

TRAINING GUIDE

Security

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# **Lucity Security**

In this workbook, we will discuss the new Security program. The security system is designed to control your staff's access to the Lucity<sup>TM</sup> programs. It allows the system administrator to define group and individual permissions to use certain functions within the Lucity<sup>TM</sup> suite.

Permissions can be assigned to groups or individuals. You can assign these rights based on employee classification or by job function. For example, if you have several employees classified as maintenance foremen who make sure work orders are completed, you might create a group called "Maintenance Foremen" and assign those workers to the group giving them permission to edit work orders and add images, movies, or documents. However, you may not want them to be able to add or delete work orders.

New functionality has been added to this program to make assigning these rights easier and more efficiently.

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# **Getting Started**

In order for a user to have access to the Security program, the users must be granted the Run permission for Security Admin. If no user has been granted this permission, any user launching the Security program will receive a login prompt requesting database (DBMS) login credentials. Also, if a user is not granted the Run permission for Security Admin, the user can change the login prompts to allow for DBMS login credentials by pressing *CTRL-R*.

*Note:* The intent of allowing DBMS authentication is:

- After a new install there are no users set up, so we restrict access to the security program to only the users who have elevated DBMS authentication.
- To allow for the assignment of additional users if the users that were assigned the permission are no longer with the entity.

To access the security system, complete the following steps:

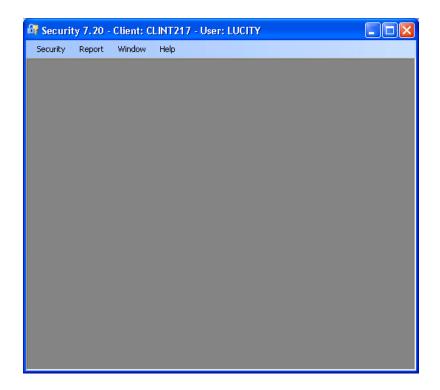
1. Under your Start menu select Programs>>Lucity>>Lucity Tools>>Lucity Security. The Security Client Selection screen will appear.



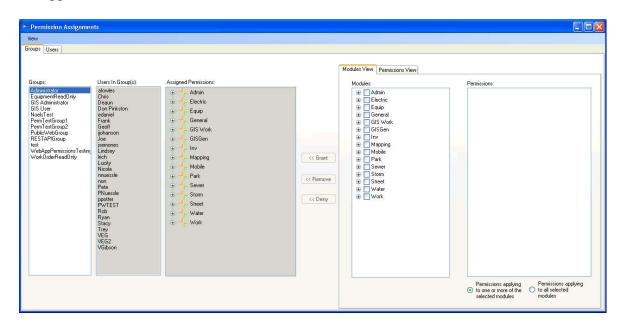
- 2. Select your client.
- 3. Click The Security Login screen will appear.



4. After logging in, the security window will appear.



5. Select Security>>Permission Setup. The Permissions Assignment Window will appear:



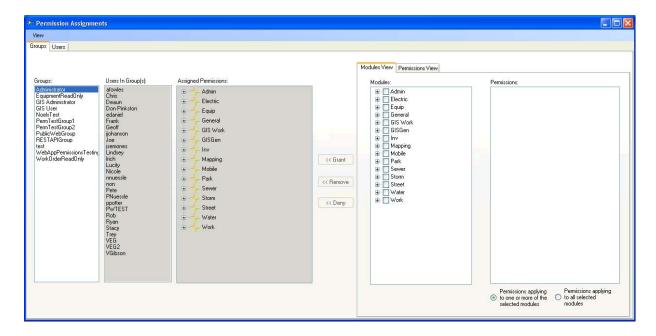
The Permission Assignments window is your primary screen. This window allows you to add, edit, delete, and view various groups and user permissions.

# **Permissions Setup**

In the permissions assignments window, you can assign permissions to users or to groups. The tabs across the top determine whether you are assigning permissions to groups or users.

