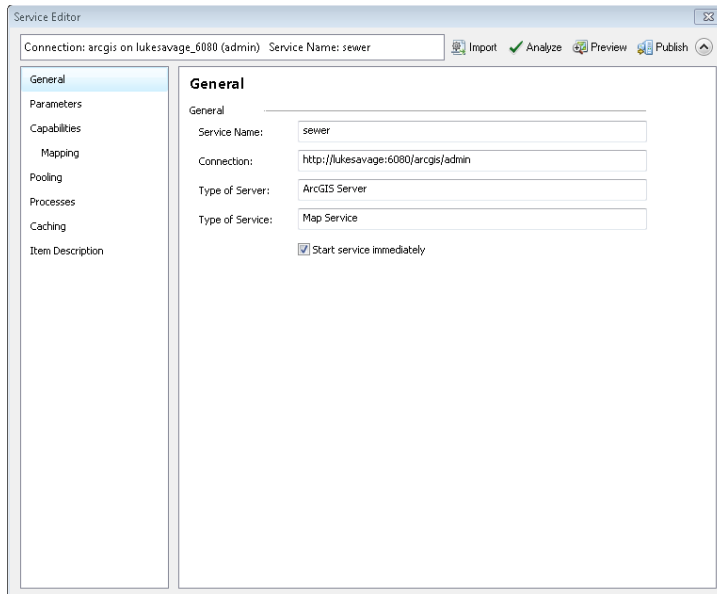
3. Share as Service dialog prompts. There are three choices. Choose Publish a service and click next.
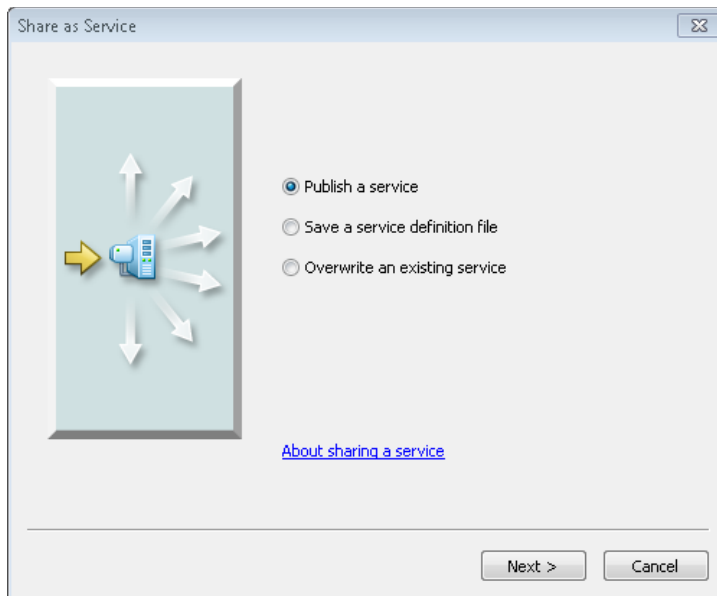
4. Publish a Service dialog appears and give it a name. Click Next.

ArcGIS for Server and Geodatabase Administration - Part 1
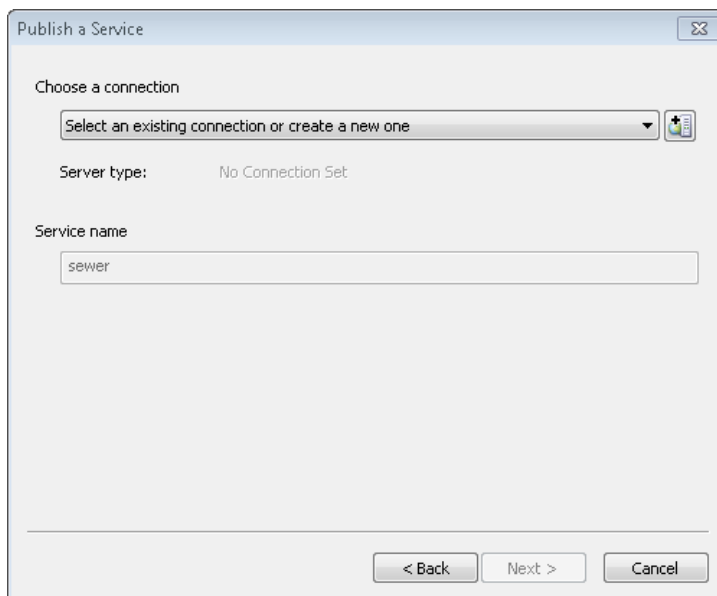
5. Service Editor dialog will appear and this is where you add your settings for your map service.

6. Click on Analyze at the top of the dialog. After the analyze tool has completed, it will list errors, warnings and messages letting you know if there are any issues with the performance of the data being rendered to ArcGIS Server.

- If errors, you need to resolve before proceeding.
- If warnings, you may or may not address these issues but ESRI highly recommends fixing these issues.
- Messages are helpful hints on low priority performance issues. Most of the time, these do not need to be addressed as issues as they are intended.

7. Go to parameters in the TOC for the Service Editor dialog and change the anti-aliasing to Normal. Not all map services will show artifacts but if so normal is a good place to start.

   Note: Anti-Aliasing: A graphics technique that blends foreground and background pixels near edges of objects to trick your eye into seeing smoother borders. You can use this option if unwanted artifacts appear in your map displays, for example, jagged lines, wavy lines or bands, and moiré patterns.

Use the following options to get the graphics effect and performance that will meet your map service needs:

- *None: No antialiasing is performed.*

- *Fastest: Minimal antialiasing is performed, optimized for speed.*

- *Fast: Some antialiasing is performed, optimized for speed with better quality than can be achieved with Fastest.*

- *Normal: A good balance of speed and quality.*

- *Best: The best quality antialiasing. This option takes the longest to render.*

- Force text anti-aliasing should be enabled by default.

8. Change the maximum number of records returned by the server. This will increase the records returned by one query. 3000 is a good number to return unless your users need more.

ArcGIS for Server and Geodatabase Administration - Part 1
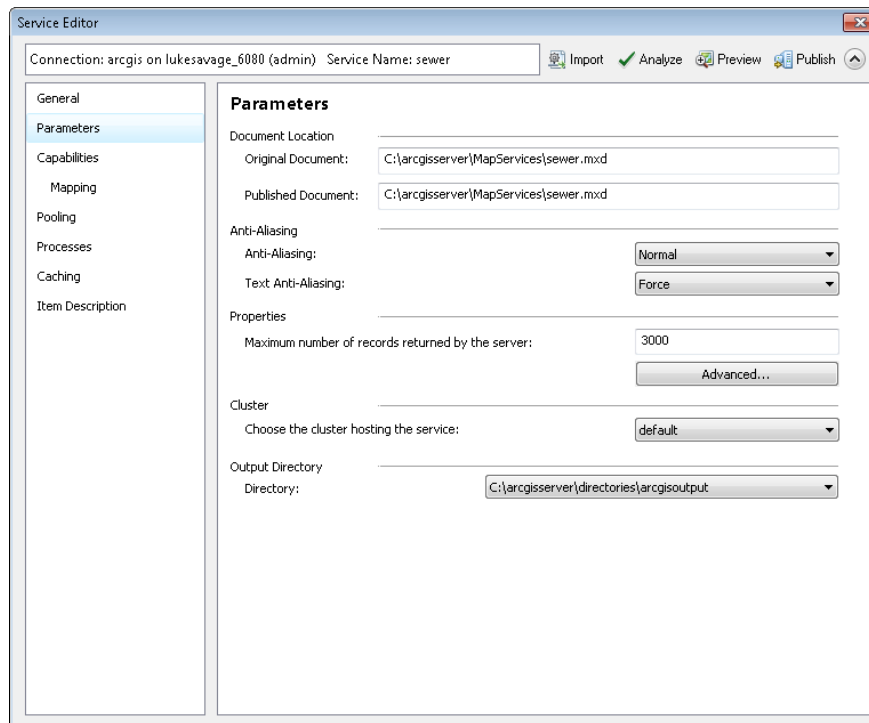
Unlock Schema

1. Set SchemaLockingEnabled to False in Service Properties of ArcGIS for Server 10.1 SP1 disables schema locking. For those who wish to serve their production data as a map service, this is extremely helpful if you need to make any kind of schema changes in your database.

2. Within the service editor dialog when publishing a map service, go to Parameters within the menu tabs on the left and click on advanced.
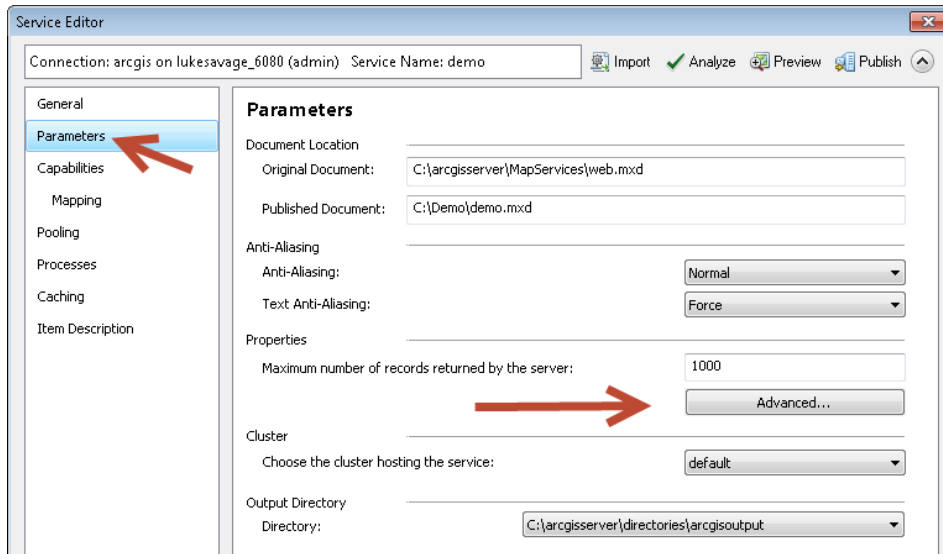

3. Click on the 'Advanced' button and change the values for schemaLockingEnabled to false if you don't want the map service to lock your database. Click ok when finished.

ArcGIS for Server and Geodatabase Administration - Part 1
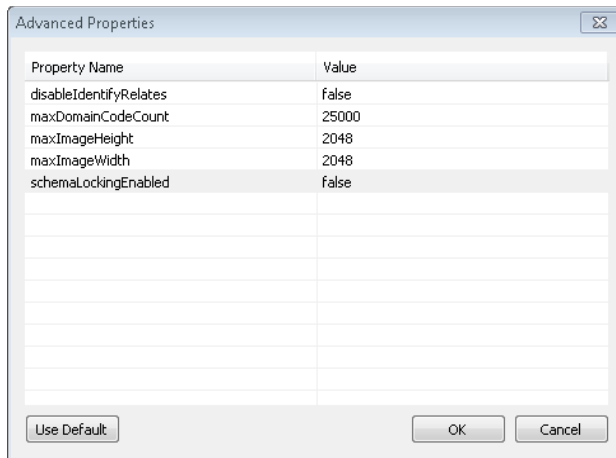
4. Go to the Capabilities tab and make sure the Mapping service is the only box checked.
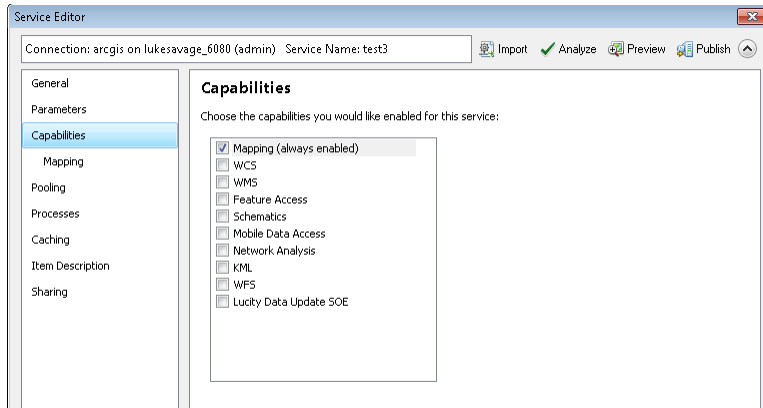
5. In pooling, usually 1 minimum and 5 maximum will suffice for most organizations. For large organizations, increase based on user load.