## **Groups Tab**

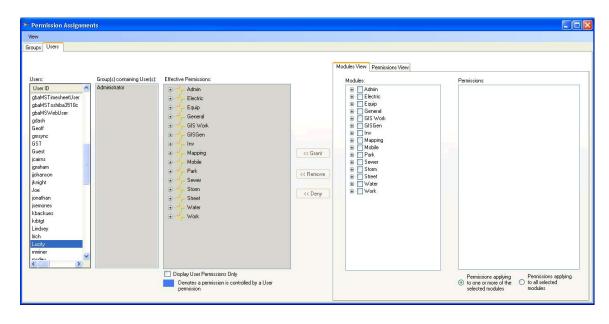
On the groups tab, you are able to view the group options as well as the users and permission that are assigned to each group.



Notes:		

# **Users Tab**

On the Users tab, you are able to view all of the users as wells as the groups and permissions that are assigned to each user.

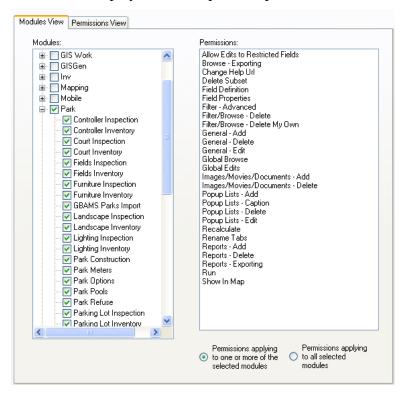


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# **View Options**

There are two views for assigning permissions: Modules view and Permissions view.

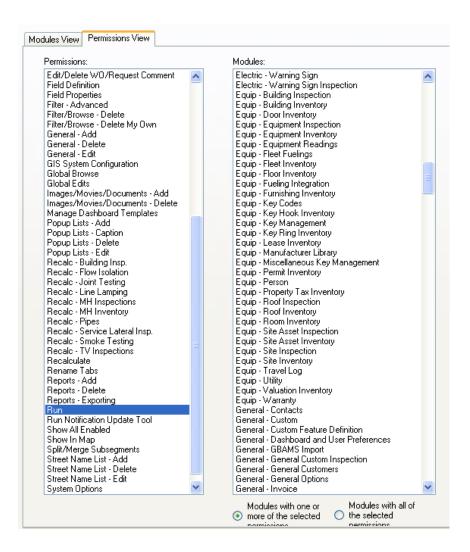
• The module view displays all of the possible permissions in each module.



**Note:** The two radio options at the bottom of the Module Views also customize the view of these permissions.

- O Permissions applying to one or more of the selected modules- This option displays all of the permissions that apply to the modules that you have selected.
- o Permissions apply to all selected modules- This option only displays the permissions that are COMMON to the modules you have selected.

• The Permissions View displays all of the possible modules for each permission.



**Note:** The two radio options at the bottom of the Permissions Views also customize the view of these permissions.

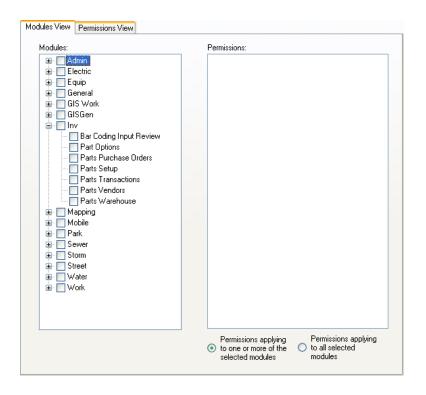
- o Modules with one or more of the selected permission-This option displays all of the modules that have at least one of the Selected Permissions.
- o Modules with all of the selected permissions- This option only displays the modules that contain ALL of the Selected Permissions.

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## **Assigning Permissions to Groups**

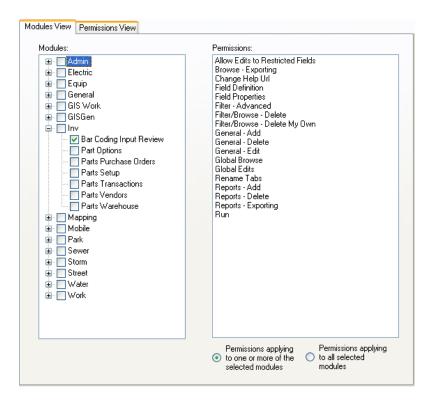
You can assign permissions to groups from the Groups tab in the Permissions Assignment dialog. Choose the Group that you are assigning permissions to from the "Groups" permission Tree. The users and permissions already assigned to this group are displayed in the "Users in Group" and "Assigned Permissions" sections. To add more permissions to this group, do the following:

1. In the Modules View, expand the suite you would like to grant permissions for. In this example, we are going to use the Inventory suite.



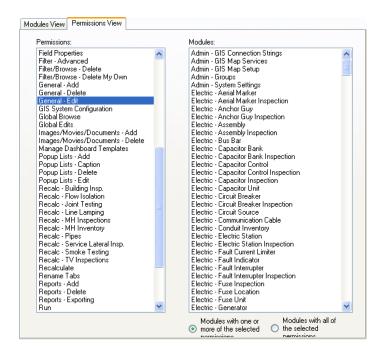
Notes:	 	 

2. Click on the box next to each module within the Inventory suite to assign the permissions that pertain to that module. If you would like to grant the group all of the permissions in the Inventory suite, click on the box next to "Inv".



**Note:** You can multi-select the permissions on the right by holding down your *shift* or *ctrl* keys while you are selecting.

- 3. When you have the permissions that you want selected, click <a href="#"><<a href="#">Grant</a> to assign them to the group.</a>
- 4. If you would like to assign individual permissions throughout the program, like "General-Edit" permissions, switch to the Permissions View. Select the Permission from the Permissions Tree on the left.



5. Highlight the modules that you want to assign the General-Edit permissions to.

**Note:** You can multi-select the modules on the right by holding down your *shift* or *ctrl* keys while you are selecting.

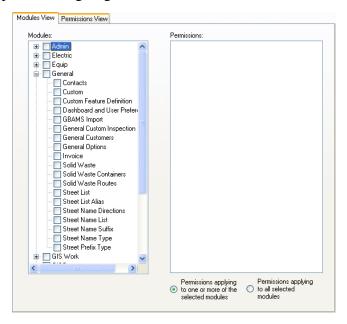
6. When you have the modules highlighted, click Grant to assign them to the group.

Notes:	 	 

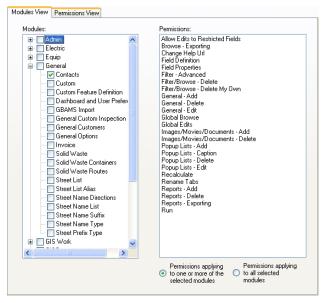
## **Assigning Permissions to User**

You can assign permissions to users from the Users tab in the Permissions Assignment dialog. Choose the user that you are assigning permissions to from the "Users" permission Tree. The groups and permissions already assigned to this user are displayed in the "Group(s) Containing User(s)" and "Effective Permissions" sections. To add more permissions to this user, do the following:

1. In the Modules View, expand the suite you would like to grant permissions for. In this example, we are going to use the General suite.

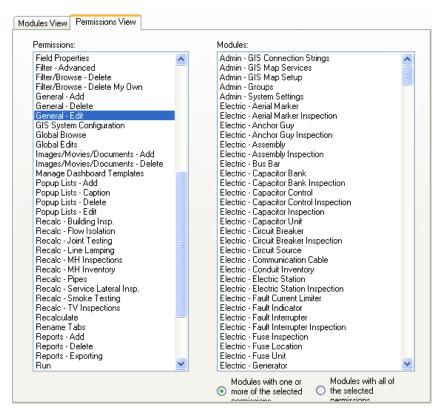


2. Click on the box next to each module within General to assign the permissions that pertain to that module. If you would like to give the group all of the permissions to the General Module, click on the box next to "General".