6. In Processes, go to recycle this configuration every: <number> and change to a desirable value. Usually, 12 hours is a good recycled time frame.

7. Change the starting at value to 6:00 am or whenever you would like it to start
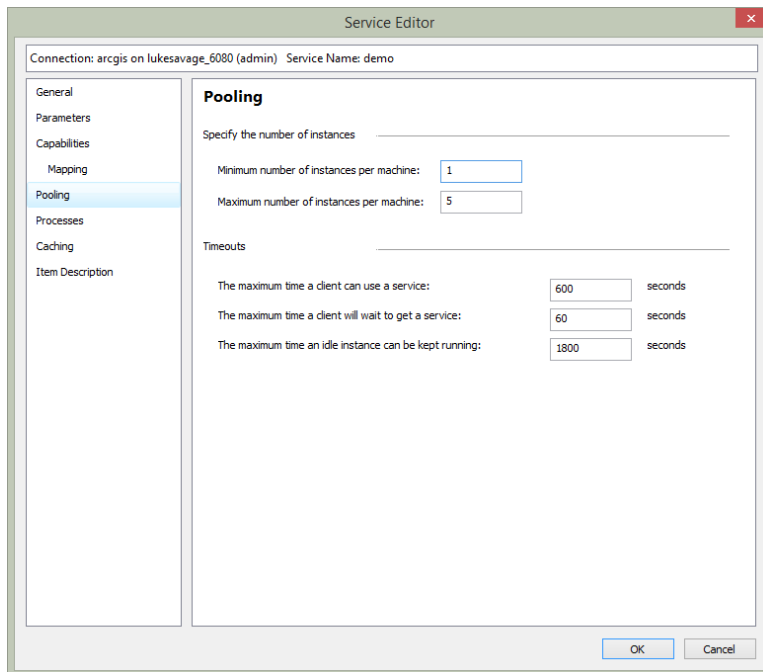
8. If you want to cache, click on caching and change the values to a suitable number. For basemaps and imagery, recommend caching. For interactive map services, leave caching turned off which is by default.

9. If you want to see the speed of your map service, click on the preview icon in the menu toolbar. Otherwise, click on publish.
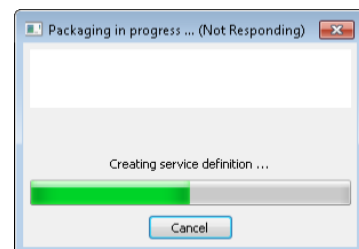
10. Below are Lucity map service deployment scenarios.

- You may have multiple map services for each group if needed. It really depends on your setup with replication, versioning and how complex this may be. Each organization may be different on how they want to handle distributing maps to the users.

- Create Basemaps and Imagery services (tiled) for distribution to your users. Consider your users and what content they would like to see in Basemaps.

- Make sure you're basemap services are using the same coordinate systems (prefer wkid) in the publishing map document. This is important when going to and from basemap services so that it can honor the zoomed extent. For ArcGIS Online services and mashing up with local services, consider Mercator.

- Make sure operational layers are using wkid for the coordinate system in your map document.

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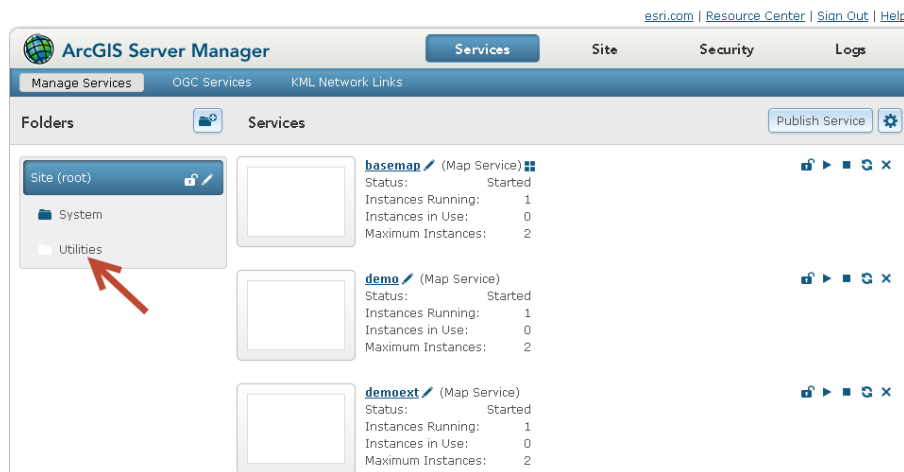
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Enabling the Geometry Service

We need to enable the geometry service for Lucity GIS Web Map application to allow for buffering, projecting, calculating lengths and areas.
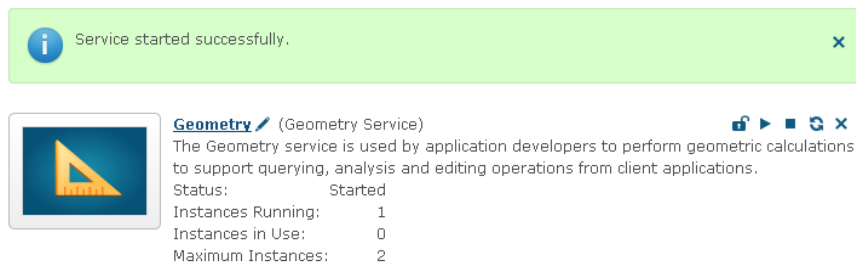
1. Log into ArcGIS Server Manager.
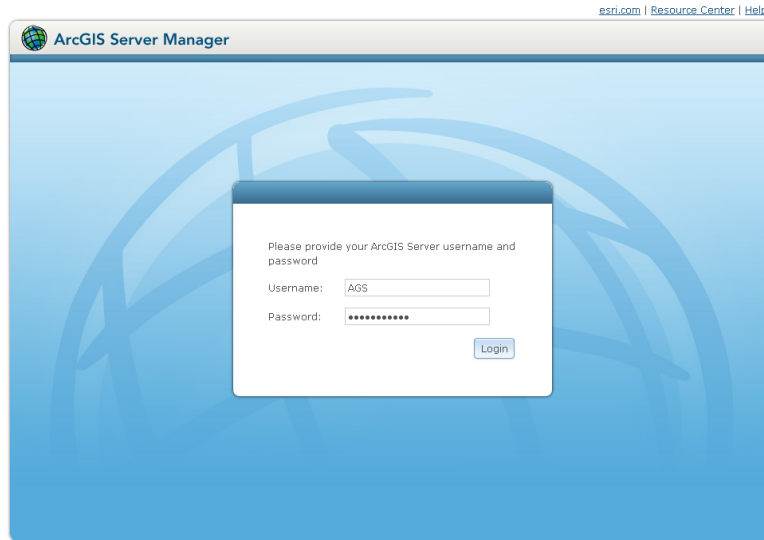
2. Once logged in, go to the site root tab on the left side of the browser and click on the folder called 'Utilities'


3. Go to the Geometry Service and click on the play icon ▶ to start a stopped service.

4. Once complete, the service is now available.

ArcGIS for Server and Geodatabase Administration - Part 1

Creating a Geocoding Service

Geocoding services allow Lucity GIS Web Map to find and display addresses on a map and see how they relate to surrounding features. We do support composite geocoding services.

1. Open ArcCatalog

2. Create a geolocator in your publishing database

3. For dual ranges, make sure to set the 'Match with no zones' value to Yes
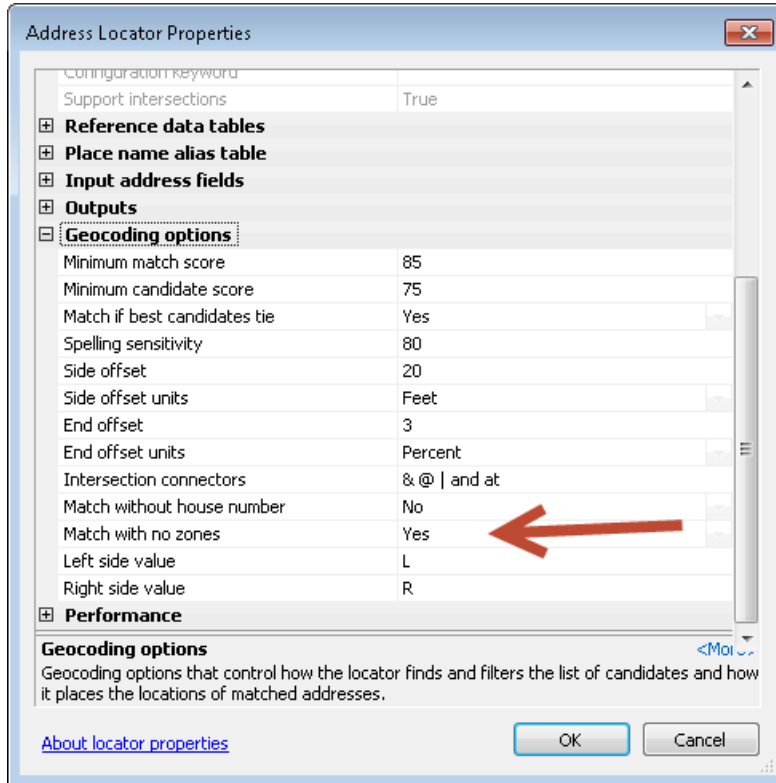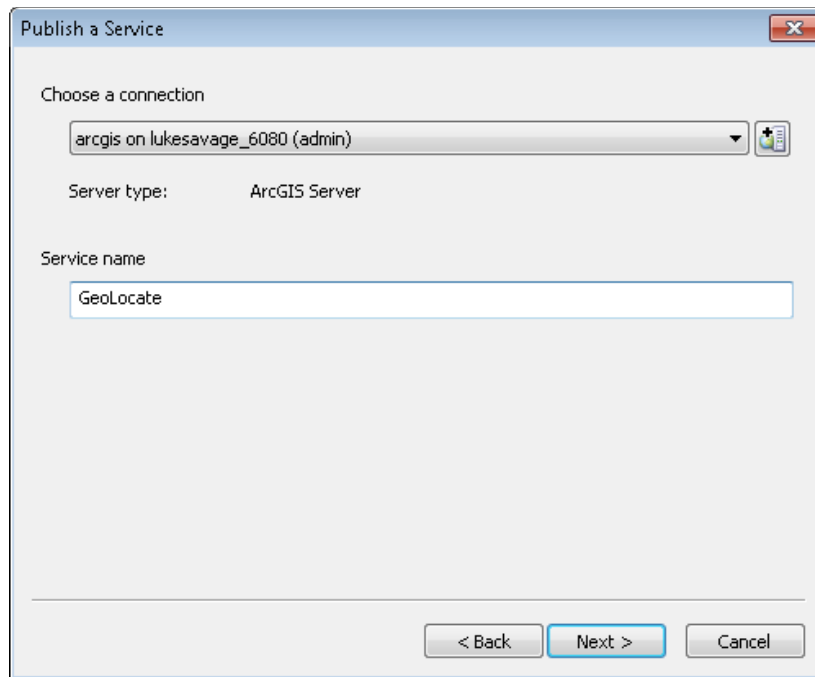

4. Right click on the geolocator in the Catalog Tree and click on Share As/Geocode service
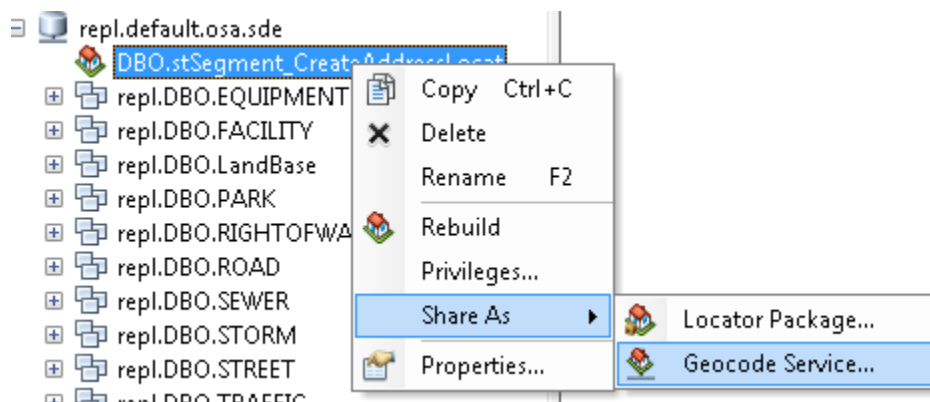
5. Publish a service
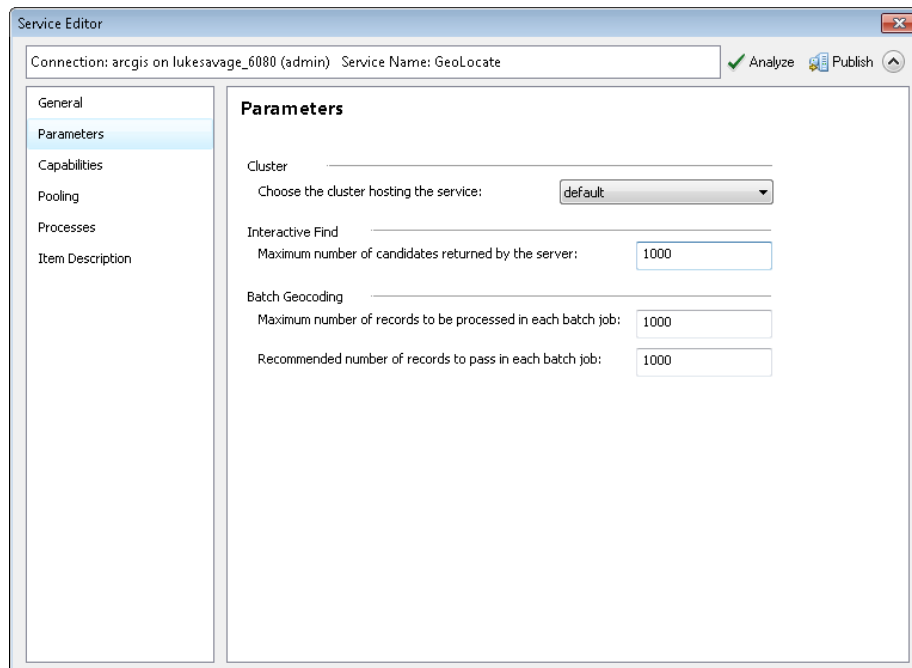
6. Click Next

7. Make the service name simple so it's easier to remember.

8. Click Next

9. Choose a folder or keep default location as root

10. Click Continue

11. Select Parameters and change the interactive Find if you want more than 500 records returned by the server.

12. Analyze and fix any errors. If no errors, publish

ArcGIS for Server and Geodatabase Administration - Part 1

Securing a Map Service

Starting at Lucity 7.60, we are supporting ArcGIS for Server secure map services. In this section, we will describe the deployment of secure map services as a built-in user store.

1. Log into ArcGIS Server Manager.
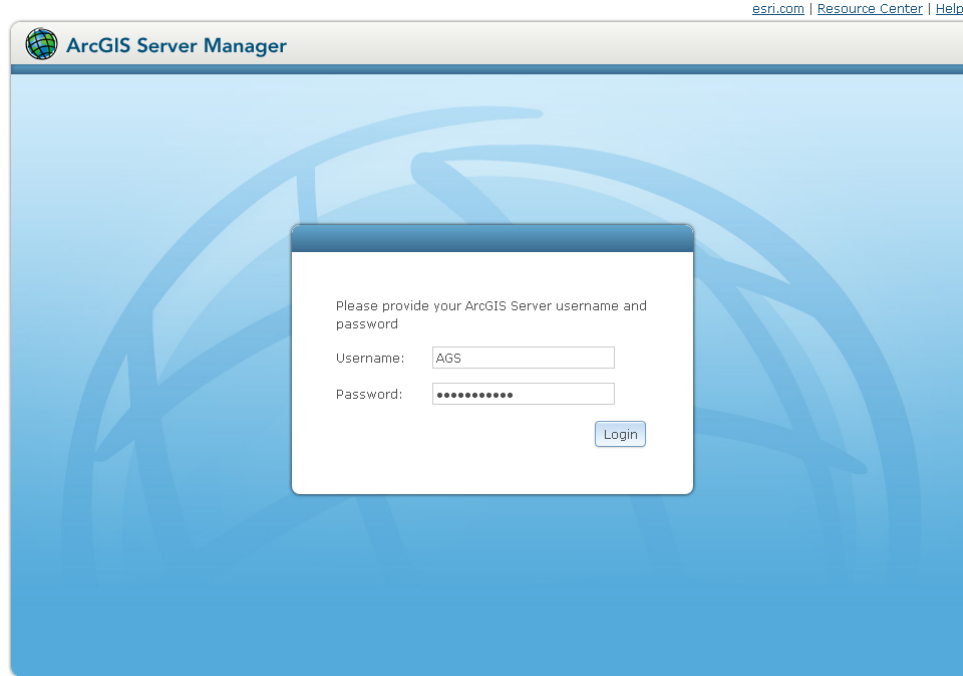
2. Go to the Security menu to configure the security features.

3. Click on configuration settings pencil to configure the type of data store.
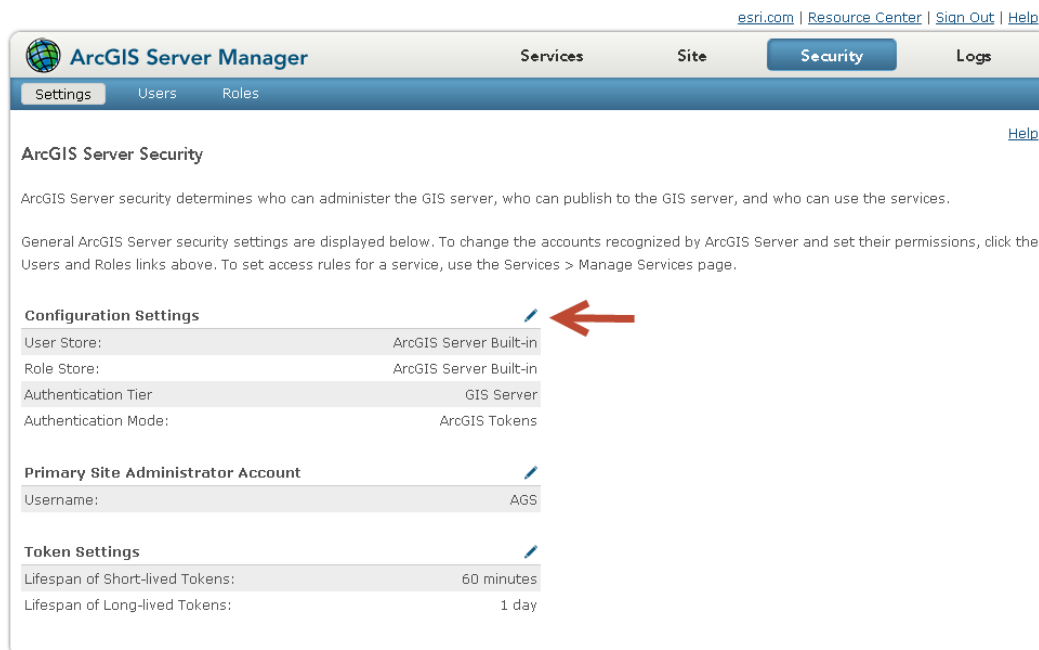
4. Again, we will be configuring a built-in store at the ArcGIS for Server level not the web store or the windows domain/LDAP configuration in this example.
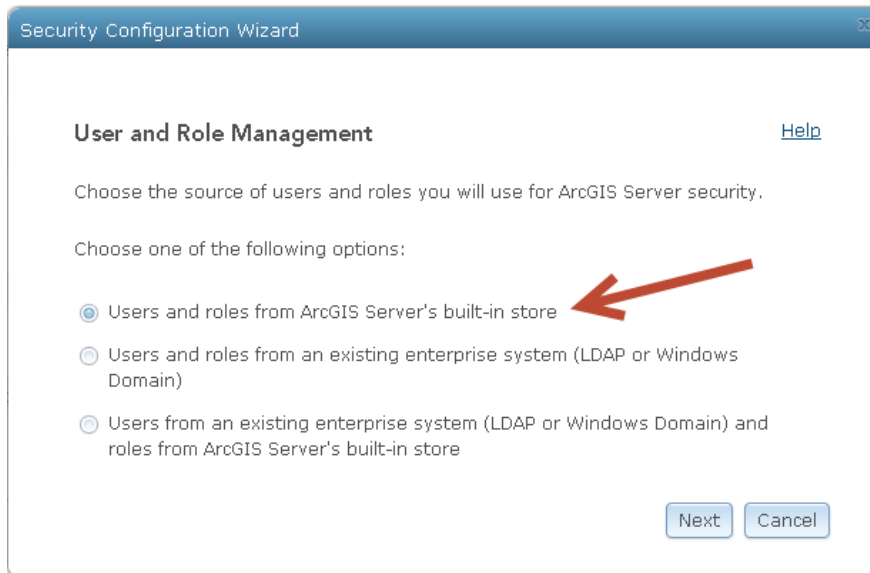
5. Click Next
6. Finish after reviewing configuration
7. Optional (if using tokens), configure your Long-Lived tokens to the appropriate IT policy. In this example, the lifespan for Long-lived tokens will be 1 day.
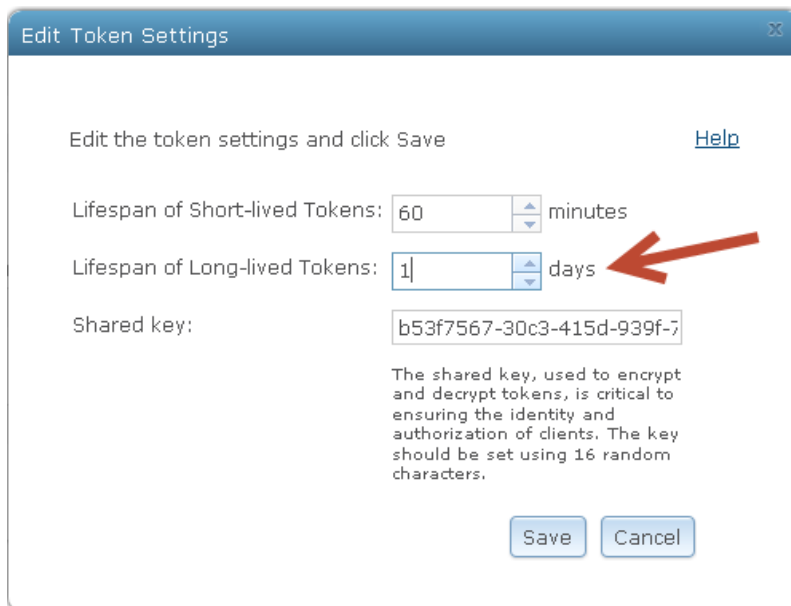
8. Click Save