**Note:** You can multi-select the permissions on the right by holding down your *shift* or *ctrl* keys while you are selecting.

- 3. When you have the permissions that you want selected, click <a href="#">Grant</a> to assign them to the group.
- 4. If you would like to assign individual permissions throughout the program, like "General-Edit" permissions, switch to the Permissions View. Select the Permission from the Permissions Tree on the left.



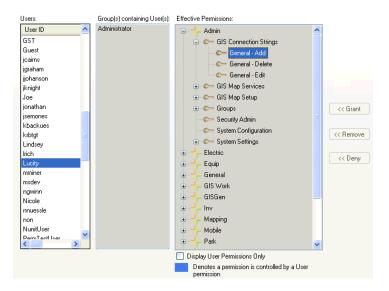
- 5. Highlight the modules that you want to assign the General-Edit permissions to. **Note:** You can multi-select the modules on the right by holding down your *shift* or *ctrl* keys while you are selecting.
- 6. When you have the modules highlighted, click Grant to assign them to the group.

Notes:		 	 

### **Removing Permissions from Groups or Users**

To remove permissions from groups or users:

1. Drill down to the permission you want to remove in the Assigned Permissions
Tree on the Groups tab or the Effective Permissions drill down on the Users tab.

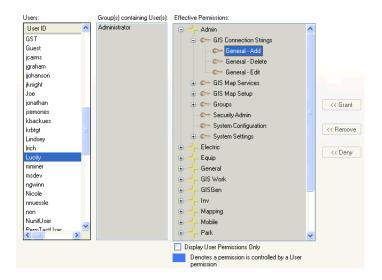


2. Select the permission you want to remove and click Remove. The permission has been removed from the group or user depending on the tab that you are on.

## **Denying Permissions from Users or Groups**

To deny permissions from groups or users:

1. Drill down to the permission you want to deny in the Assigned Permissions Tree on the Groups tab or the Effective Permissions drill down on the Users tab.



2. Select the permission you want to deny and click <a href="CDeny">CDeny</a>. The permission has been removed from the group or user depending on the tab that you are on.

## Deny vs. Remove

## Deny:

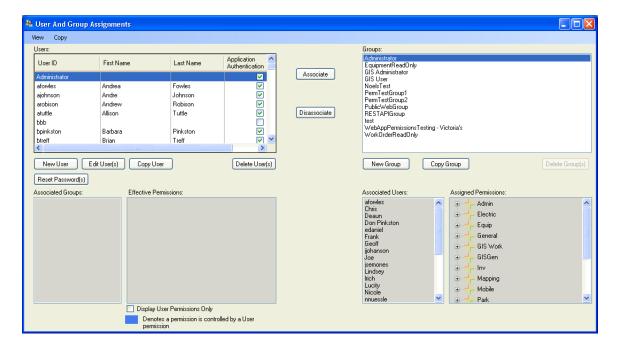
- The user is denied access to permission regardless of group permissions.
- A denied permission has precedence over group permission.

#### Remove:

- The permission is not associated with the user.
- The permission is removed from the user only if the user is not part of a group with the permission.
- Group permission has precedence over a removed permission.

# **Users/Groups Setup**

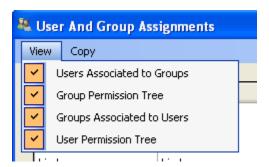
Go to Security>>Users/Groups Setup to access the User and Groups Assignments dialog. This is where you are able to add and edit users and groups, as well as associate users and groups.



### **Menu Bar Options**

Across the menu bar at the top of the User and Group Assignments dialog, there two drop down menus: View and Copy.

#### View



The View drop down menu allows you to turn on and off specific views in the User and Groups Assignments window. This allows you more space to view the Users and Groups girds. This also shortens the process time when you add, edit, delete or associate new groups and Users.