9. Go to the roles submenu of security
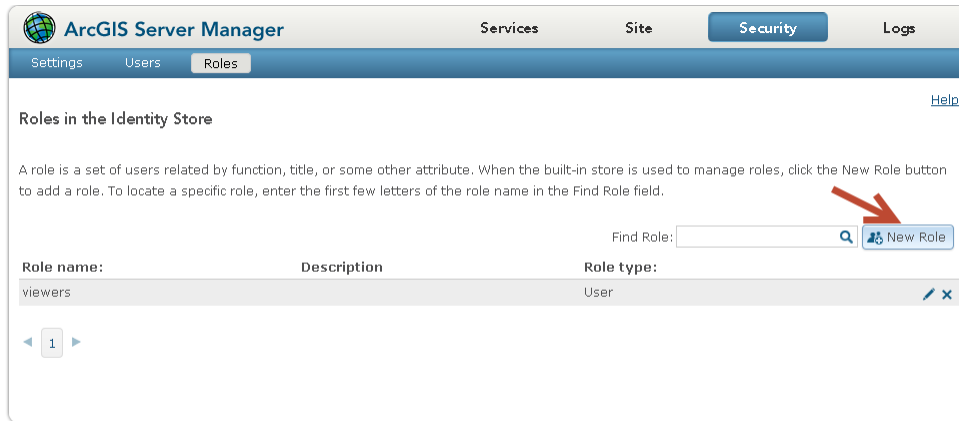
10. Click new role
11. Add a role called 'viewer'. In this example, we will create a role used for the end user. You can similarly create roles for administrators and publishers in the same way. If you already had a user create, you can add them to the role by clicking the person with the plus sign icon
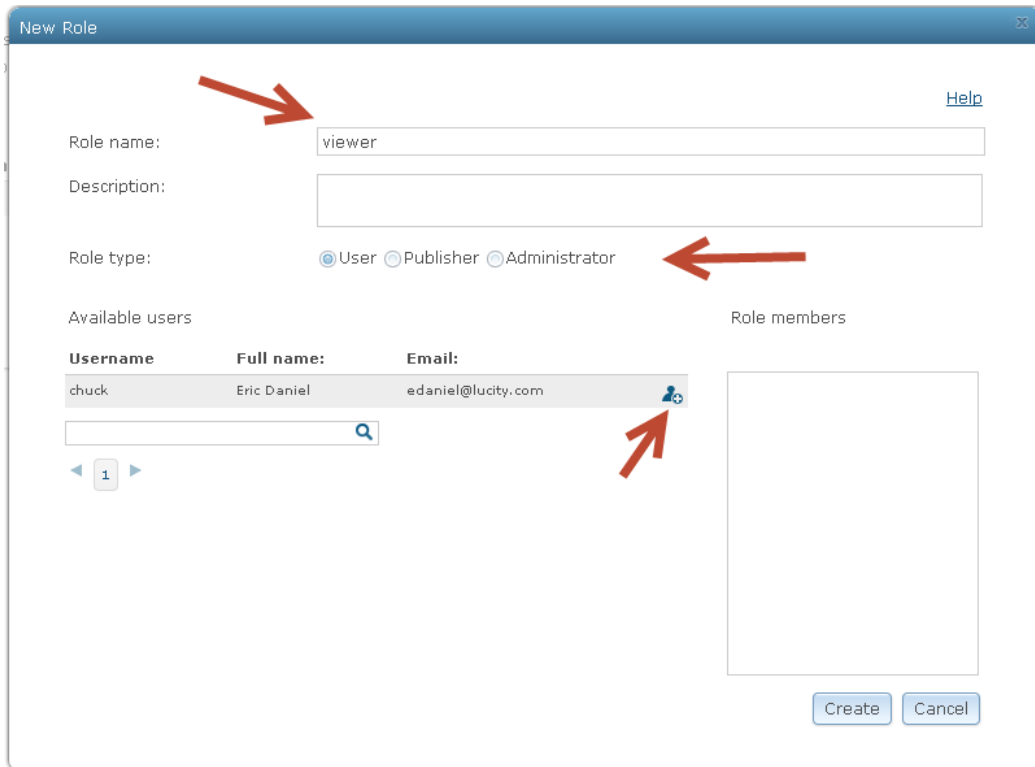
12. Once finished, click on create.
13. In this example, we will create a user. Go to the submenu item called 'users'.

14. Click on new user.
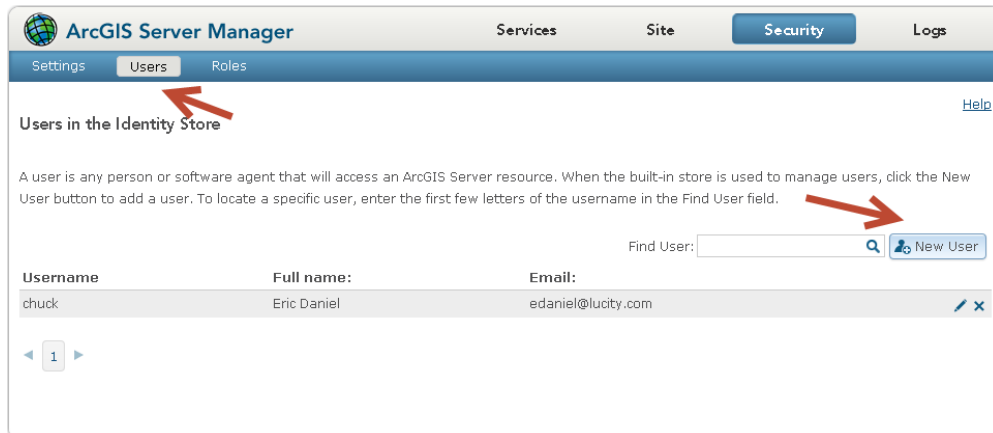
15. Once the 'new user' dialog appears, add the user information. In this example, we will be adding the newly create role to the user during the creation of the user account.

16. Add the information in the 'new user' dialog

17. Click on the person with the plus sign icon

18. Click create

19. We now have the new user added to the users list.

ArcGIS for Server and Geodatabase Administration – Part 1

20. Assuming you published a map service for the intention to secure, go to the main menu and click on 'services'

demo_secure ✎ (Map Service)
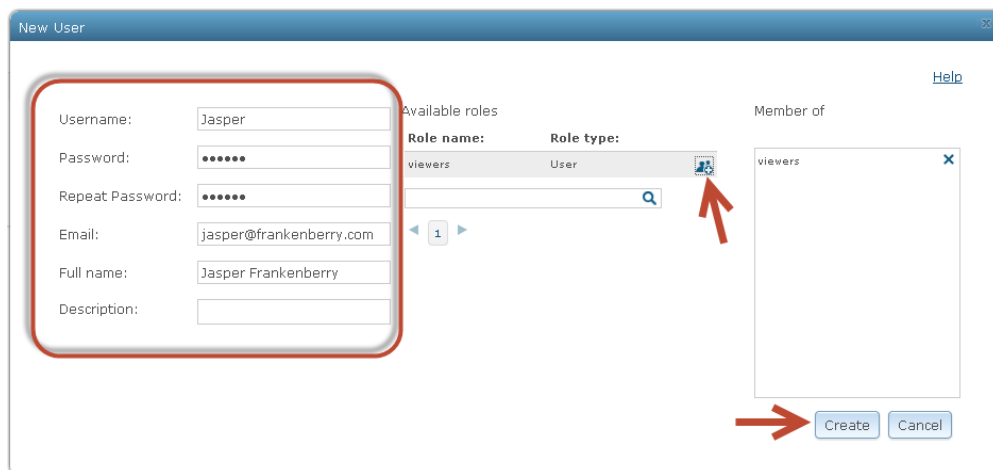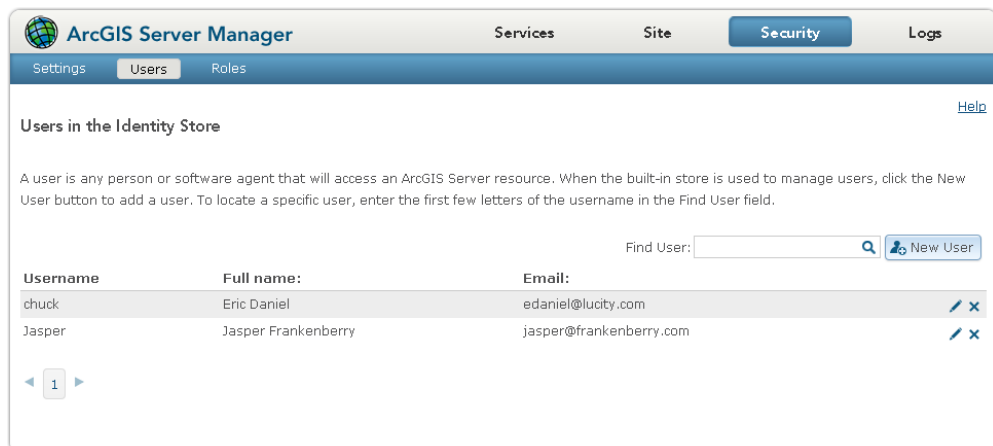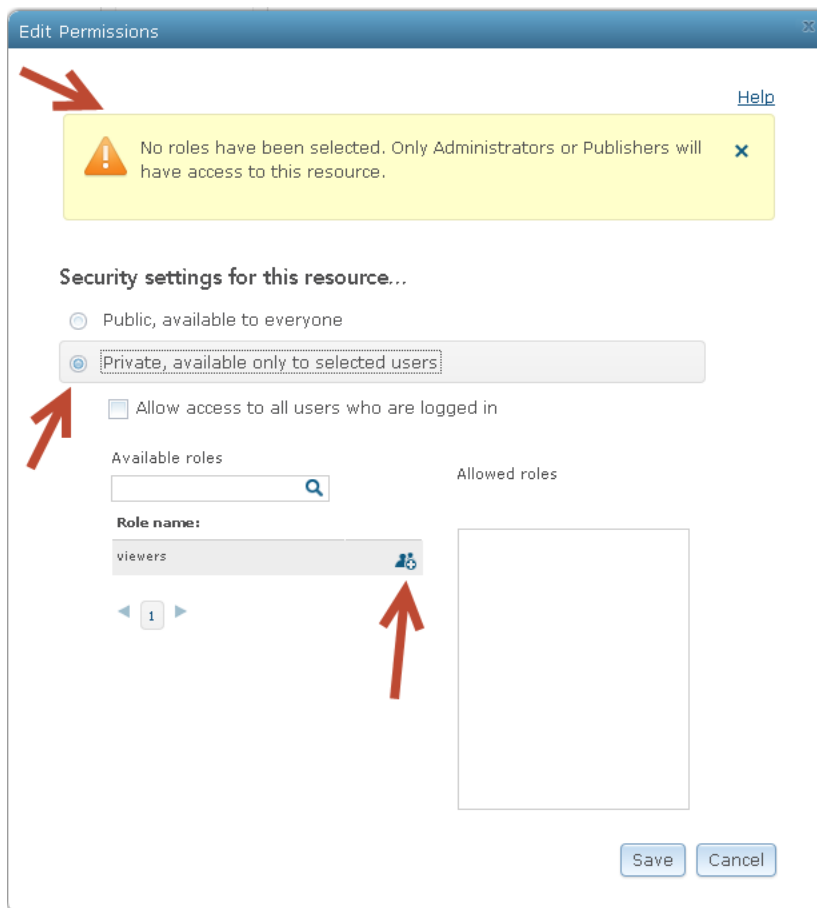Status: Started
Instances Running: 1
Instances in Use: 0
Maximum Instances: 2

21. Click on the lock icon 🔓

22. Click on the radio button 'Private, available only to selected users' to enable security. You have the choice to allow access to all users who are logged in which gives access to all users in the 'built-in' users security store but in this example we only want to use the 'viewers' role.

23. A message will appear 'no roles have been selected'. This is a friendly reminder that there have been no roles selected.

Edit Permissions

Help

⚠ No roles have been selected. Only Administrators or Publishers will have access to this resource.   ✕

Security settings for this resource...

○ Public, available to everyone

◉ Private, available only to selected users

☐ Allow access to all users who are logged in

Available roles   Allowed roles

🔍

Role name:

viewers   👥⊕

◄ 1 ►

Save   Cancel

24. Click on the person with the plus sign icon ![icon] under roles. This will add the 'viewers' role into the 'Allowed roles' dialog.

Allowed roles

viewers ✕

[Save] [Cancel]

25. Click Save

26. For the map service, you should now see the lock icon 🔒 in the locked position.

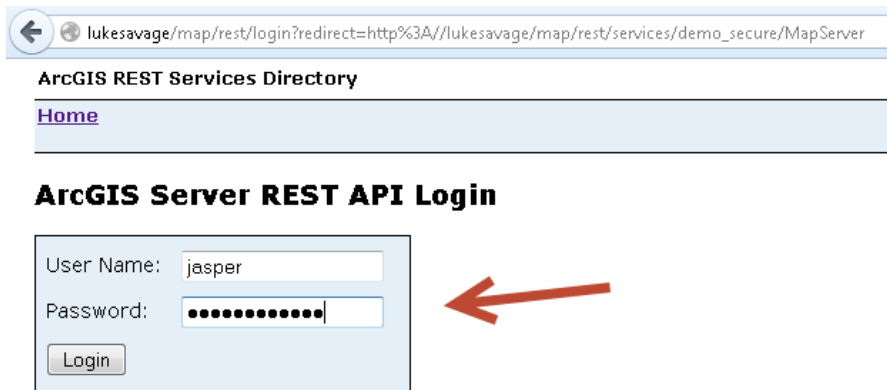demo_secure ✏ (Map Service)
Status: Started
Instances Running: 1
Instances in Use: 0
Maximum Instances: 2

🔒 ▶ ■ ↻ ✕

27. Test the map service security. You can do this by going to the rest endpoint of the map service.

28. Example: http://<servername>/<alias>/rest/services/<nameofmapservice>/MapServer

29. Supply the newly created user credentials and click on login

← 🌐 lukesavage/map/rest/login?redirect=http%3A//lukesavage/map/rest/services/demo_secure/MapServer

ArcGIS REST Services Directory

Home

ArcGIS Server REST API Login

User Name: [jasper]
Password: [●●●●●●●●●●●●]
[Login]

30. If you see the rest service directory open, you have successfully secured your map service.

← 🌐 lukesavage/map/rest/services/demo_secure/MapServer

ArcGIS REST Services Directory
Home > services > demo_secure (MapServer)

JSON | SOAP

demo_secure (MapServer)

View In: ArcGIS JavaScript ArcGIS.com Map ArcMap ArcGIS Explorer

View Footprint In: ArcGIS.com Map

How to Create a Feature Service

Added GIS Functionality

- In Lucity 7.60, we created a new redlining tool in Lucity WebMap.

- In Lucity 2014 R2, we enabled feature services to replace the Lucity Server Object Extension (SOE) and extend the capability to sync from GIS to Lucity (Webmap and Mobile) and vice versa.

   *Note: SOE will continue to be supported in this version.*

Redlining

To configure the Geodatabase and ArcGIS for Server to enable redlining capability, we must create a feature class or feature classes depending on the type of redlining capability you desire. We support points, lines and polygons. Below we will demonstrate the creation of a feature dataset, three feature classes and published them to a feature service.
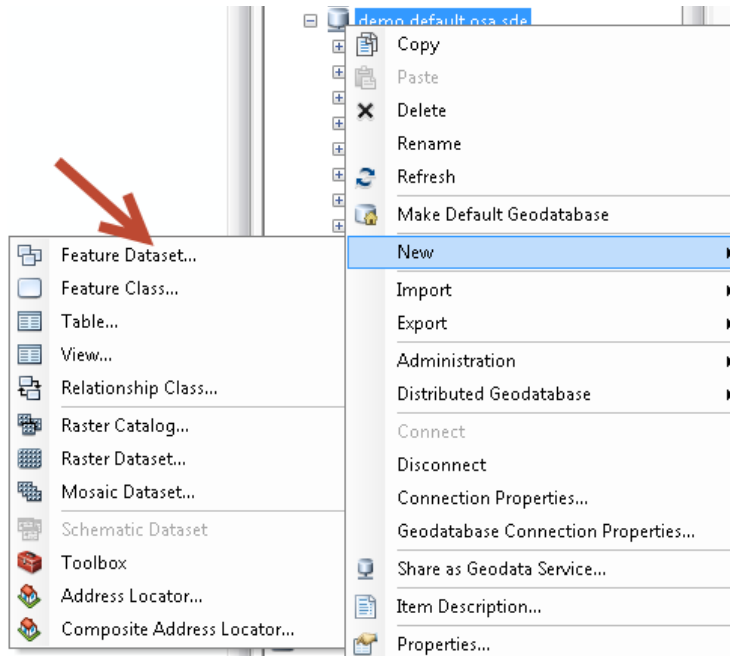
1. Open ArcMap

2. Click on the Catalog button if it is not already open.
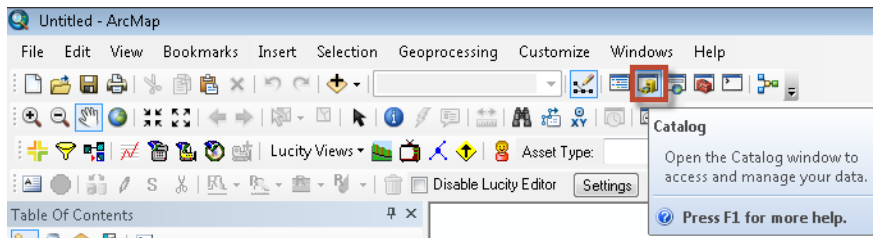
3. In the Catalog Tree, go to database connections and open your production GIS database.
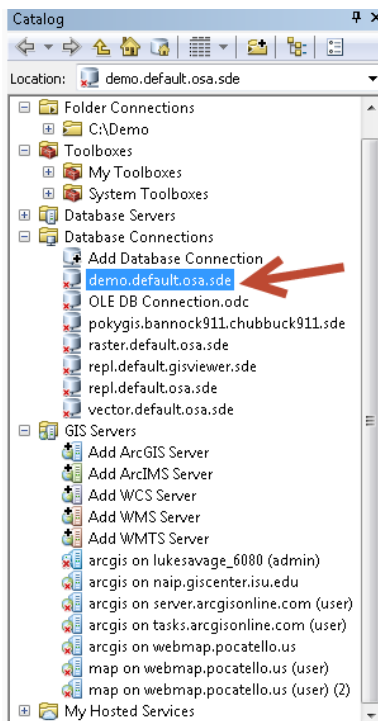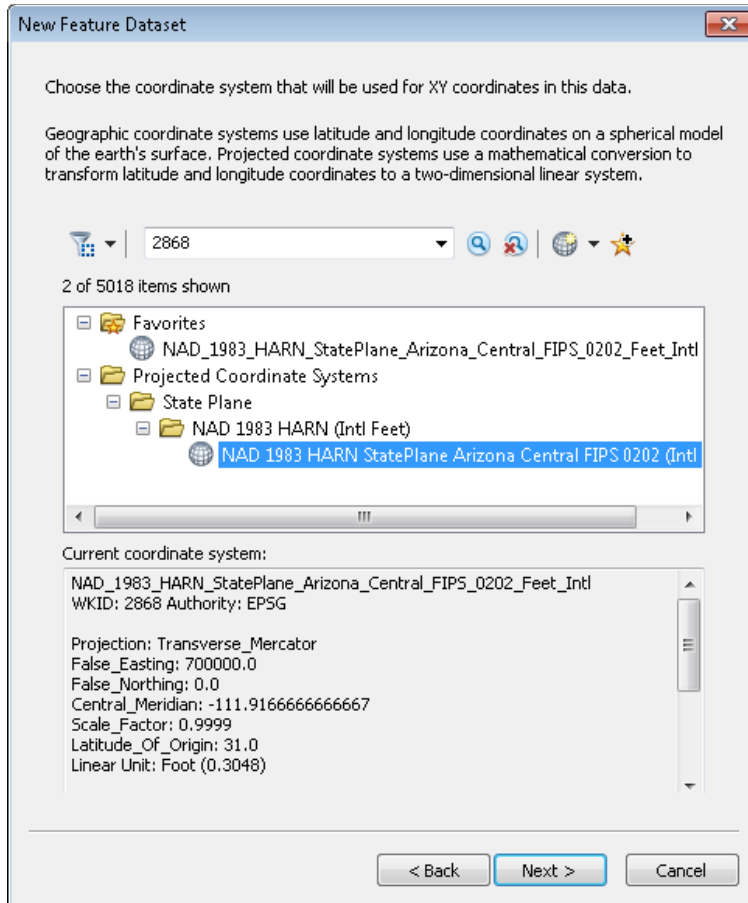
4. Right click on the connection and choose new and a submenu will appear.
5. Click on Feature Dataset

6. Give the Feature Dataset a name. In this example we will call it Redlining

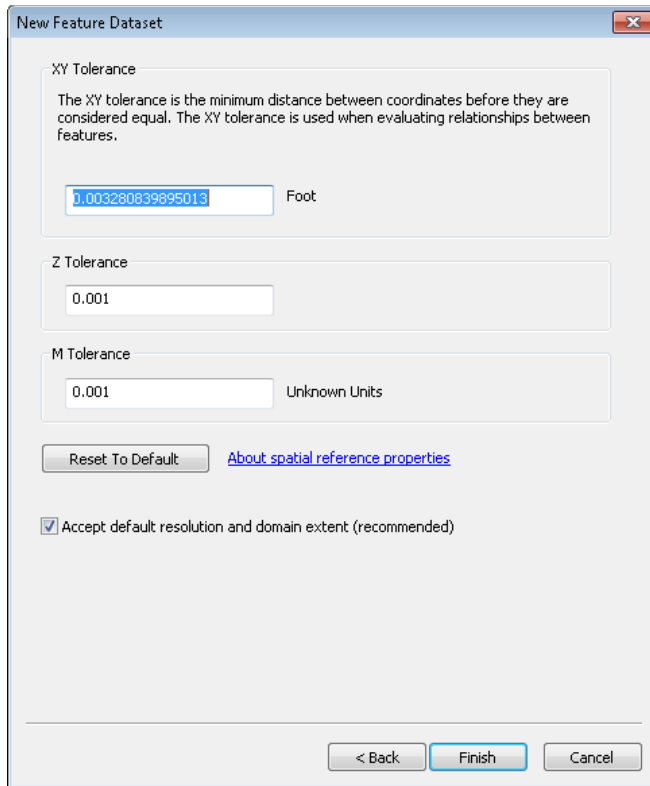ArcGIS for Server and Geodatabase Administration – Part 1
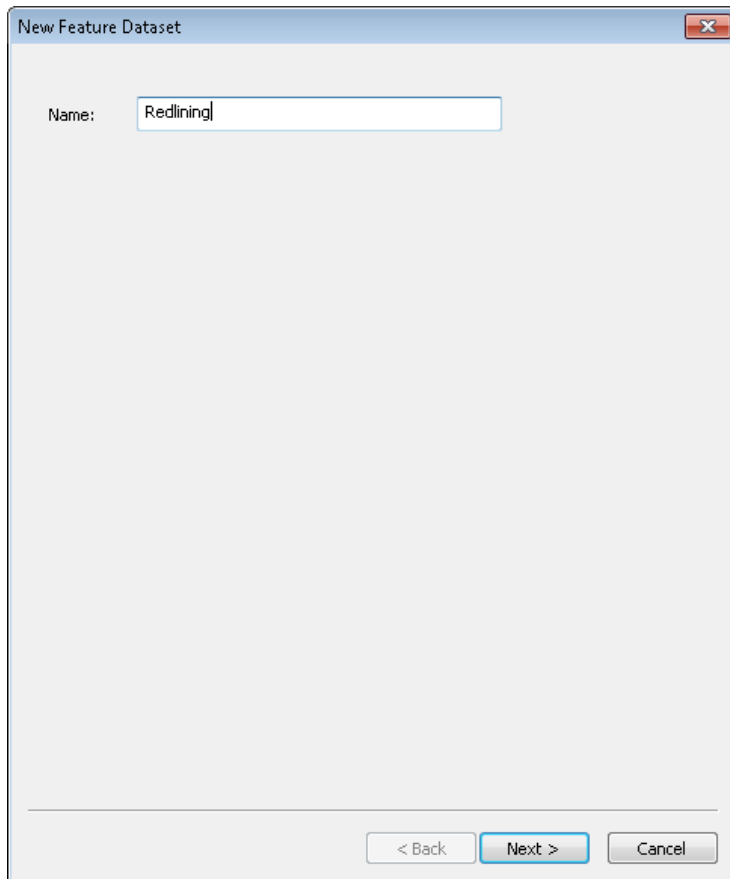
7. Click Next