## **Copy Groups**

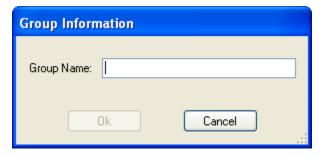


The Copy Groups menu item allows you to indicate what Associations are copied when you press the Copy Group button:

- Copy User Associations: This option copies the users associated with the group
- Copy Permissions Associations: This option copies all of the permissions associated with the group.

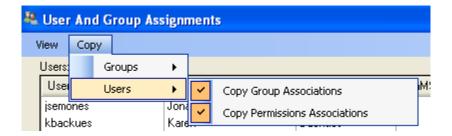
If you have one or both of these options turned on, you can copy the group by doing the following:

- 1. Highlight the group that you would like to copy.
- 2. Click Copy Group and the following window will appear.



3. Name the group and click This will copy over the users and permissions to this new group, depending on the options that you have checked in the Copy drop down menu.

## **Copy Users**



The Copy Users menu item allows you to indicate what Associations are copied when you press the Copy User button:

- Copy Group Associations: This option copies the groups associated with the user.
- Copy Permissions Associations: This option copies all of the permissions associated with the user.

If you have one or both of these options turned on, you can copy the user by doing the following:

- 1. Highlight the User that you would like to copy.
- 2. Click Copy User and the following window will appear.



3. Name the user and click. This will copy over the groups and permissions to this new user, depending on the options that you have checked in the Copy drop down menu.

# Add a New User

To add a new user:

- 1. Click New User under the Users grid.
- 2. The following window will appear.



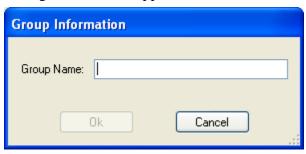
3. Type in the User's information and click Ok

Notes:			

## Add a New Group

To add a new group:

- 1. Click New Group under the Users grid.
- 2. The following window will appear.

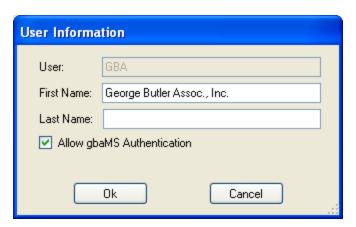


3. Type in the new group name and click Ok.

#### **Edit User**

To Edit a user:

- 1. Highlight the User Id in the Users grid that you want to edit.
- 2. Click Edit User(s) and the following window will appear.

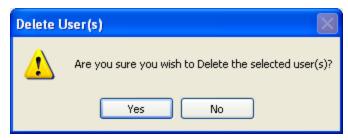


- 3. In this dialog, you will be able to edit the first and last name, as well as the Allow Lucity Authentication checkbox.
- 4. When you are finished editing the user, click to save your edits.

#### **Delete User**

To delete a user:

- 1. Highlight the User Id in the Users grid that you want to delete.
- 2. Click Delete User(s) and the following message will pop up.



3. Click and the user will be removed from the Users grid.

## **Delete Group**

To delete a group:

- 1. Highlight the group in the Groups grid that you want to delete.
- 2. Click Delete Group(s) and the following message will pop up.



3. Click and the group will be removed from the Groups grid.

# **Associate Users and Groups**

To associate Users and Groups:

- 1. Highlight the user and group that you want to associate.
- 2. Click Associate
- 3. The User will now appear in the Associated Users and Associated Groups grids. The appropriate permissions will also be given to the user, according to the permissions that have been granted to the associated group.

## **Disassociate Users and Groups**

To disassociate Users and Groups:

- 1. Highlight the user and group that you want to disassociate.
- 2. Click Disassociate
- 3. The User will be removed from the Associated Users and Associated Groups grids. The appropriate permissions will also be removed from the user, according to the permissions that were granted to the associated group.