8. Set your coordinate system for the feature dataset

9. Click Next

10. Click Next unless you need vertical coordinate systems applied to the data

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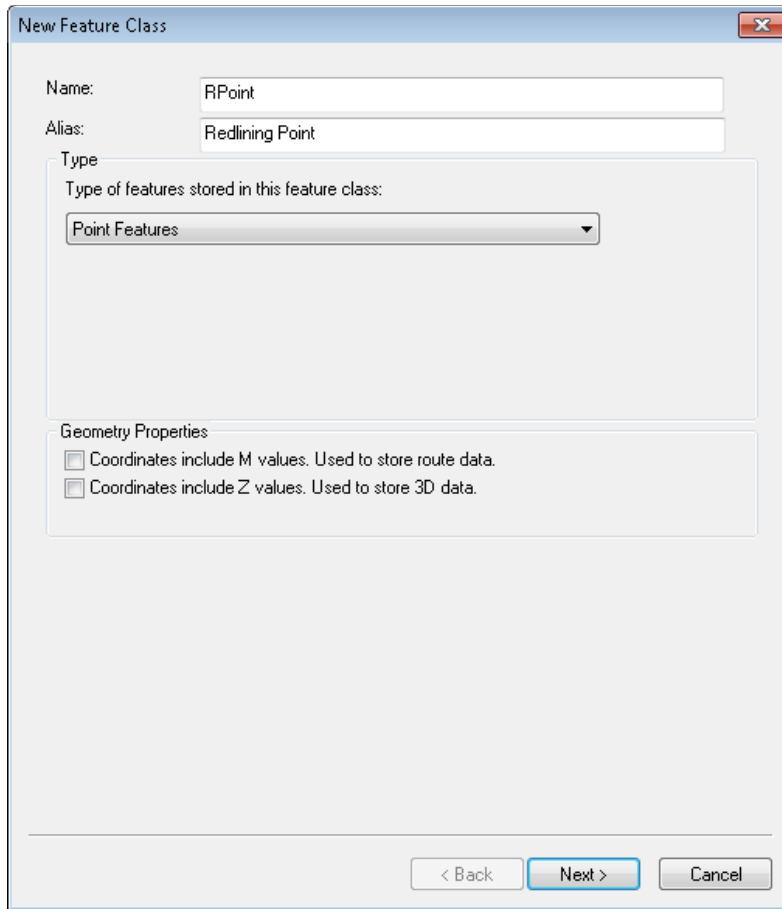11. Set your Z, M and XY tolerance. In this example, we will take the defaults.

12. Click Finish

13. In the Database Connection, right click on the newly created Feature Dataset and choose new and submenu Feature Class

ArcGIS for Server and Geodatabase Administration - Part 1
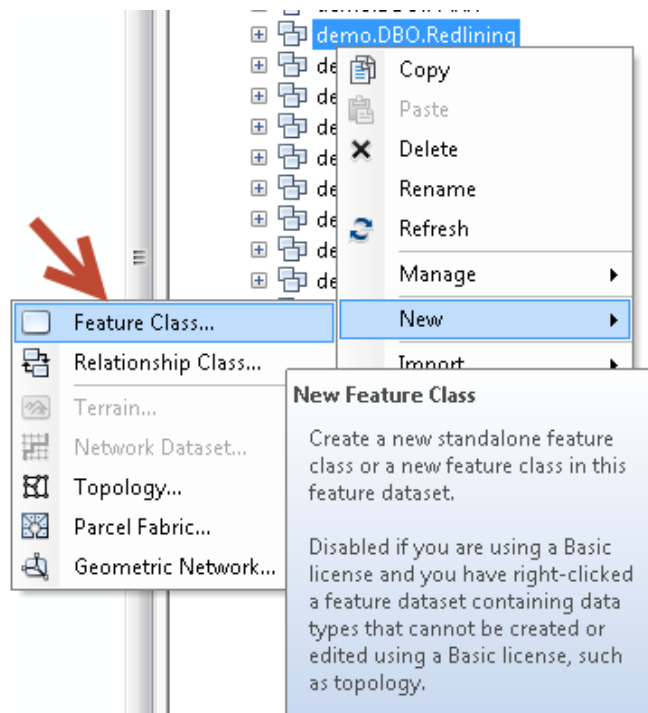
14. In this example we will create a point Feature Class and call in RPoint

15. Click Next
16. Except defaults unless you are using configuration keywords
17. Click Next

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ArcGIS for Server and Geodatabase Administration - Part 1

18. Add desired fields to your redlining point feature class. If you plan on using editing user, date and last editing fields, make sure you turn on editor tracking after creating the feature class.
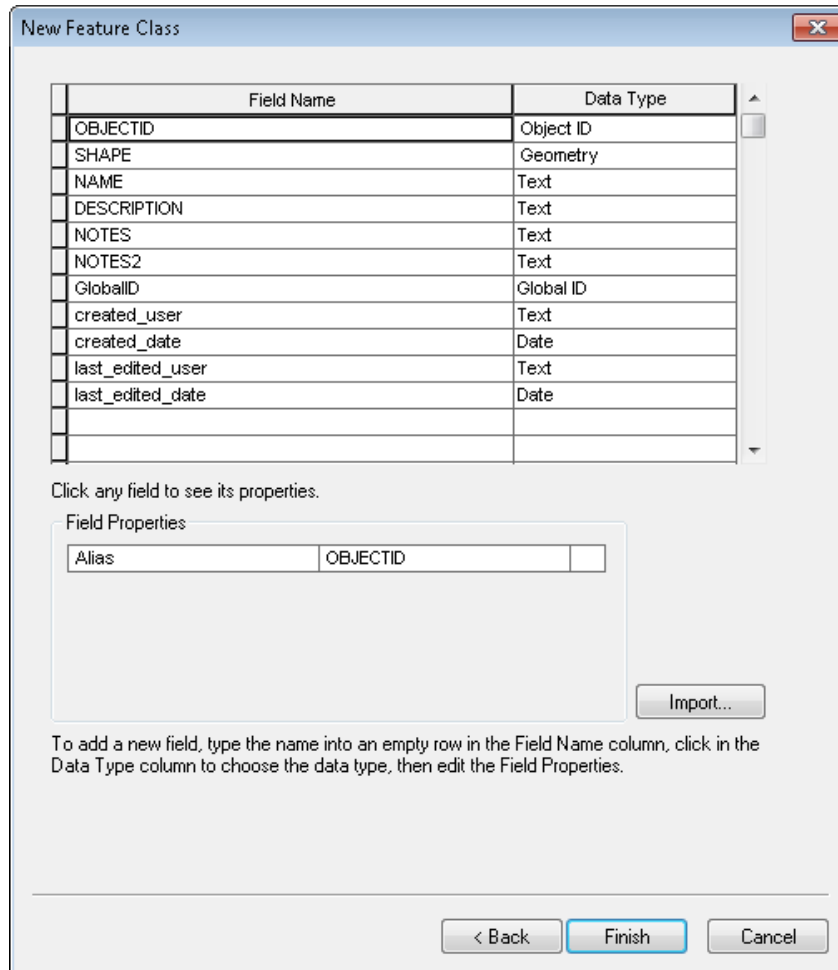
19. Click Finish

20. Repeat steps 13 through 18 to create polygon and line Feature Classes if desired.

21. Make sure to assign credentials for access to the newly create feature dataset and optional versioning before publishing.

22. Optional: Right click on each feature class that you would like to enable edit tracking and choose properties.

23. Go to the tab Editor Tracking and click on Enable Editor Tracking

24. Map the fields to the appropriate Feature Class fields

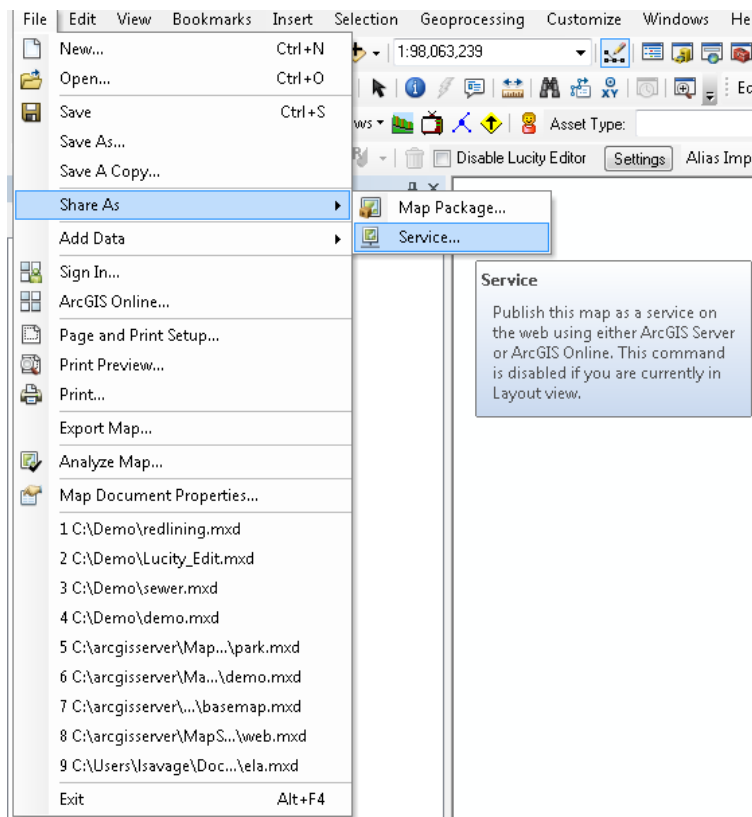ArcGIS for Server and Geodatabase Administration - Part 1

25. We only use UTC
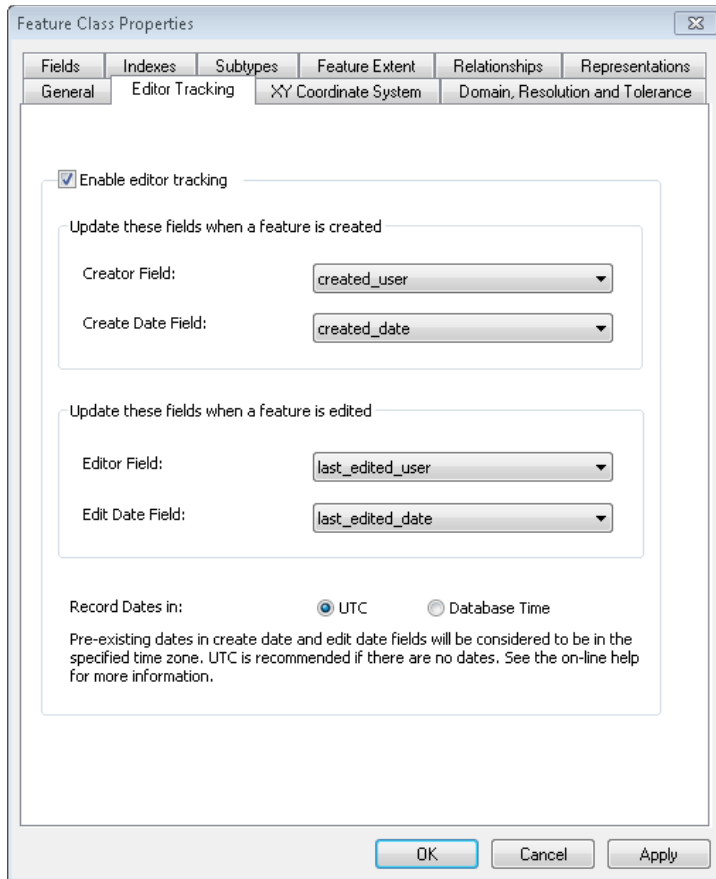
26. Click Apply or ok.

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ArcGIS for Server and Geodatabase Administration - Part 1

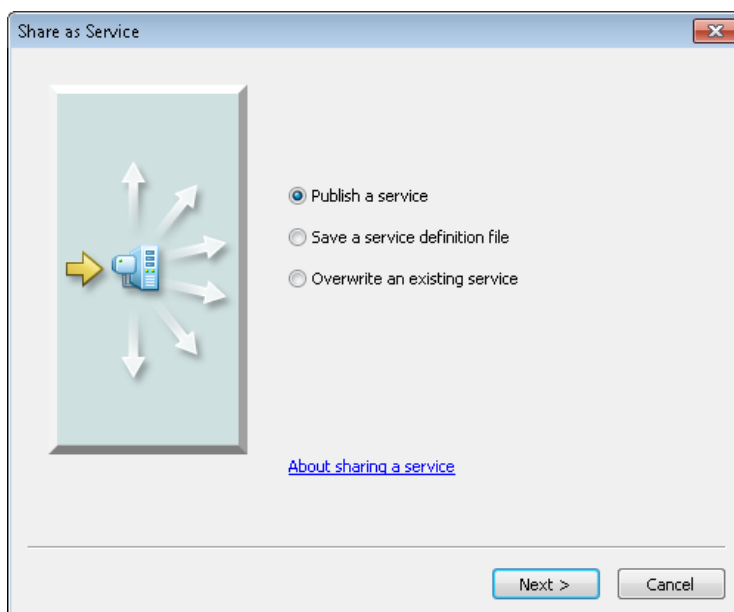## Publishing a Feature Service

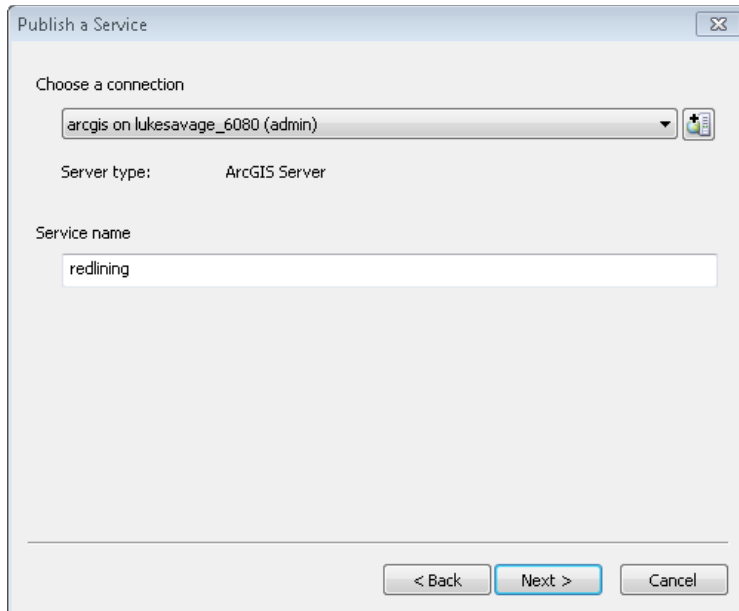1. Go to the File/Share As/Service menu option to create a service

2. Select Publish a Service

3. Click Next

4. Choose server connection and create service name

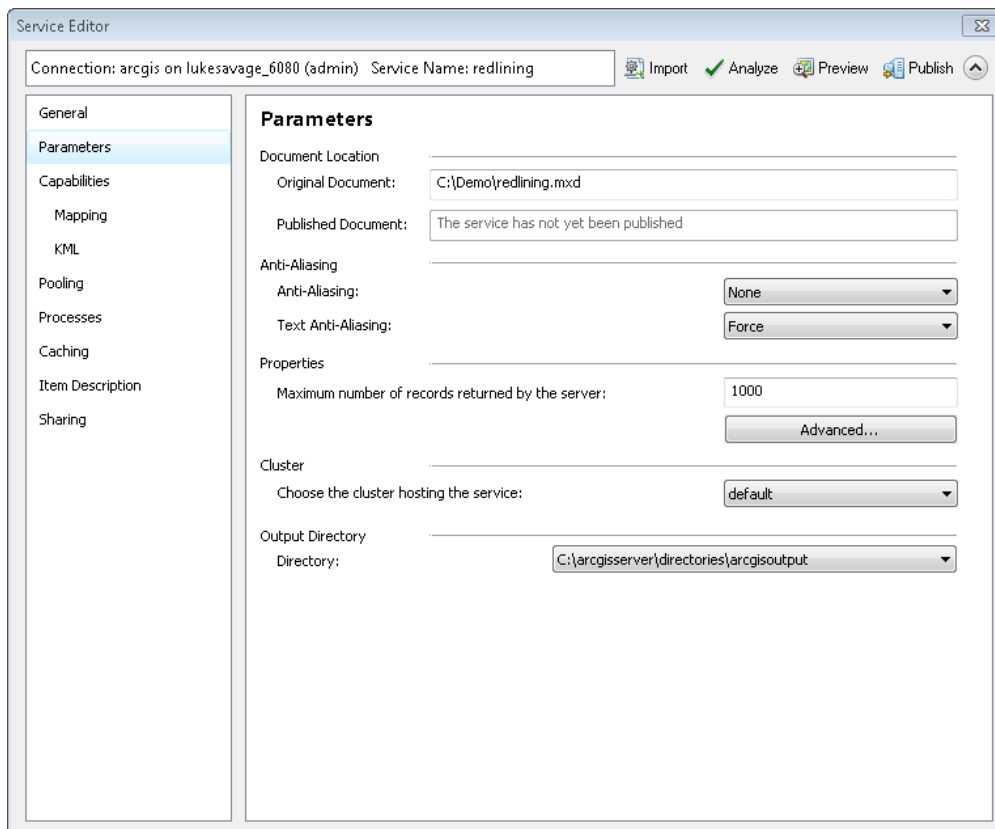5. Click Next
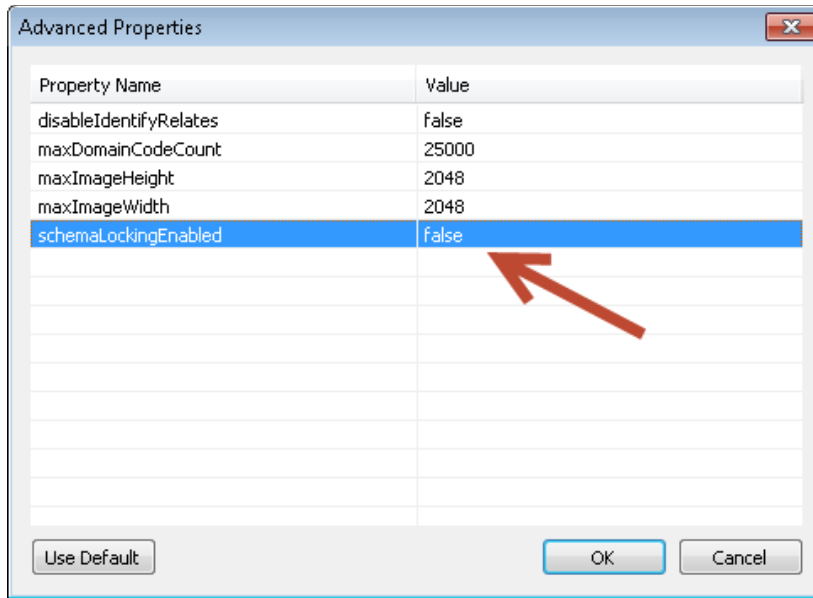
6. Use in folder or in the root of ArcGIS service directory

7. Click Continue

8. Go to Parameters and click on Advanced

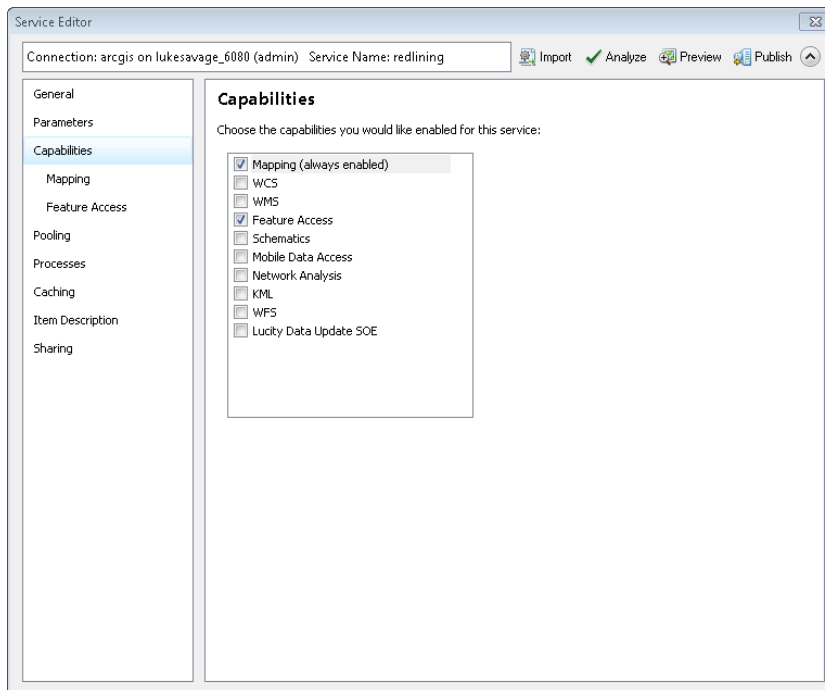ArcGIS for Server and Geodatabase Administration - Part 1

9. Set SchemaLockingEnabled value to 'false'

10. Click Ok

11. Go to the Capabilities tab and make sure Mapping and Feature Access is selected.

ArcGIS for Server and Geodatabase Administration - Part 1

12. Click on the submenu tab 'Feature Access' and add the selection 'Enable ownership-based access control on features'. This option will only allow the created user features to be updated by the owner of the features but only allow the other users to query the created data.
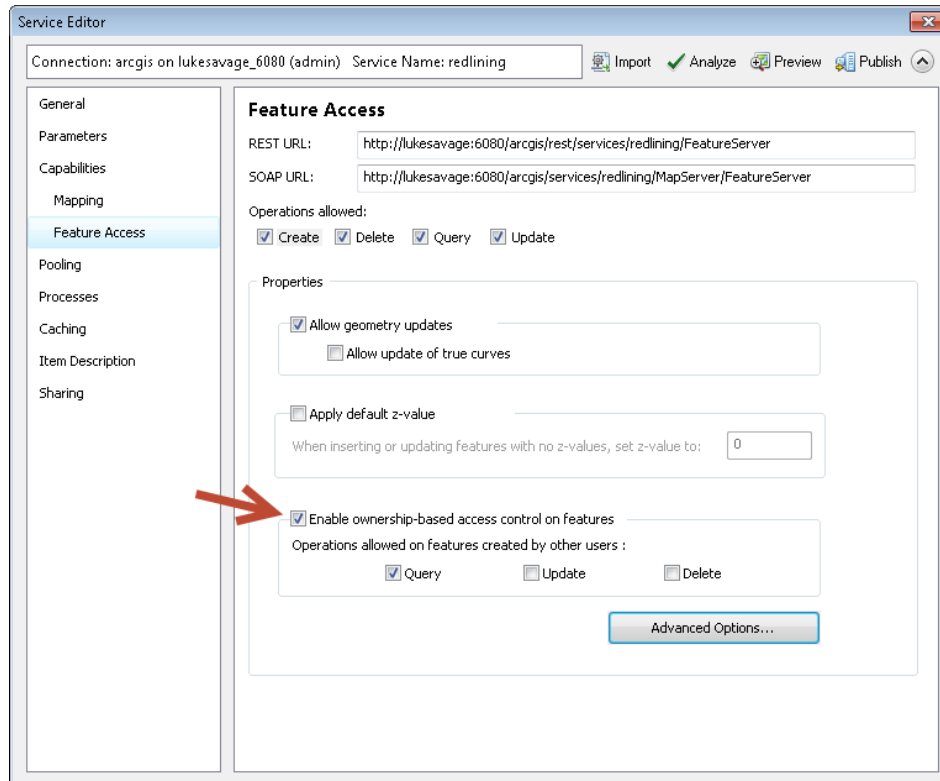
13. Analyze to make sure no errors are present.