#### **Reset Passwords**

To reset a password:

- 1. Highlight the user(s) in the User grid in which you want to reset the password.
- 2. Click Reset Password(s) and the following message will pop up.



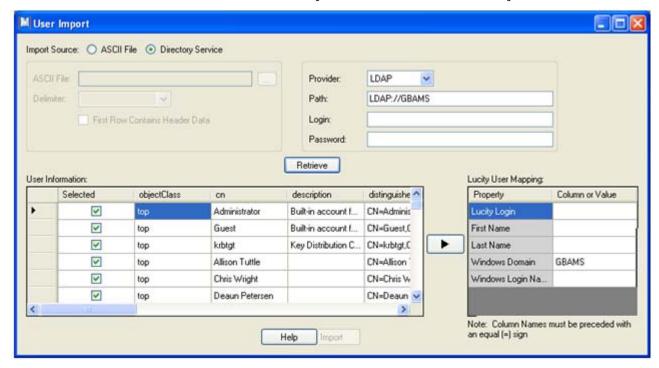
3. Click . The next time the user logs in to Lucity the following dialog will pop up, allowing them to reset their password.



4. Create and confirm the new password. Click to save this password.

# **User Import**

The User Import tool allows administrators to directly import new users into *Security* and associate existing users to Windows Login accounts. New User information can be imported from either an ASCII delimited text file or from a Directory Service such as Active Directory.



# **User Import Fields and Functions**

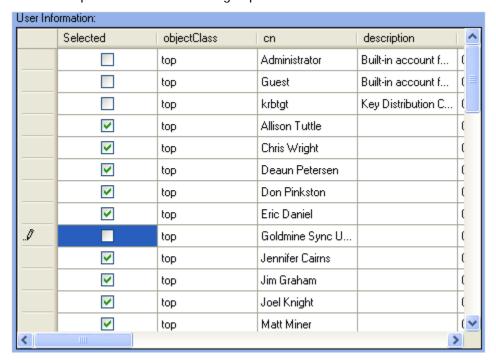
Field or Function	Description
	Used to specify the source of the imported data:
	ASCII File - Mark this button to indicate that a delimited text file is the source of the user information.
Import Source	Directory Service - Mark this button to indicate that a Directory Service like Active Directory is the source of the user information.
	Note: The selected radio button determines which of the following fields are available for user input; some fields will remain disabled.
ASCII File	If the ASCII File radio button is selected, use this field to indicate the path of the ASCII file. You can type in the path name or click the button to browse to the file location.
Delimiter	If the ASCII File radio button is selected, use this field to select the ASCII file delimiter from the drop down list (comma, pipe, tab, etc.). If the appropriate delimiter is not available, type it in manually.
First Row Contains Header Data	If the ASCII File radio button is selected, mark this box to indicate that the first line in the file contains header information. If there is header information, it will be used when populating the User Information grid.
Provider	If the Directory Service radio button is selected, use this field to indicate the provider used to obtain the Directory information. The default is LDAP.
Path	If the Directory Service radio button is selected, this specifies the path to the Directory

	Service. By default, this is populated with LDAP:// <current domain="" user's="">. You can specify Organization Units (OU) in the path or other pathing criteria recognized by the Provider. Some examples are:</current>
	LDAP://CN= <group name="">, CN=<users>, DC=<domain component="">, DC=<domain component=""></domain></domain></users></group>
	LDAP:// <domain> WinNT://<domain></domain></domain>
Login	If the Directory Service radio button is selected, use this field to specify the Login used to connect to the Directory Service. If a Login is not specified, the connection is attempted using the currently logged in Windows user account.
Password	If the Directory Service radio button is selected, use this field to specify the password used to connect to the Directory Service. The password is only necessary if connecting using different login credentials than the currently logged in Windows user account.
Retrieve	Once you have selected the Import Service and populated the appropriate source fields, this button will be enabled. Click on this button to retrieve the user information from the ASCII file or Directory Service and populate the User Information grid.
User Information	This grid displays the information retrieved from the Import Source. For additional information on the columns and functions in this grid, follow the User Information link.
User Mapping	This grid displays the user mapping for the import data. For additional information on the columns and functions in this grid, follow the User Mapping link.
Import	If there is data in the User Information grid and the User Mapping grid has a "Column or Value" for the Login, the Import button will be enabled. Pressing this button will import the User Information. Follow the link for additional information on the Import Process.