14. Click Publish

15. Optional: If you wish to secure the feature service, go to the below section of 'Security a Map Service' and add each user account to have access to the newly created map/feature service.

16. For Editing feature services, go through the same process above. Make sure you are using an edit user when publishing.

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ArcGIS for Server and Geodatabase Administration - Part 1

Publishing an Offline Feature Service

In order to support offline mode, we must prepare the data and configure the feature service. Below, we will demonstrate the setup for supporting offline feature services.

Prepare Data

- Add GlobalIDs

- Enable geodatabase archiving

  - o Make sure there is enough space for your database to grow before enabling archiving on your enterprise geodatabase

- If versioned data, you can only use query and sync capabilities for offline mode.

- If non-versioned data, you have the capability to add create, delete, query, sync and update.

 - o For Lucity, we currently do not plan to provide offline map edits.

Publishing Preparation

- Make sure there are no group layers

- Consider symbology

- Feature Services will lock database for any schema changes.

- Needs to be an edit user to database when publishing map

- Consider securing feature service

- ArcGIS Online Considerations

  - o Currently, Collector for ArcGIS only supports non-versioned data

- Remove Joins

  - o Joins and Relates are not accessible through Feature Services

- Ensure all layers are in the same versioned/un-versioned state

  - o Layers in the TOC cannot have mix match of versioned and un-versioned data

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ArcGIS for Server and Geodatabase Administration - Part 1

End Users

- Make sure you are connected to a fast internet connection or LAN line when checking out map data

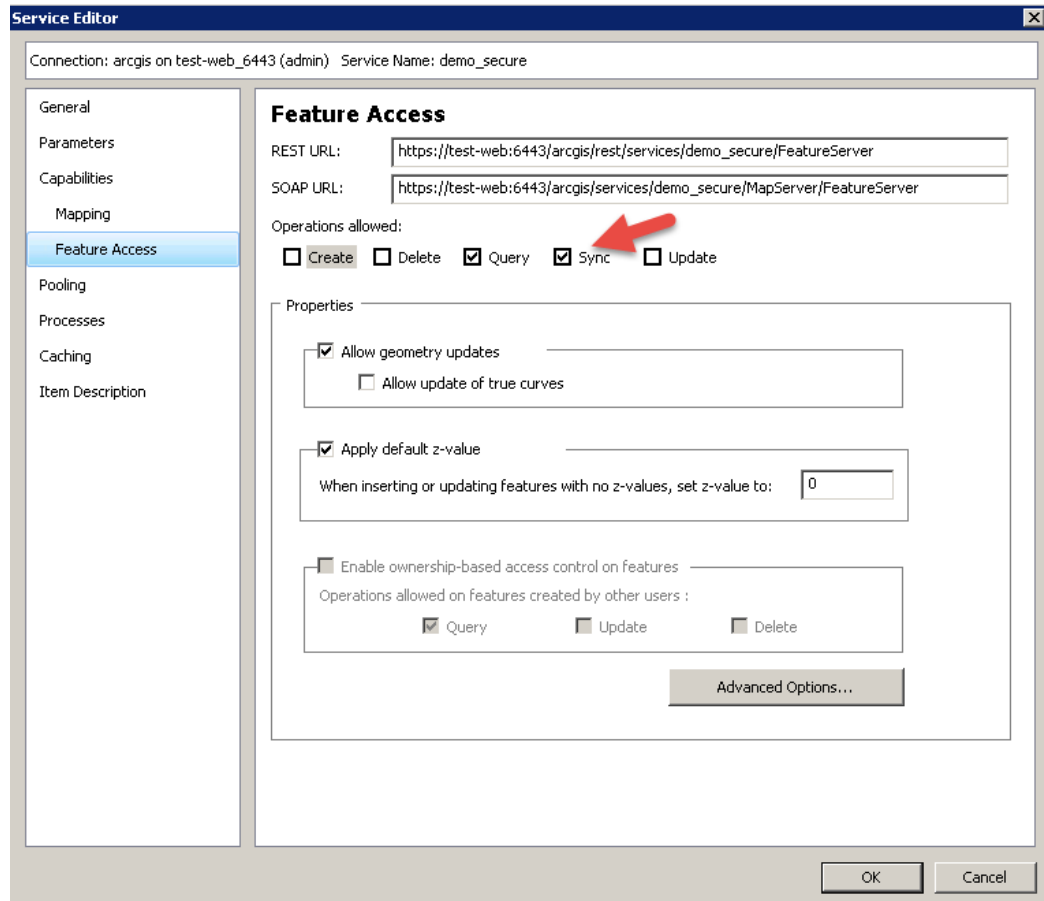1. Open ArcCatalog. Right click on your feature classes or feature datasets and choose manage, Add GlobalIDs.

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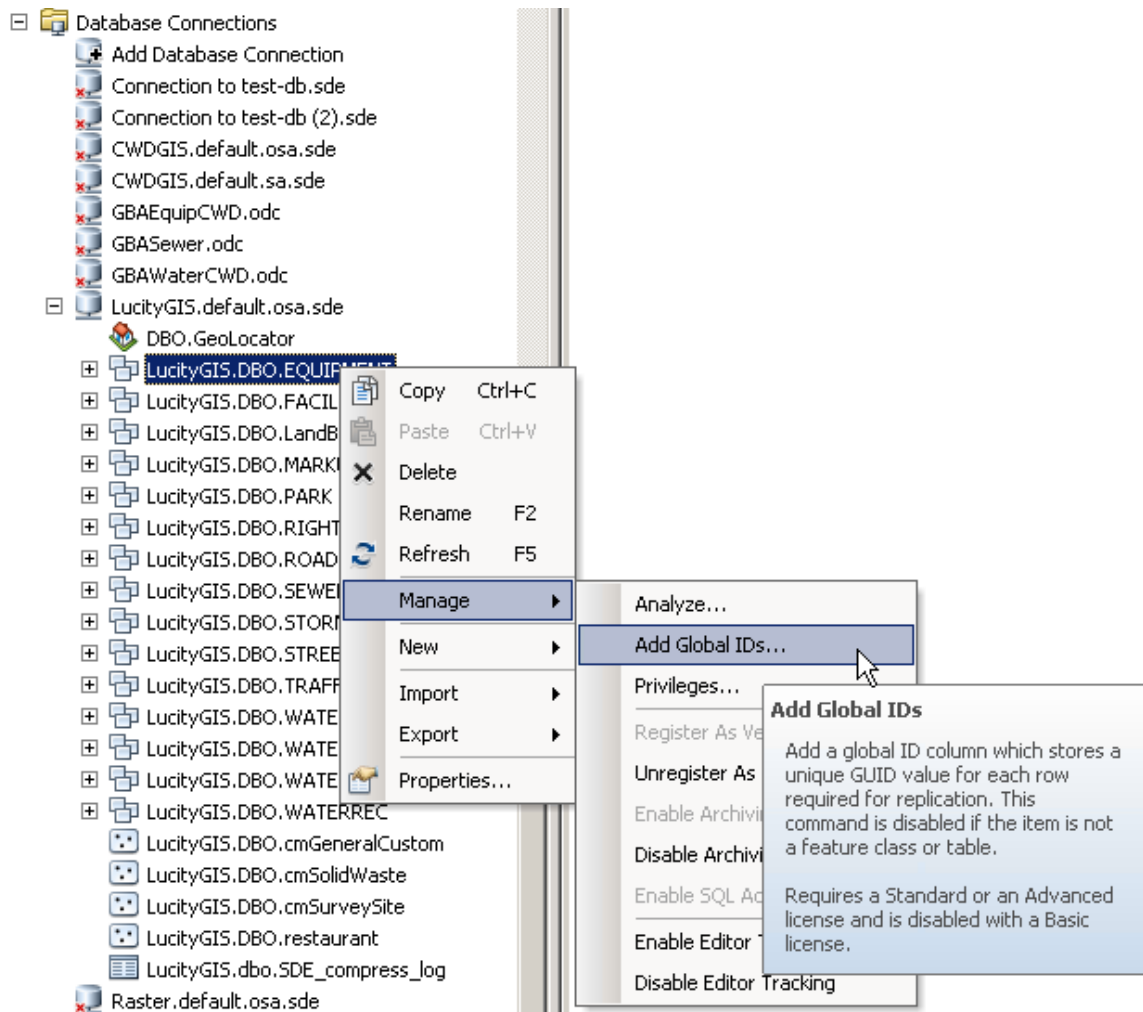
2. To enable archiving, right Click on Feature Datasets or Feature Classes You can either publish a new map/feature service or enable the feature service within an existing map service. In order to have sync capability, make sure you log in as an edit user.
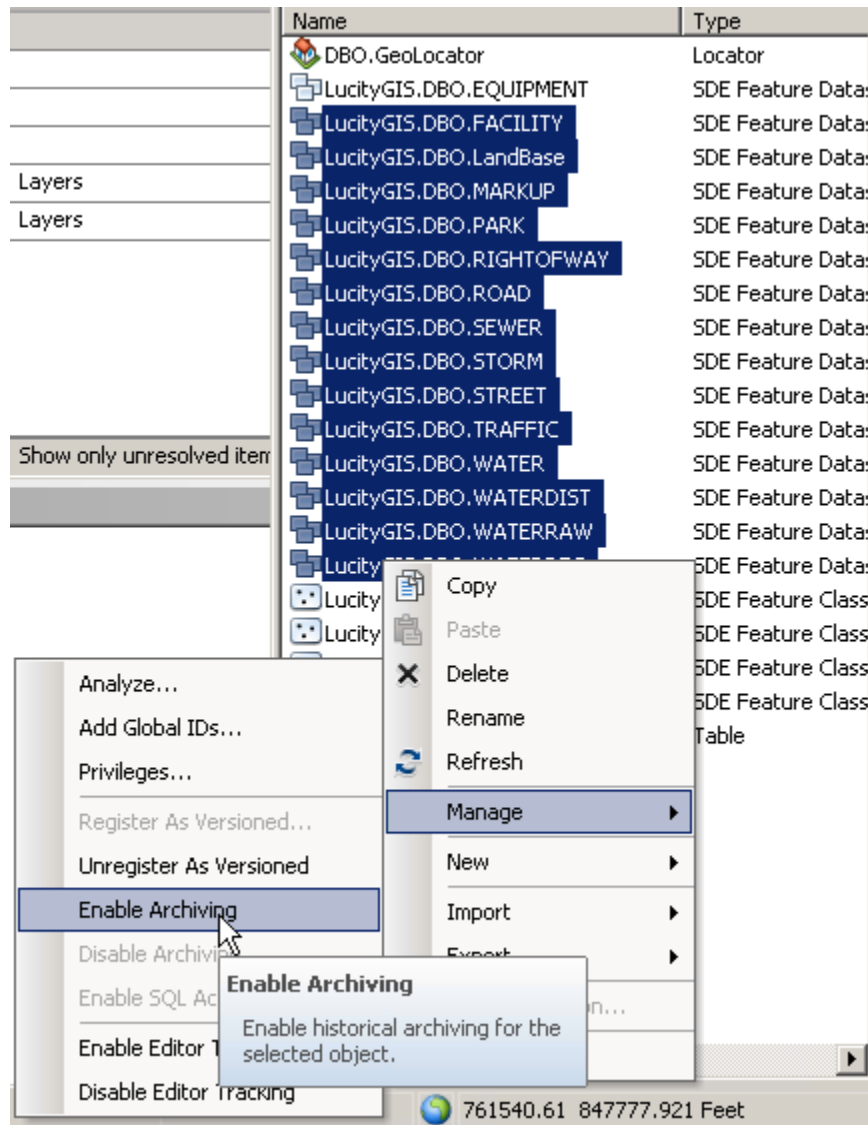
3. Once complete, add data to map document.

ArcGIS for Server and Geodatabase Administration - Part 1

4. Like with Redlining, go through the process of publishing a feature service but adding sync capability. For versioned data, you currently can only have query and sync enabled. For non-versioned data, you can have create, delete, query, sync and update enabled.

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ArcGIS for Server and Geodatabase Administration - Part 1