Notes:	

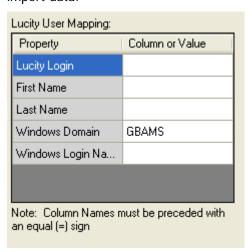
## **User Information Grid**

A sample User Information grid is displayed below. This grid contains the information retrieved from the Import Source. The data can be edited in the grid, rows can be deleted, and rows can be added manually. The first column (Selected) indicates that the record will be imported. You can delete a row by highlighting that row and pressing delete, or you can unmark the Selected checkbox to prevent a row from being imported.



#### **User Mapping Grid**

A sample User Mapping grid is displayed below. This grid contains the user mapping for the import data.



The "Property" column specifies the *Lucity* user properties that can be assigned. These properties are defined in the table below:

Property	Description
Lucity Login	This is the login name used to open Lucity.
First Name	This is the User's first name.
Last Name	This is the User's last name.
Windows Domain	This is the Domain to use when associating the Lucity user to a Windows login.
Windows Login Name	This is the Window's Login name. If data is mapped to this column and the data alr contains the dOMAIN NAME (i.e.Lucity\jsmith), then the mapping indicated in the W Domain will be ignored. If the mapped data only contains the Login name (i.e. jsmithe Windows Account will be a concatenation of the Windows Domain, a backslash Windows Login Name.

The "Column or Value" column allows you to specify a column from the <u>User Information</u> grid that contains the data to import, or specify a text value that will be utilized for each record imported.

To specify a column name, complete the following steps:

- Select a cell from the User Information grid corresponding to the desired column.
- Drag and drop the User Information cell in the appropriate User Mapping cell, or
- Select the corresponding User Mapping cell and press the mapping button



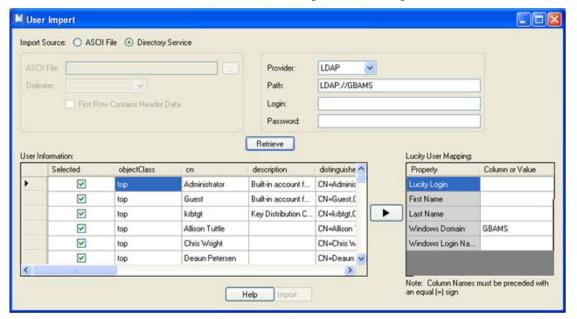
Notes:	 	 

### **Import Process**

Prior to pressing the Import button, the User Import dialog will look similar to the following example:

During an import, the User Import tool will perform the following steps:

- 1. First, this tool will check if a user specified in the import data exists in Lucity by using the Lucity Login.
  - If the user does not exist, a new user will be created.
  - If the user does exist, the tool will proceed to step 2.



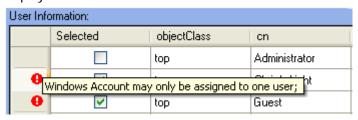
- 2. The import process will then associate the user (whether new or existing) to the Windows Login account if the account information is provided in the import data.
- 3. After the data import has completed, one of the following two message boxes will be displayed:



This message indicates that all records were successfully imported. It also indicates how
many new users were created, how many Windows Accounts were added to Lucity, and how
many existing users were associated to new Windows Accounts.



In addition to showing the number of new users created, new windows accounts created, and existing users associated to new windows accounts, the second possible message indicates that some records were unable to be imported. If there are Invalid Records, the User Information grid will identify those invalid records with this symbol: • By hovering your cursor over this symbol, a description of why the record failed to import will be displayed.



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